

★★★★★ by Darryll Lindsey on 2019-02-13

Thorough eye exam and excellent service.

**NPS:**

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★★★★☆ by Alice Mitchell on 2019-02-08

Very friendly and helpful

**NPS:**

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★★★★★ by Anon on 2019-02-05

Everyone is friendly and professional. Dr. Brown is thorough and takes the time to fully explain what's going on.

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★★★★★ by Lisa Wood on 2019-02-05

Every person I had contact with at Sinshine eye clinic was friendly, informative, and eager to help . Fantastic service!

**NPS:**

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★★★★★ by Steve Summers on 2019-02-05

All good as always.

**NPS:**

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★★★★★ by Taylor Cornick on 2019-02-04

The entire staff at Sunshine Eye Clinic is professional and very kind. It was my first time at their clinic and the assistant explained everything to me thoroughly so I knew what to expect. The Optician, Jacque, was very kind and helpful! She took me out of my comfort zone to find the perfect pair of glasses! Overall, I was very impressed with Sunshine Eye Clinic and will definitely be going back!

**NPS:**

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★★★★★ by Alice Mitchell on 2019-02-03

I was pleased

**NPS:**

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★★★★★ by Shaun Deshazo on 2019-01-31

Very professional! I love this eye clinic.

**NPS:**

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★★★★★ by Vickie Martin on 2019-01-30

Excellent customer service and friendly staff

**NPS:**

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★★★★★ by Ronald Tate on 2019-01-28

I found each staff member to be knowledgeable and helpful in caring for me. I had an excellent visit.

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★★★★★ by Suzanne Cotham on 2019-01-27

Everyone was very helpful and friendly. And very informative. I would definitely recommend your clinic.

**NPS:**

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★★★★★ by Connie Kapstrom on 2019-01-25

Sunshine Eye Clinic was wonderful. Brandy was amazing, very polite and explained every. The Dr listened to my concerns and was reassuring. The 2 individuals who helped me pick out my new glasses were amazing, very helpful and very patient.

**NPS:**

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★★★★★ by Lee-Amy Choate on 2019-01-24

Fantastic!!

**NPS:**

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★★★★★ by Susan Jernigan on 2019-01-23

I've been with Sunshine Eye Clinic for a very long time. I ONCE, tried a Mall store, because of the price. All they had to do was use the Sunshine Eye Clinic prescription. Total failure. I will never use anyone else. Yesterday's visit with your office was incredible. Had the best time, if that's even possible at an eye doctor's office. Everyone was so friendly. I call Dr. Keeling a kind soul. He's so thorough, so willing to answer questions, and explained every test that was done. All I have to say is, "CHERISH YOUR STAFF!" In this day and age it's hard to find such wonderful employees. Special shout-out goes to the gal that did the "Poof" test, the gentleman in the eyeglass frame section, and the cashier. If I had known I was going to do an evaluation, I would have gotten names.

**NPS:**

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★★★★★ by Jennifer Massey on 2019-01-19

The staff is always very professional and friendly!

**NPS:**

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★★★★★ by Kathy Claxton on 2019-01-19

Everyone was professional and very nice. Dr. Keeling took the time to answer my questions and the young lady who helped me with my glasses was fantastic.

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★★★★★ by Anon on 2019-01-18

Staff was very nice and very helpful. Would highly suggest.

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★★★★★ by David Smith on 2019-01-16

Great as always! The staff and doctor were very friendly and helpful. I was able to get a variety of opinions and help as I was picking out a new pair of frames. This was needed, as I am very indecisive and picky. Thank you so much!

**NPS:**

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★★★★★ by Anon on 2019-01-16

Long wait despite having an appointment but dr. Was very through and really appeared to care.

**NPS:**

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★★★★★ by Martha Combs on 2019-01-15

Each professional treated me with excellent courtesy and care. Doctor Brown is professional and he explains my eye condition in words I understand. He is friendly and respectful. Tracie is always so friendly, efficient and knowledgeable. Jacque was professional and helpful.

**NPS:**

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★★★★★ by Cynthia White on 2019-01-13

It was my first time to go through all of this and I have to say it was great. From the sweet girl that went through the initial eye exam to Dr. Brown to the ladies who helped me pick out glasses. I felt very comfortable and relaxed the whole time. I also felt like everyone cared about me. I appreciate the no rush atmosphere and genuineness of everyone who works there. I prayed on the way over that I would get people that cared about my vision as much as I do and I felt my prayers were answered. Thank you!

**NPS:**

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★★★★★ by James Smith on 2019-01-13

I was well taken care of by the staff very friendly

**NPS:**

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★★★★★ by Audrey Smith on 2019-01-13

Had a great experience as usual

**NPS:**

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★★★★★ by Jordan Chilson on 2019-01-13

I have gone to sunshine eye clinic for years and have always had top rated service. I suggest it to everyone who needs any kind of vision done.

**NPS:**

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★★★★★ by Desiree Calbert on 2019-01-12

Excellent service

**NPS:**

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★★★☆☆ by Zayne England on 2019-01-11

Two and a half hour wait... too long.

**NPS:**

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★★★★★ by Joyce Gathright on 2019-01-11

I have gone here for 20+ years .... has ALWAYS been a great experience .....

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★★★★★ by John Housley on 2019-01-11

The staff and the doctor were very professional. Very patient, thorough examination and great explanations. Wonderful experience.

**NPS:**

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★★★★★ by Rick Vasquez on 2019-01-10

I have been a patient here for 25 years and always been happy with the care given.

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★★★★★ by Matthew Sherrow on 2019-01-10

We enjoy the staff, their patience and the quick service.

**NPS:**

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★☆☆☆☆ by Anon on 2019-01-08

very overpriced.

**NPS:**

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★★★★★ by Vicki Routh-Cobb on 2019-01-08

I always have a good experience at Sunshine Eye Clinic.

**NPS:**

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★★★★★ by Amanda Buss on 2019-01-08

I always have a great experience at Sunshine Eye Clinic. All of the staff is down to earth and I have a great time chatting with them.

**NPS:**

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★★★★★ by Tiffany Raney on 2019-01-07

Best eye exam I've ever had!!! Dr. Brown was patient, thorough and insightful. Tracy made my pre-exam fun by joking around with me. Amber took time helping me find the perfect frames for my face and my vision insurance!

**NPS:**

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★★★★★ by Heather Frogge on 2019-01-06

Wonderful as always. Great staff. Friendly and professional.

**NPS:**

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★★★★★ by Donna Swinford on 2019-01-04

Staff always takes time to answer my questions and clear up any ambiguities. Patient and understanding when I have trouble keeping my eyes open for drops.

**NPS:**

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★★★★★ by Tracy Fuller on 2019-01-01

It was such a (quality) care exam, and very thorough. Dr Keeling is very polite & took time time with my questions and concerns. Brandy is very kind and a great tech. And it's always nice seeing the front desk ladies, greeting me with pretty smiles, Jan, Kim, Kimberly and the new cashier lady, very nice. Such a great place!

**NPS:**

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★★★★★ by Anon on 2018-12-31

Staff is friendly. Wait times are minimal. Large selection of frames to choose from.

**NPS:**

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★★★★★ by Anon on 2018-12-26

Very pleased with Sunshine Eye Clinic. Thank you.

**NPS:**

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★★★★★ by David Redfearn on 2018-12-23

Always Professional and Courteous! Got me in and out in a timely manner as well!

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★★★★★ by Timothy Lawson on 2018-12-19

friendly staff. short wait times.

**NPS:**

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★★★★★ by Patsy Quessenberry on 2018-12-19

My experience was good as usual - Dr. Brown was very thorough in my exam. Would recommend to anyone....

**NPS:**

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★★★★★ by Danielle Moentnish on 2018-12-19

Always a great experience!

**NPS:**

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★★★★★ by Sharon Banning on 2018-12-19

Excellent service , polite associates, and prompt delivery

**NPS:**

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★★★★★ by Rachel Malone on 2018-12-19

As always, you guys are amazing

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by George McCroskey on 2018-12-07

Siara was very helpful and did a excellent job

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Daniel Peters on 2018-12-05

Excellent experience from scheduling to fitting of new contact lenses. Dr Boschen listened well to my requests regarding my monovision contacts and did an excellent job diagnosing me and getting the lenses quickly! The rest of the staff at SEC treated me respectfully and professionally. I didn't have to wait more than 5 minutes to see someone upon the initial visit and only 1 week to receive my new lenses over a holiday period. Way better experience at Sunshine Eye clinic than I'd had a year ago at Heffington's, where my fitting never got done right after months of trying. Sunshine Eye clinic plays in the major leagues.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Helen Waggoner on 2018-12-04

Always appreciate the concern and information I receive.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★☆☆ by Anon on 2018-12-03

Barb at front desk is less than friendly, and Dr. K was very pushy and not exactly the nicest when you tell him you are not able to have eyes dilated that day after I already told the girl before him I was not able to do it on this visit. I think I will be moving my routine eye visits to another clinic. The girls helping pick out the glasses were amazing and wonderful though.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2018-12-01

I appreciate Dr Brown. He is very thorough and explains everything as needed. Peter in the eyeglass shop was very helpful. I would recommend Sunshine Eye to anyone looking for eye care needs.

**NPS:**

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★★★★★ by Lucy Antrikin on 2018-12-01

Five star

**NPS:**

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★★★★★ by Terry Touhey on 2018-12-01

So excellent from beginning to end: Ms. Brown, Dr. Brown, Mr. Peter in eyeglasses, Staff!!! Thanks for your patience with me!

**NPS:**

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★★★★★ by Judy Clevenger on 2018-11-30

Each time I have gotten new glasses I have had the same very nice and very helpful lady assist me. I really appreciate her help.

**NPS:**

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★★★★★ by Barbara Jacobsen on 2018-11-28

I felt like I was given a total eye exam and got answers to all my questions.

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★★★★★ by Marilyn Reed on 2018-11-28

Dr Keeling has been my Dr for years & I feel he know what is best for my eyes. The office staff is very friendly, efficient & knowledgeable of their areas. The clinic is kept clean & welcoming every time I go.

**NPS:**

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★★★★★ by Barbara Ellison on 2018-11-27

Everything went very well

**NPS:**

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★★★★★ by Jessica Stroud on 2018-11-27

Love Dr. Brown!

**NPS:**

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★★★★★ by Scott MacDonald on 2018-11-26

The people are always very nice and Dr. Carell is outstanding!

**NPS:**

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★★★★★ by Anon on 2018-11-25

Love the staff and the doctor. But frustrated that it costs me more to replace the lenses in my current frames than it would to purchase new frames.

**NPS:**

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★★★★★ by Anon on 2018-11-22

Very friendly with all of the staff. Very thorough exams. Highly recommend with no hesitation. I have been going here a couple of years now. I wa referred by a friend that has been going there for years.

**NPS:**

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★★★★★ by John Cooper on 2018-11-20

Everyone was very friendly and helpful.

**NPS:**

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★★★★★ by Anon on 2018-11-18

Satisfied

**NPS:**

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★★★★★ by Jerry Redfearn on 2018-11-18

Caring Dr and entire staff.

**NPS:**

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★★★★★ by Jill Sanders on 2018-11-17

The employees are courteous and helpful. I had the privilege of being waited on by Peter. He was amazing and patient helping me choose new frames.

**NPS:**

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★★★★★ by Raymond Castrey on 2018-11-16

Appointment was on time, conducted in a professional and friendly manner, and all my questions were answered. It's why i've been coming here for 20+ years.

**NPS:**

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★★★★★ by Margaret Barker on 2018-11-11

Been going there for over 30 years and plan to continue to go there.

**NPS:**

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★★★★★ by Shelley Marshall on 2018-11-11

Wonderful experience!

**NPS:**

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★★★★★ by Anon on 2018-11-10

Efficient, friendly and helpful. My third year for the eye exam with Sunshine Eye Clinic and I will be returning.

**NPS:**

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★★★★★ by Jeffery Whitaker on 2018-11-10

Excellent experience! Peter is amazing to work with! Went above and beyond to get us what we needed!

**NPS:**

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★★★★★ by Billie Marsh on 2018-11-10

I don't have enough good things to say about Dr. Carrell and her staff. Dr. Carrell is top notch and took a huge amount of her time with me to insure I was seeing the best I possibly could.

**NPS:**

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★★★★★ by Carol Parker on 2018-11-09

Dr Brown always takes the best care of my eye problems, professionally and very effectively, always making it the best for me.

**NPS:**

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★★★★★ by Susan Shortt on 2018-11-09

DR KEELING IS ALWAYS PROFESSIONAL AND KIND. JACK WAS VERY HELPFUL IN PICKING OUT MY NEW GLASSES, I REALLY APPRECIATE HIS HONESTY.

**NPS:**

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★★★★★ by David Bates on 2018-11-07

going for my vision check-up is always a pleasant experience. you guys are great!

**NPS:**

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★★★★★ by Maribeth Robertson on 2018-11-06

Greeted with a smile from everyone I encountered. All were friendly and nice.

**NPS:**

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★★★★★ by Deborah Mitchell on 2018-11-02

Dr Keeling was pleasant, thorough and listened. The technician who help me choose my glasses frames and worked with me throughout that process was excellent. He was informative, pleasant and took time to listen.

**NPS:**

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★★★★★ by Charles Welde on 2018-11-01

The staff and doctors are very friendly and I believe in the quality of my eye examination

**NPS:**

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★★★★★ by Daniel Campbell on 2018-10-30

I love Sunshine Eye Clinic. Marla and Dr. Boschen are great. Always friendly, thorough, and quick. They make going to the eye doctor fun and easy!

**NPS:**

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★★★★★ by Joy Perry on 2018-10-29

The doctor was thorough, but just came across as tired and not feeling well. The staff in the frame department were super.

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★★★☆☆ by Anon on 2018-10-27

Friendly service and an adequate exam, but with all the added overhead now the total visit cost is getting overpriced.

**NPS:**

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★★★★★ by Lacy Elwood on 2018-10-27

All staff were extremely nice and helpful. Jacque was absolutely great helping me pick out glasses. Dr. Boschen was nice and professional. I do, however, feel like he rushed a bit through our visit. Otherwise, my experience was very nice.

**NPS:**

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★★★★★ by Deborah Dupree on 2018-10-26

Great care from Dr. Keeling & staff.

**NPS:**

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★★★★★ by Anon on 2018-10-25

As a longtime patient, I came in to get a replacement pair of sunglasses. The glasses serviceman really helped me narrow down the search and gave me a price/quality comparison of the two that I liked the best. I always have a good experience here and everyone is always nice.

**NPS:**

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★★★★★ by Judith Parkison on 2018-10-25

Very good place to get your eyes checked and new glasses. Very knowledgeable and great care for your eyes.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cau Nguyen on 2018-10-25

Very professional, the doctor is top notch, technician is nice and professional.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ruth Hertzberg on 2018-10-24

Everyone in the clinic is very professional, friendly and helpful.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-10-20

Sunshine Eye Clinic is a great place.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Janet Walker on 2018-10-18

Dr. Brown and the staff at Sunshine Eye Clinic always give excellent care and service. They have been serving my eye care needs for more than 20 years.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ashley Steel on 2018-10-16

They are great.

**NPS:**

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★★★★★ by Anon on 2018-10-15

The doctor took her time with me and she answered all my questions.

**NPS:**

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★★★★★ by Clarissa Soto on 2018-10-14

First time coming here and I was very impressed. Everything is so well organized, relaxed and with a super friendly environment. I was helped with my glasses frame and found my perfect pair! This is the best place to go to Springfield, they really know their stuff.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-10-13

quick appt great service

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dennis Rumans on 2018-10-13

Polite staff, very helpful, always friendly . 5 stars beginning to end every time.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Michael Depue on 2018-10-12

Efficient and professional. Options carefully and factually explained. Questions and feedback welcomed.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rebecca Laackmann on 2018-10-12

Peter was awesome. He worked hard to get my complicated issues resolved and new glasses ordered.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lexie Burkett on 2018-10-12

My experience was fantastic. The staff was nice and I felt that my needs were priority. Everyone made it a point to explain things to me and that made a difference as well. I felt involved. Thanks guys!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2018-10-12

Really friendly and knowledgeable staff. Updated technology is awesome. Building is a little outdated. Slight wait for the doctor

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2018-10-11

Dr Brown is great

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Mary Hightower on 2018-10-11

Everyone - especially Marla -was very kind & considerate.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Karma Laveroni on 2018-10-10

The clinic is always on time and friendly. The staff explains everything thoroughly and provides a pleasant visit.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Dustin Cox on 2018-10-09

Great clinic with super friendly staff. Doctors greatly care about patient care

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Donnie Brunk on 2018-10-09

Great staff from start to finish. Very professional and easy to get comfortable with.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ginger Ellsworth on 2018-10-04

As always, I was treated with respect and kindness. The staff is friendly and always helpful. Dr. Carrell is caring and concerned. I appreciate the professionalism of everyone.

**NPS:**

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★★★★★ by Anon on 2018-10-03

Friendly staff, knowledgeable.

**NPS:**

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★★★★★ by Melba Inman on 2018-10-03

Everyone involved seemed interested in my care. Examination was thorough and all procedures and outcomes were well explained. My family has been patients of Dr. Brown for many years.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carl Childress on 2018-09-26

very friendly and give great advice.

**NPS:**

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★★★★★ by Anon on 2018-09-22

Everything was great and everyone was very nice. My only concern was that, as it was my first appointment here, I was not expecting to get my eyes dilated and no one mentioned that to me prior to my appointment, so I was not fully prepared.

**NPS:**

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★★★★★ by Anon on 2018-09-21

The people are always very friendly.

**NPS:**

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★★★★★ by Allison Buesking on 2018-09-21

Everyone from the front desk receptionist to the check-out counter was very kind, patient and professional.

**NPS:**

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★★★★★ by Anon on 2018-09-21

Sandra was amazing, this is my first time wearing glasses in 44 years! I had been to a shop in Nixa, then the two big ones in Battlefield mall and finally here. She knew everything about lenses and even chose the style of frame that I had figured out was best for my face shape. The store has the best selection of eyeglasses. I was looking for a certain brand, Etnia Barcelona because my brother wears them, that is what drew me here. I ended up with a pair of Jaguars.

**NPS:**

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★★★★★ by Anon on 2018-09-20

Very pleased!

**NPS:**

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★★★★★ by Erlene Nelson on 2018-09-20

Due to my being on medicine for lupus, I have to have extensive testing every year. I was in the office exactly two hours which seems like a lot, but I only had to wait (for techs, doctor, etc.) for about 15 minutes of that time. Everyone was nice, and answered all the questions I asked. All in all, I was very satisfied with my visit.

**NPS:**

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★★★★★ by Amber Beaird on 2018-08-25

Wonderful staff! The most comprehensive eye exam I've ever received, they truly care!

**NPS:**

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★★★★★ by Kristin Schultheis on 2018-08-16

I have been going to Sunshine Eye Clinic for about 20 years and I love my technician and eye doctor. Everyone is super nice and they usually get you in and out pretty quick. However, I had to dock a star as a result of my experience the last two years. Both years my appointment has been lost. I have ALWAYS scheduled my eye appointment in August, just before the school season starts. Last year, I made my yearly appointment, received an email confirming my eye appointment, for the following week. I thought this was odd since I had just scheduled my appointment for August, and the supposed appointment was in July. I called to check on it, and one of the receptionists said that I had made it for that date. I told her that was impossible since I would never set the appointment for the middle of the week due to my work schedule and it was a month early. So I told her that I wanted to schedule it for August. However, by that time, all the appointments had been filled, so I had to go into September-which meant that I was going to be out of contacts. I informed her that

I was going to be out of contacts and asked I could get a spare set to get me through to my appointment. She acted really confused and said that they didn't have any. I ended up having to speak to my technician and she said that it wouldn't be a problem. This year, I set my appointment for my August appointment on July 2. I triple-checked my appointment date and time before hanging up. My appointment rolled around, and I usually receive a call or email to confirm a few days in advance...I hear nothing. I go in for my appointment...she can't find my appointment. I am visibly frustrated at this point. The receptionist asks if I cancelled my appointment, (I obviously wouldn't be here if I had cancelled), I tell her no. I verified my appointment 3 times when I had originally called in July. She asks me to take a seat. I waited roughly 30 minutes before she tells me that they won't be able to see me for about another hour! At this point, I realize that they are squeezing me in. I tell them I will go get some lunch, and return. When I get back, I am seen relatively quickly. I explained what happened to my technician and she was sympathetic. I was told that they have switched computer systems 3 times in the last 2 years. I am assuming that I am falling through the cracks...and it is getting really frustrating. Even my address was imputed incorrectly! I don't know if they can blame everything on the computer...I am thinking the receptionists may need better training. Hopefully next year will be better. If I didn't like my tech and my eye doctor as much as I do, I would really consider switching eye clinics. I am getting tired of showing up to "nonexistent" appointments!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2018-08-16

I have been going to Sunshine Eye clinic for years! Great knowledgeable staff. Dr. Carrol is wonderful!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Stephen Ward on 2018-08-16

Courteous, timely, professional. Dr. Brown stays concerned about the health of my eyes and this is deeply appreciated

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★☆ by Pam Nelson on 2018-08-15

The experience is average. I ended up having to wait for a long time to check out and eventually left and called back later to pay. The glasses I received ended up hurting

my nose and face. I think due to the prescription. When I went back I was told it would be best for my prescription to have a different type of frame....Now you tell me! Everyone was very nice but the overall experience just wasn't that great. Another issue I have had in the past was wrong contact lenses were ordered - it was my old prescription - so it took much longer to finally get the correct ones.

**NPS:**

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★★★★★ by Jackie Dean on 2018-08-15

I ran in there about 4:30 pm. The frame to my eye glasses had just broken and I needed them fixed ASAP or I would get bad headaches. A nice gentleman there looked at my frames for a while and said they could not be fixed. Oh dear, now what do I do?? But he found a cheaper priced frame that would fit my lenses and I was out of there with eye glasses to wear in about 45 minutes. :) I was happy. These glasses will last me until about 4 months from now when I get my yearly check up. Happy, happy!

**NPS:**

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★★★★★ by John Ricketts on 2018-08-15

Great Team

**NPS:**

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★★★★★ by Stacey Clem on 2018-08-14

Always great!! Wonderful employees.

**NPS:**

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★★★★★ by Antoinette Shields on 2018-08-12

I have been seeing DR. Brown for several years and he is always so polite and knowledgeable. The staff there are very sweet and courteous. Great place!!

**NPS:**

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★★★★★ by James Wilkins on 2018-08-11

A very thorough exam. All involved were more than willing to answer questions and give explanations.

**NPS:**

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★★★★★ by Anon on 2018-08-11

I have been a patient at Sunshine Eye Clinic for many years and always get friendly and professional service.

**NPS:**

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★★★☆☆ by Hans Nielsen on 2018-08-11

I broke my frame. A new pair was ordered. When I called a week later they had not been ordered. Also, It would have been nice to know what I could have done to the broken frame while the new one was ordered so the lense would not fall out. Could I glue it? Tape it? Without voiding the warranty? When I was called that my frame was in it was the wrong frame. BUT. There was a frame in the back that I could use while you reordered. I had even told them that I would change to a different color if it meant I would get them sooner because initially I had to wait longer for the color I wanted when I got them the first time. I was afraid of breaking the lense because it fell out very easy and was hard to clean.

**NPS:**

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★☆☆☆☆ by Betty Schoolfield on 2018-08-10

Always a great experience.

**NPS:**

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★★★★★ by Alfred Wrinkle on 2018-08-09

Great

**NPS:**

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★★★★★ by Anon on 2018-08-09

Great service and great products. Would recommend.

**NPS:**

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★★★★★ by Robert Chandler on 2015-01-28

This is a great eye clinic! Several members of my family have received excellent care here, literally for generations. I know we all are very happy with the great care we have received there!

**NPS:**

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★★★★★ by Spencer Arvig on 2014-10-26

I have been going to sunshine eye clinic since 2001 and as always this vist was present, quick, and easy thank you.

**NPS:**

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★★★★★ by Marilyn Reed on 2014-10-22

I am always treated with the utmost care and my eyes are very important.

**NPS:**

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★★★★★ by Carol Kilburn on 2014-10-20

Jasmine is amazine!!! She is so sincere in her work and does her best to help. She has adjusted my glasses well. I do have a complaint about the glasses however. They will not stay adjusted. I am careful to put them in their case when I'm not wearing them. What can I do to correct them? Thank you, Carol Jean Kilburn

**NPS:**

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★★★★★ by Robert Jacobs on 2014-10-18

I appreciate Sunshine Eye Clinic and Brenda Carrell very much. I believe they have the care and health of my eyes first and foremost. I have the utmost confidence in them. Robert Jacobs

**NPS:**

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★★★★★ by Anon on 2014-10-17

They seem disorganized. I was sent home with the wrong trial contacts then when I got the correct ones to trial, I placed an order for them. I was told it would take about a week to get them. I didn't hear anything for two weeks so I called and they had never placed the order.

**NPS:**

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★★★★★ by Robert Harris on 2014-10-15

Hardly any wait at all. Less than 45 minutes from the time I walked in until my exam was finished and my new glasses ordered

**NPS:**

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★★★★★ by Anon on 2014-10-15

I always love going to the eye doctor here. Everyone is so laid back, but still are serious to do their job. I have always loved Dr. Brown because he lets you know

every detail about what's going on and if you have a question he answers it to the best of his ability. Also, the price range from of frames and contacts is awesome. Everyone can find frames to fit their budgets.

**NPS:**

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★★★★★ by Ryan Clark on 2014-10-14

They were extremely quick to get me in and very knowledgeable to resolve my issue. I'm looking forward to the next visit.

**NPS:**

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★★★★★ by Natalie Burrell on 2014-10-14

Great service and friendly people

**NPS:**

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★★★★★ by Lorraine Glass on 2014-10-14

Efficient and friendly.

**NPS:**

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★★★★★ by Heather Gillis on 2014-10-12

Excellent eye clinic!

**NPS:**

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★★★★★ by Deborah Goodale on 2014-10-10

Professional, pleasant, and trustworthy.

**NPS:**

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★★★★★ by Neil Fossnight on 2014-10-10

excellent service as usual.

**NPS:**

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★★★★★ by Dennis Cochran on 2014-10-10

Great service as always from Dr Barry Brown and staff.

**NPS:**

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★★★★★ by Brett Reinhart on 2014-10-10

Extremely professional , prompt and kind.

**NPS:**

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★★★★★ by Anon on 2014-10-06

Excellent service, friendly & helpful staff.

**NPS:**

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★★★★★ by Donna Swinford on 2014-10-06

My evaluation is only for my eye exam since I did not use the optician to select lens and frames. Dr. Brown always answers any questions and explains anything new related to my vision. I regularly refer others to him for eye exams.

**NPS:**

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★★★★★ by Cleo Hamrick on 2014-10-06

Very friendly and through.

**NPS:**

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★★★★★ by Helen Waggoner on 2014-10-04

Always pleased with Sunshine Eye Clinic and Dr. Brown.

**NPS:**

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★★★★★ by Deborah Hassen on 2014-10-02

I got into my appointment on time and everyone who helped me was very friendly and helpful. The exam was the best eye exam I have had anywhere, very thorough.

**NPS:**

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★★★★★ by Anon on 2014-10-02

Very thorough and professional. Well organized.

**NPS:**

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★★★★★ by Terry Touhey on 2014-09-30

Great, all the way around. Thanks!

**NPS:**

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★★★★★ by Darla McCroskey on 2014-09-28

My visit at Sunshine Eye Clinic was excellent. My wait time was minimal. My pre-doctor assessment was done in a professional yet friendly way. Dr Keeling was awesome-courteous, thorough, professional & explained what he was doing each step. I loved Johnny helping me pick out some frames that fit my face & personality. The person that helped me when I picked my glasses up was also very helpful & considerate & I waited a very short time when picking up my glasses. I would definitely recommend Sunshine Eye Clinic to anyone.

**NPS:**

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★★★★★ by James Hamilton on 2014-09-27

During my recent visit, I received the usual professional and friendly care that I have always gotten from Sunshine Eye Clinic.

**NPS:**

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★★★★★ by Anon on 2014-09-27

Dr. Brown is very good at diagnosing and explaining my vision problems to me. He also takes the time to advise me of all my options. The staff is always very knowledgeable, courteous and friendly. I have never had a bad experience at Sunshine Eye Clinic.

**NPS:**

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★★★★★ by Anon on 2014-09-25

Always an amazing and incredible experience. Everyone very professional. Staff well trained. Always refer others there.

**NPS:**

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★★★★★ by Joe Johnson on 2014-09-24

Dr. Brown is excellent in understanding my vision needs and excellent in communicating the why and how to obtain my best vision.

**NPS:**

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★★★★★ by Steven Floyd on 2014-09-24

Dr Carrel does a very good and thorough exam.I trust her completely.

**NPS:**

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★★★★★ by Anon on 2014-09-21

The staff and doctor is always nice and the wait time is always reasonable.

**NPS:**

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★★★★★ by Sandra Scanlon on 2014-09-19

It was timely and the people are very nice and it was a great experience.

**NPS:**

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★★★★★ by Martha Beaugard on 2014-09-19

Friendly and timely service.

**NPS:**

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★★★★★ by Robert Pulliam on 2014-09-17

Friendly professional staff. Doctor Brown is very thorough and explains things very well.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Alissa Letterman on 2014-09-17

It was a great exam very friendly and efficient staff. Dr Carroll was great.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Pamela Lindemann on 2014-09-17

Always friendly and helpful. I recommend this company all the time to friends and family... and sometimes even strangers. Will continue using Sunshine Eye Clinic for all my optometry needs.

**NPS:**

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★★★★★ by Gerri Torres on 2014-09-15

I've been a patient of Sunshine Eye Clinic since 1999. I find them to be very prompt, and courteous. Not to mention the professional care you receive from their doctors. Thanks Dr. Brown and the staff for another great year.

**NPS:**

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★★★★★ by Dennis Ault on 2014-09-14

Great. Dr. Brown ROCKS!!!!

**NPS:**

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★★★★★ by Carolyn Stalnaker on 2014-09-13

I have used Sunshine Eye Clinic for many years. First for my late husband who had serious health problems and then for myself. I would highly recommend (and do) Sunshine Eye Clinic to anyone. To me, they are tops in their field!

**NPS:**

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★★★★★ by Dayton Kingsriter on 2014-09-12

I was pleased with all aspects of my visit.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-09-12

Great service. Everyone was very friendly and helpful. Best eye doctor I've been to.

**NPS:**

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★★★★★ by Anon on 2014-09-12

Very efficient and friendly office!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Derek Yoakum on 2014-09-12

Everything was great. Shelby was friendly and personable. Dr Boshen was great as well.

**NPS:**

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★★★★★ by Anon on 2014-09-09

Sandra in optical was fantastic! Helped me with prescription reader glasses. Very knowledgeable and service oriented. A pleasure to work with! Front desk staff always especially friendly and helpful.

**NPS:**

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★★★★★ by Anon on 2014-09-09

I spent 2 hours in an uncomfortably COLD office building. Most of my time was spent waiting and waiting and waiting because all of the rooms were busy. I made this appointment 6 months ago. They shouldn't have scheduled so many people for the same time!

**NPS:**

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★★★★★ by James Carroll on 2014-09-08

Friendly and proactive to resolve any problem with eye glasses.

**NPS:**

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★★★★★ by Anon on 2014-09-06

Fantastic service. I went in expecting little and left with the best case scenario as reality. The person who helped me was amazing, they earned my business long term with this visit.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-09-06

I had a great experience and the staff was very friendly and helpful!

**NPS:**

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★★★★★ by Debra Blanton on 2014-09-05

Dr Brenda Carrell is the best! I have been going to her for about 20 years and will only let her check my eyes! As far as Sunshine Eye Clinic--you all great too! I always am treated with respect and the staff is very professional. Thank you for another delightful experience! Debra Blanton

**NPS:**

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★★★★★ by Cynthia Carroll on 2014-09-04

Same quick and excellent service every time I go in, whether for a check up or to have my glasses adjusted.

**NPS:**

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★★★★★ by Kim Hunt on 2014-09-03

I was very pleased with the experience. Everyone is very helpful and pleasant to deal with. Great customer service in a time when that is hard to find.

**NPS:**

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★★★★★ by Olin Stranghoener on 2014-09-01

It was pleasant. Friendly staff I had a girl named Shelby she was real nice enjoyed my visit very much. Olin

**NPS:**

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★★★★★ by Josefene Caudill on 2014-08-31

Always helpful and quick

**NPS:**

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★★★★★ by Anon on 2014-08-30

Very good experience being my second visit. I highly recommend. I have a very strong Rx and I get a verelux lens with Crizal coating that is thin an extremely scratch resistant. The only improvement I can suggest is that the nice lady helping with the frame selection would be forthcoming with a frame recommendation when asked. Manager Scott was very helpful suggesting a frame on my first visit two years ago and has a "good eye" for ot

**NPS:**

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★★★★★ by Anon on 2014-08-30

They were very professional and caring. Everything was done with the latest technology. This is where I will be hoping from now on.

**NPS:**

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★★★★★ by Anon on 2014-08-29

my experience is always positive, they take care of all eye issues and when contacts are needed they are oreded in a timely manner. Thanks for a great experience.

**NPS:**

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★★★★★ by Ronald Hosp on 2014-08-29

Appointment ran on time and professional throughout the experience.

**NPS:**

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★★★★★ by Cynthia Thomas on 2014-08-27

Everyone is friendly and efficient. I also like that they have some Saturday morning hours available.

**NPS:**

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★★★★★ by Linda McCutchin on 2014-08-26

Very pleased with all of the team at Sunshine eye clinic. From the second I walked into the door until I walked out the door I felt welcome. Even though I did not purchase glasses, I was provided with my doctors recommendation for my particular eye sight! Truly appreciate the extra care

**NPS:**

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★★★★★ by Scott Shoudis on 2014-08-26

The individual who did my pre-exam was great, and Dr Barry was phenomenal. Dr Barry speaks to you in terms that you can understand. I had to meet with a different individual followig my exam, to look at frames as I will need glasses in the future. This experience was frustrating, and the whole experience of looking at frames makes me think my generic readers are the easier option. I did not feel like you talked to me in terms could understand, and I made mention of that several times. If that is my only option to LEARN about what is available, than i will find a different way to get what I need. Very displeased with the follow up on frames, so much that it wasn't worth my frustration and aggravation. To sit and listen to someone talk in the lingo is a horrible experience especially if i do not speak the lingo.

**NPS:**

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★★★★★ by Gary Wood on 2014-08-25

Three hours for a standard eye exam and frame fitting, seems to me to be about two hours too long. The quality of the work performed was however excellent.

**NPS:**

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★★★★★ by Stephen Benton on 2014-08-23

Excellent care and service.

**NPS:**

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★★★★★ by John Phillips on 2014-08-22

Everything went great

**NPS:**

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★★★★★ by Allen Stephens on 2014-08-22

Service is great and staff is very professional and attentive.

**NPS:**

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★★★★★ by Debra Blanton on 2014-08-22

My appointment with Sunshine Eye Clinic was perfect in every way. I have been going to Dr Carroll since 1992 because she always gets it right! I can always rest assured that my prescription is correct for my eyes! Thank you Dr Carroll and Sunshine Eye Clinic. Debra Blanton

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Emily Yoast on 2014-08-20

They take the time to take great care of my vision needs.

**NPS:**

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★★★★★ by Anon on 2014-08-20

fast, efficient, and friendly. thank you for great service

**NPS:**

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★★★★★ by Luther Headley on 2014-08-20

Dr. Brown and Staff have always been very sensitive to our needs. They have done an excellent job over many years that I have used them.

**NPS:**

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★★★★★ by Anon on 2014-08-20

I've been a patient of Sunshine Eye Clinic for at least 20 years. I broke my frames over the weekend and went in to purchase replacements. The counterperson pulled up my information on the computer and initially told me they could not assist me since my prescription was outdated. She told me that I would have to set up an appointment with the doctor and have my eyes examined before they could help me with my broken frames. I didn't understand this at all and reiterated my desire to just purchase frames so that my lenses could be removed from the broken frames and installed in the new ones so that I had a good set of eyeglasses. It was apparent that my resistance to make an appointment with the eye doctor irritated her and she told me that she would pass me on to the technician and they could answer any questions I had. I waited a few minutes and was seen by the technician. I explained that I had broken my frames over the weekend and would like to purchase replacements. He pulled up all of my information on the computer and processed the order without any questions or complications. He was very pleasant and helpful. I still don't understand the sequence of events with the counterperson.

**NPS:**

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★★★★★ by Connie Goodwin on 2014-08-19

Excellent customer service. So thankful for Dr Brown and his expertise. All of the technicians, receptionists, eyewear shop techs are great. Friendly, caring and I never feel like just another number. Thank you for caring. Ps: I have never had to wait long either.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Margaret Allington on 2014-08-19

Well done!

**NPS:**

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★★★★★ by Michael Elkins on 2014-08-18

Was very happy with the service and detail taken with my care

**NPS:**

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★★★★★ by Michael McConeghy on 2014-08-18

No waiting for my appointment. Dr. Brown was very thorough and explained my results very well.

**NPS:**

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★★★★★ by Dale Venteicher on 2014-08-14

Friendly and efficient service.

**NPS:**

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★★★★★ by Anon on 2014-08-13

Got in right away, very knowledgeable in answering my questions. Will definitely be going there again.

**NPS:**

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★★★★★ by Anon on 2014-08-13

Going to Sunshine Eye Clinic was an awesome experience. I had a great time with everyone who works there. They are super friendly and helpful with anything you need. They made sure to pay specific attention to me and what I needed to see better. It all around was a great place and appointment and will definitely be going back for my next exam.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Heidi Turner on 2014-08-13

Awesome team, couldn't imagine going anywhere else!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Roy Pearson on 2014-08-12

A Great experience with a capable staff.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Yolanda Dixon on 2014-08-11

Got me in on time and immediately started my exam.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Anon on 2014-08-10

I went in to order new lenses for my glasses that have chipped and cracked. After leaving I noticed my glasses now have fine scratches all over them. This isn't the 1st time this has happened (I believe this is the third or fourth time) and each time I get "well, that's really strange" "it's probably just a flaw in the factory glass". Luckily my glasses are under warranty or there would be no way I could afford the cost of this. My insurance allows me to get new glasses or contacts once a year only so needless to say next year I will go elsewhere.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Brenda Davis on 2014-08-10

I had a problem with the glasses I'd recently purchased. They took care of the problem. I appreciated the attitude of the women who helped me. I will go back there for my next eye exam and purchase glasses from Sunshine Eye Center.

**NPS:**

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★★★★★ by Valan Wallace on 2014-08-09

Great staff, great doctors, great selection of lenses, overall a very great place for annual eye exams! Had a great first experience!

**NPS:**

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★★★★★ by David Krev on 2014-08-08

Great experience! Look forward to getting my new glasses and going back every year for my checkup.

**NPS:**

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★★★★★ by Marianne Stanley on 2014-08-08

Excellent service, as always.

**NPS:**

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★★★★★ by Benjamin Atwell Jr on 2014-08-07

I enjoyed the quality service.

**NPS:**

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★★★★★ by Shirley Madden on 2014-08-07

I was worked in and got to see Dr. Bosham who was wonderful. The only problem I had was that I was on hold for almost 15 minutes when I was afraid I had a detached retina.

**NPS:**

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★★★★★ by Anon on 2014-08-07

Great

**NPS:**

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★★★★★ by Cathy Whitford on 2014-08-05

The staff was very friendly and helpful. Dr. Boschen was also very personable as well as knowledgeable. I would highly recommend Sunshine Eye Clinic based on my experience with them during my own appointment and the appointments when I brought my daughters.

**NPS:**

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★★★★★ by Kierstyn Olinger on 2014-08-05

Shelby was extremely professional and helpful. She was prompt and very informative! Dr was very patient and detailed! The very nice lady that checked us out was extremely pleasant as well!

**NPS:**

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★★★★★ by Gary Norman on 2014-08-05

very good

**NPS:**

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★☆☆☆☆ by Steven Carl on 2014-08-04

I have a difficult prescription. I've been wearing glasses four 56 years and have been through every type of hassle and bother there is to go through when it comes to getting a pair of glasses to work. This is the very first time that someone has given up and said "we can't help you." The first try the distance and progressives were blurry but the mid range was perfect. Since I had to get new lenses anyway I decided to upgrade my frames. I was told they were the perfect fit for my face and prescription. I trusted the the expert said since I can't see without glasses at all. The frames didn't fit and the prescription was so far off I didn't feel safe to drive. This was not a matter of "getting used to" a new and different prescription. I've had to adjust to new lenses many. many times before. This was not the case. I was told the lenses were perfect and I should be able to see. Guess what? Nope. The bottom line is no matter whose fault it is when it starts to cost them money they just say "Sorry, here's your money back, go somewhere else". I was made to feel like an idiot and/or a liar. One of three things are true. They're greedy. They're incompetent. Or I'm a trouble making liar. I assure you I am neither. They made a pair of readers for me too and I'm having a real fun time trying to read the tiny font they used for this review. I guess I'll be taking these back too. I really wished this would have worked out, but hey, I don't want to make anybody lose money. (Hmm, I can't seem to find the sarcasm emoticon...) I will say the staff is VERY friendly and polite but smiles don't count for much if you can't SEE them.

**NPS:**

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★★★★★ by Anon on 2014-08-03

I love the experience: always easy; staff always kind.

**NPS:**

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★★★★★ by Kimberly Brizendine on 2014-08-02

Everyone was wonderful!! The care was wonderful!

**NPS:**

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★★★★★ by Betty Keltner on 2014-08-01

Your eye clinic has such nice people working there and Dr Kelling is a great Dr. with such a nice attitude toward his patients. I appreciate him very much....

**NPS:**

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★★★★★ by Dixie Lovewell on 2014-07-31

Very nice to deal with. Caring of my mother's dementia problem and taking care to explain everything to her.

**NPS:**

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★★★★★ by Kelly Crites-Coffey on 2014-07-31

Everyone is usually very pleasant, no long waiting times

**NPS:**

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★★★★★ by Douglas Carroll on 2014-07-29

Everyone was helpful and courteous. I spent an awful lot of time sitting and waiting my turn.

**NPS:**

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★★★★★ by Alex Perwich on 2014-07-29

Effective, efficient, clean, friendly and professional

**NPS:**

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★★★★★ by Rosalene Skaggs on 2014-07-28

Dr. Keeling, Excellent Staff-All excellent

**NPS:**

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★★★★★ by Sandra Shotts on 2014-07-27

Great prices, great staff! I was very pleased with Sunshine Eye Clinic and would definitely refer it to friends.

**NPS:**

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★★★★★ by Jerry Redfearn on 2014-07-27

Great service,timely appoinments,thoughtful and considerate.

**NPS:**

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★★★★★ by Bill Pendleton on 2014-07-25

yearly checkup went fine. all the employees are friendly and professional

**NPS:**

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★★★★★ by Michael Rutter on 2014-07-25

GREAT

**NPS:**

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★★★★★ by Anon on 2014-07-25

Great experience! I received a very thorough eye exam.

**NPS:**

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★★★★★ by Michele Holliman on 2014-07-24

I was very impressed with the service at your facility. I appreciated the patience in teaching my daughter how to put in and take out contacts as a first time contact user. Marla was wonderful and very positive in her instruction of using contacts, and with something that could become very frustrating quickly and discourage the use of contacts, has become a very exciting and great self-esteem builder for my child. Thank you Dr. Boschen for answering all our questions and being very thorough. I truly felt like I was getting a make-over when Johnny helped pick out my new frames. I have never had someone take an interest in putting me in frames that went with my hair color, eyes, and face shape. Thank you!

**NPS:**

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★★★★★ by Andrea Sleeth on 2014-07-24

The staff was very friendly and helpful. I would like to recognize Johnny specifically. He helped me find a great pair of frames in a short amount of time. He is very great at his job and has impeccable taste!

**NPS:**

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★★★★★ by Catherine Bowman on 2014-07-22

I like the thoroughness of the exam. Having used "chain" organizations for several years, it always concerned me how quickly they move you thru the process for the exam and glasses. I appreciate the input on picking frames, etc. The staff seem very friendly and well informed on fitting.

**NPS:**

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★★★★★ by Becky Baier on 2014-07-22

Everyone was very professional and prompt. I was not kept waiting long. They were very informative as to each step of the process as well.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-07-21

The doctors here do a thorough exam and don't make you feel like you are being rushed through. The staff are friendly and helpful. Johnny helped me pick out my glasses and he was excellent!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-07-21

We always enjoy visiting Sunshine Eye Clinic annually. The doctors and staff are well qualified and make the necessary appointment very enjoyable. They have a great selection of eyeglasses to choose from and they make sure the lab work is done to perfection. We can always trust Sunshine Eye Clinic.

**NPS:**

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★★★★★ by Benjamin Atwell Jr on 2014-07-19

Excellent care and service.

**NPS:**

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★★★★★ by Anon on 2014-07-19

It is refreshing to have an eye clinic take the time needed to answer questions and to find the right lenses and frames.

**NPS:**

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★★★★★ by Anon on 2014-07-19

Always a great experience at Sunshine. My wife and I had been out of the area for 4 years, recently returning. Had an urgent need due to an eye infection. The entire staff and Dr. Brown worked me in within a few hours of my call. My problem was quickly diagnosed, so I was able to get medication and heal quickly.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Roy Duncan Jr on 2014-07-18

My visit was to order new glasses with the prescription from Dr. Brown. Mr. Crosby fitted me with the utmost professionalism and I was quite satisfied. Roy Duncan

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by George Peterson on 2014-07-18

Very pleased.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-07-17

Excellent service, friendly staff, and very professional environment.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Sherrie Roussel on 2014-07-16

Wonderful staff had been 5 years and Dr Brown had done his homework from last visit and he explained everything in great detail not treating me like a number and in a hurry to move to next patient. He is awesome. Also gentleman who helped me with my glasses was very knowledgeable and explained all options.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Roy Pearson on 2014-07-16

The staff was personable, professional, and provided the services I needed. I would highly recommend them.

**NPS:**

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★★★★★ by Zachary Parrish on 2014-07-15

I've had two eye exams, and they both have been here. They are probably the only reason why I even felt comfortable to have a second. The second eye exam was a real TREAT! I had my eyes dilated, let me tell you. That's a different world. Everyone looked at me like I was drug addict. Future reference for myself and anyone reading this..... go home afterwards. You are useless at work.

**NPS:**

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★★★★★ by Debra Freeman on 2014-07-15

They were very helpful and went above and beyond to help me fill my contact order.

**NPS:**

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★★★☆☆ by Anon on 2014-07-14

Liked the doctor and staff. They had a hard time determining what my insurance covered. It would have been nice to know whether or not it would have been more cost beneficial for me to use insurance for contacts or glasses. Staff seemed confused in this area. I was charged \$50 for contact fitting that insurance didn't cover. Apparently this charge covered handing me a set of contacts and asking me how they felt. Seemed like this was a hidden charge. Lots of nice frames in their showroom to pick from.

**NPS:**

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★★★★★ by Steven Carl on 2014-07-11

Everyone there was very helpful and professional. There was a mix up on the bill but it was immediately taken care of and all ended well. Extremely nice personnel from the assistant who did the pre exam to the person who helped me pick out frames.

**NPS:**

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★★★★★ by Jordan Fielding on 2014-07-10

Great experience. From the receptionists to the doctors this facility is top notch!

**NPS:**

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★★★★★ by Anon on 2014-07-10

I was impressed with the relaxed atmosphere, congeniality of the staff I encountered, the thoroughness of Dr. Brown's eye exam and the time he took to explain any changes with my eyes. I will certainly recommend Dr. Brown to others.

**NPS:**

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★★★★★ by Barbara Williams on 2014-07-09

Dr Carrell was very nice and patient. She and Krista took a good deal of time to explain the exam and were friendly and professional. Picking out frames was made much easier with the help of their staff and they really listened to my needs.

**NPS:**

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★★★★★ by Anon on 2014-07-09

Very pleased with the service and staff at Sunshine. High quality, professional. and friendly staff. Ron Hargrave

**NPS:**

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★★★★★ by Martha Combs on 2014-07-08

The ladies are always so friendly, professional and helpful. Dr. Brown takes the time needed to explain my condition carefully. Very good experience.

**NPS:**

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★★★★★ by Anon on 2014-07-08

Always friendly helpful service. Knowledgeable doctors and up-to-date technology!

**NPS:**

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★★★★★ by Anon on 2014-07-07

This clinic is awesome. From the front desk to the Dr. to the glasses dept., everyone is very professional, caring, and easy to deal with. I just wish there wasn't so much traffic on Sunshine St.

**NPS:**

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★★★★★ by Anon on 2014-07-07

I have gone to Sunshine Eye Clinic for several years and have always good experiences. However, during my last visit I had a bad experience with Barb (office manager?) who belittled me in front of my children and other staff without fully understanding the situation. Barb was unprofessional and my only bad experience with this facility. I would like to focus more on the positive experiences which include Dr. Scheve (prior to his passing) and Dr. Carrell. Dr. Scheve was always thorough and kind during exam visits. I now have Dr. Carrell who is equally as professional as well as her assistant. Dr. Carrell took the time to listen to my concerns during this last appointment. I am thankful for this human aspect and not just the clinical side. Thank you.

**NPS:**

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★★★★★ by Carlene Bobbitt on 2014-07-07

I have been visiting Sunshine Eye Clinic for several years. Dr. Keeling does an amazing job, and I trust his treatment completely. He is not pushy to do more than necessary, but is willing to lesson to any concerns.

**NPS:**

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★★★★★ by Joel Hill on 2014-07-05

First visit! Really liked Dr.Brown and Morgan. Excellent service. Will be back.

**NPS:**

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★★★★★ by Robert Florez on 2014-07-05

The front office was polite as always. My experience though I rate a 10 because of the service I received from Jasmine. Friendly, honest and attentive. She made it easy and even enjoyable .

**NPS:**

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★★★★★ by Kelly Buxman on 2014-07-04

I did not have to wait long to see the doctor. Also, everyone was very friendly and helpful.

**NPS:**

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★★★★★ by Phyllis Finnell on 2014-07-03

Staff and Provider did a wonderful job. Very nice.

**NPS:**

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★★★★★ by Michael Dempsey on 2014-07-02

Always friendly and helpful. Thank you!

**NPS:**

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★★★★★ by Anon on 2014-07-01

Awesome!

**NPS:**

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★★★★★ by Carolyn Snodgrass on 2014-07-01

Other than being so much more expensive than these smaller eye exam places, I am completely satisfied with my visit. I didn't have my insurance card upon check-in. Both ladies who helped me were very courteous and informative. I didn't feel so stupid about leaving my card with my husband. I loved the personable initial tests from Krista. She visited with me... Found out what I do for a living. Shared her personal experiences related to my career. She was genuinely taking her time and answering all of my questions about my eyes fully. I also very much appreciated the young man who helped me select my glasses, I think his name was Bobby or Robby??? I can't remember exactly. I liked his straight forward opinion on how glasses looked on my face shape and skin tone. I didn't feel like I was boring or bothering him. He genuinely gave me all of his attention and I felt like he really cared how I left there looking like. He seemed fashionable but not a snob. When I left I looked over the bill and wasn't sure what the charges were. I called back and everyone was very helpful.

**NPS:**

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★★★★★ by Michael Brown on 2014-07-01

I was greeted with enthusiasm and professionalism. My appointment was commenced exactly on time and I was processed through my pre-exam in a timely manner. Dr. Brown is a professional of the very highest quality. He takes the time to explain things in detail and is ready to answer any and all questions I have. He is also friendly and not riveted to "eye talk" only . . . we briefly discussed some vacationing experiences. The out-processing was efficiently and pleasantly handled.

**NPS:**

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★★★★★ by Anon on 2014-07-01

Dr Carrel is friendly, listens, very thorough. Her staffs assistant and front desk staff were courteous . No negatives!

**NPS:**

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★★★★★ by Anon on 2014-06-29

I would highly recommend Sunshine Eye Clinic to friends and family. Professional and yet down to earth feeling. They were able to get our family in on short notice.

**NPS:**

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★★★★★ by Anon on 2014-06-27

Staff is friendly and helpful and very knowledgeable. Very nice facilities. Great selection of eyewear.

**NPS:**

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★★★★★ by Julie Fraker on 2014-06-26

Friendly & helpful staff. Shelby and Dr. Boschen were very thorough during the exam, answered all my questions and took the time to explain things to me. Sharon was extremely helpful fitting me for my beautiful new frames. Really glad I decided to switch doctors!

**NPS:**

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★★★★★ by Anon on 2014-06-26

The people are friendly, professional and thorough.

**NPS:**

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★★★★★ by Charles Pearson on 2014-06-25

I think Sunshine Eye Clinic is one of the very best that exist today!

**NPS:**

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★★★★★ by Anon on 2014-06-22

You have the best glasses selection in town

**NPS:**

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★★★★★ by Anon on 2014-06-21

I think they actually care about their patients, especially Dr. Brown.

**NPS:**

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★★★★★ by Shelly Sugg on 2014-06-18

Have gone to this clinic for years and they continue to provide excellent service!

**NPS:**

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★★★★★ by Joyce Gathright on 2014-06-18

Very good...as always

**NPS:**

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★★★★★ by Connie Coryell on 2014-06-18

I always enjoy my visits to Sunshine Eye Clinic. The entire staff give quality, caring attention to my needs.

**NPS:**

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★★★★★ by Anon on 2014-06-18

The eye exam was very professional and the glasses department was very helpful. However, the front desk employees never smiled and weren't very friendly. My personal opinion is that office reception employees at any business should be welcoming and pleasant.

**NPS:**

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★★★★★ by Anon on 2014-06-18

My visit with Dr. Brown was wonderful. He is very kind and explains everything he is doing and why. He answered all my questions and I will highly recommend this clinic to family and friends.

**NPS:**

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★★★★★ by Martha Combs on 2014-06-17

I really trust sunshine eye clinic. Dr Brown has worked very hard to make sure I see well. He explains in detail what is happening with my vision and also he gives reasons for his recommendations. The ladies in the office work very hard to fit me with glasses and even help me with picking out fashionable frames. A good place to SEE.

**NPS:**

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★★★★★ by Sue Jones on 2014-06-17

I loved the experience! The staff were extremely pleasant and the doctor was really knowledgable and nice. This was my first time being seen and I'm extremely satisfied with the service.

**NPS:**

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★★★★★ by Anon on 2014-06-17

Very professional and friendly staff. Services were excellent and they spent the time to make sure my needs were completely met.

**NPS:**

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★★★★★ by Jessica Shuey on 2014-06-16

Everyone makes it so easy to get in and out of there and get all your questions answer.

**NPS:**

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★★★★★ by Timothy Walsh on 2014-06-14

Friendly....helpful....I was able to get right in without appointment. GREAT!

**NPS:**

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★★★★★ by Anon on 2014-06-13

Great job worked me in with a problem, I really appreciate it.

**NPS:**

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★★★★★ by Meghan Stone on 2014-06-11

My fiance and I had such a great experience! Everyone was so helpful and the selection was fantastic. Our glasses came back so quickly too.

**NPS:**

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★★★★★ by Anon on 2014-06-11

Always a great experience! Dr. Brown gives a thorough exam and everyone in the office is helpful and polite.

**NPS:**

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★★★★★ by Anon on 2014-06-10

All of the employees at Sunshine Eye Clinic were very friendly, helpful, and informative. Great Customer Service!

**NPS:**

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★★★★★ by Anon on 2014-06-09

A great experience. I would highly recommend everyone.

**NPS:**

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★★★★★ by Charlotte Purpura on 2014-06-09

Patient staff was really nice and knowledgeable. The doctors are great here. They will have you in and out in a jiffy!

**NPS:**

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★★★★★ by James Wright on 2014-06-07

it was very dilating and extremely eye-opening.

**NPS:**

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★★★★★ by Anon on 2014-06-05

Dr. Brown and his staff are always top notch!

**NPS:**

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★★★★★ by Paula Hoer on 2014-06-05

Excellent, friendly

**NPS:**

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★★★★★ by Anon on 2014-06-03

The staff was great and very helpful!

**NPS:**

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★★★★★ by Kimberly Parks on 2014-06-03

Friendly staff!

**NPS:**

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★★★★★ by Britta Cox on 2014-06-03

Staff was very nice, professional, and helpful. Doctor knows what he is doing and was great. Great prices as well. I don't think I will go anywhere else

**NPS:**

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★★★★★ by Katie Knetzer on 2014-06-03

Always a pleasure to visit the Clinic. I have been a patient for a number of years and have seen many changes during this time. The care and service remain constant and are always great! Thanks!

**NPS:**

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★★★★★ by Laura Schuman on 2014-06-03

Angie, my Doctor's Assistant, and Dr. Carroll are both great! They make me feel comfortable, and always answer my questions happily. It makes going to the doctor not seem like such a chore! Everyone in the office is polite and friendly and I really appreciate that.

**NPS:**

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★★★★★ by Anon on 2014-05-30

Wonderful Doctors and staff!

**NPS:**

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★★★★★ by Kimberly Parks on 2014-05-22

Had a wonderful experience at Sunshine Eye Clinic. The staff was wonderful. Everything ran smoothly and timely. I've found my new eye doctor!

**NPS:**

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★★★★★ by Anon on 2014-05-21

My visit to SEC was great. My appointment started on time, the staff is very knowledgable and friendly. Dr. Carrell is always professional and personable. The help I received in choosing new frames was also excellent. The staff was engaged without benign pushy. I would definitely recommend SEC to my friends and acquaintances.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Terry Farrow on 2014-05-21

Eye opening experience. Appreciated the care given & the professionalism.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-05-21

I have been coming here for years. Great staff

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-05-20

I appreciate that they were able to get me in on very short notice to evaluate an eye injury.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Robert Bell on 2014-05-17

Dr Brown explained everything very thoroughly and I never felt rushed. Johnny was very helpful in choosing my new glasses and lenses. There was reason in each of his recommendations.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-05-15

It met but didn't exceed my expectations. I felt the guy selling me glasses was a little pushy to get me to buy more expensive lenses. Maybe he was genuine, but I felt like he could chill a little bit and let me not feel bad about not purchasing the most durable, scratch resistant lens on the market.

**NPS:**

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★★★★★ by Anon on 2014-05-15

It is always a very pleasant experience visiting Sunshine Eye Clinic. Dr. Brown goes above and beyond to make sure everything is thoroughly explained and that I am happy with my contacts. The entire staff at the clinic is always very friendly and helpful!

**NPS:**

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★★★★★ by Sherrie Mosher on 2014-05-14

I very much appreciated the welcome I received and the expressed desire in my need to see the eye doctor for something other than the annual eye test. The doctor listened to my concerns, looked at my eyes and created a plan, suggested ways of prevention for future situations and then escorted me to the exit. It was a pleasant time during a painful situation. Thank you!

**NPS:**

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★★★★★ by Anon on 2014-05-13

This is the best eye clinic I've been to by far, and I will be back! The staff are always very courteous, friendly, personable, and they always take care of me without any wait time. The facility is also very impressive and has a large selection of eyeglass frames.

**NPS:**

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★★★★★ by John Miller on 2014-05-07

Always a good experience

**NPS:**

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★★★★★ by John Stinson on 2014-05-05

In this age of instant access and fast food... health care offices are expected to lag behind. NOT SUNSHINE EYE CLINIC. I called that morning expecting a slot later in the week. Instead, got early afternoon of that same day. From the time I walked in the door, there was no down time. I was attended to by three people including my doctor one right after another. No rush, just attentive service from preliminary tests to picking out frames. Bravo on a job well done. I will be spreading the good news about your clinic.

**NPS:**

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★★★★★ by Rodney Hanley on 2014-05-05

Comfortable environment, personable staff, convenient arrangement when shopping for new frames. Would like to see better selection of frames.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anne Westmoreland on 2014-05-03

Thank you so much for getting me in quickly--I needed to get this done before the end of the fiscal year at work (I won't be able to take PTO after that.) I went in because my distance contacts were driving me crazy. Dr. Keeling put me in bifocal contacts and OMG I love them. I don't have to wear readers anymore to work on the computer. It's been a process finding the right product to help me see better, but everyone at Sunshine Eye Clinic is very patient and kind.

**NPS:**

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★★★★★ by Alexandra Rodgers on 2014-05-03

Wonderful!!! Jasmine was really helpful!

**NPS:**

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★★★★★ by Anon on 2014-04-30

Always do a nice job!

**NPS:**

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★★★★★ by David Liss on 2014-04-30

The girls at the front are so personable! Love SEC!!

**NPS:**

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★★★★★ by Jana Kistner on 2014-04-29

Dr. Brenda Carrell has always been good in explaining what is going on with my vision. She helps me understand what is going on. I haven't had that with previous eye doctors I have had.

**NPS:**

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★★★★★ by Anon on 2014-04-29

Doctors and staff are friendly, courteous and very helpful.

**NPS:**

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★★★★★ by Lisa McBee on 2014-04-29

Great care and concern for each patient, much better than any "quick service" place that we all know. They take time to really see what is going on with your eyes, every

person that I was in contact with, acted appropriately, like they really care. Definitely will return and recommend to others.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Lisa Petersen on 2014-04-29

I have been coming to Sunshine Eye since 1991 and I have always found them to be very professional and knowledgeable. As I get older, I really appreciate that my eye health is in such capable hands. My sons started going there in grade school and still go now that they're on their own. Great people and service.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Raymond Hole on 2014-04-29

The most helpful friendly staff made us feel like family. Thank you again

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-04-26

It was great! Everyone was so kind and helpful! Thanks for a great visit!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-04-26

Well established, thorough process. Good people with very good people skills.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Holly Burgin on 2014-04-25

The staff is friendly and amazing. I loved my experience from start to finish. Johnny they gentleman that helped me pick out my glasses was awesome and I have never been as excited as I am riht now or my new glasses to come in. I know when I come back next year i will be requesting him.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Ronald Mink on 2014-04-24

Dr. Carrell and her staff are excellent. They are very professional and courteous. I would highly recommend Sunshine Eye Clinic to anyone who needs eye care

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Tristan Brookshier on 2014-04-24

Absolutely great service and amazing doctors!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-04-23

The staff are friendly and the eye care is excellent!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Melinda Gumm on 2014-04-23

As always - my visits to SEC is very pleasant and I always feel I have been treated with the utmost professionalism and a very friendly staff. Dr. Brown has been my provider for nearly 30 years and I feel very confident that I am getting the best quality examination and he is so good about explaining where I am with my vision and where we are headed in the future. I always give your facility the best recommendaitons when asked for a reference.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2014-04-22

Dr. Boschen and Marla were very good at keeping my appointment time and making sure my contacts fitting went just right.

**NPS:**

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★★★★★ by Anon on 2014-04-21

I have received annual eye exams as a contact lens wearer from Sunshine Eye Clinic since 2010. The office staff and doctors' assistants are organized and friendly. The worst part of the experience is having your eyes dilated and waiting for the dilation to wear off. A small price to pay to keep your eyes healthy.

**NPS:**

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★★★★★ by Barbara Boyher on 2014-04-20

Very knowledgeable and friendly and helpful. Very good experience. I felt like I was informed about everything I needed to know about my eyesight. Found absolutely the cutes frames ever!!!!

**NPS:**

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★★★★★ by Abbey Lundy on 2014-04-20

My wait time was fairly short. I felt the staff cared about my needs and explained things for me.

**NPS:**

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★★★★★ by Virginia Goering on 2014-04-20

I liked the friendly technician she was so helpful and I liked the Dr he was a very sweet man exclaimed his findings and what we were doing. He even helped me to the waiting room.

**NPS:**

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★★★★★ by Norman Bergen on 2014-04-19

Great people from the reception desk to Dr. Keeling, including optician Johnny and Brandy who works with Dr. Keeling. All professional and knowledgeable with great demeanors. This is a REAL vision office where eye health comes before '2-for-1' deals.

**NPS:**

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★★★★★ by Steffanie Flippin on 2014-04-19

Everyone was very friendly and helpful. All my questions were answered, and I was helped.

**NPS:**

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★★★★★ by Jeff Goodale on 2014-04-19

excellent!!!

**NPS:**

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★★★★★ by Raymond Hole on 2014-04-16

Very kind and friendly and helpful

**NPS:**

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★★★★★ by Robert Jacobs on 2014-04-16

I appreciate the manner in which Dr. Brenda Carrell and staff examine my eyes and make sure every thing is alright. I would recommend Sunshine Eye Clinic to anyone who needs their eyes checked and I also would recommend Dr. Carrell.

**NPS:**

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★★★★★ by Anon on 2014-04-15

They took their time explaining things to me. I love that!

**NPS:**

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★★★★★ by Michael McCoy on 2014-04-15

Great experience as always. We travel back to Missouri from Florida to see Dr. Keeling. He is the best!!!

**NPS:**

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★★★★★ by Ronald Blood on 2014-04-14

I was impressed with the doctors and staff at Sunshine Eye Clinic. The selection of glasses is amazing and exceeding my expectations.

**NPS:**

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★★★★★ by Carolyn Hole on 2014-04-13

Everyone was so very kind & helpful I look forward to my next visit.

**NPS:**

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★★★★★ by Charles Pendergraph on 2014-04-13

Very impressed with Doctors and staff, all were very courteous Answered your questions explained procedures they were going to do to check your eyes if nothing could be done to improve sight explained other options available to you to make life easier would highly recommend them

**NPS:**

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★★★★★ by Christie Keene on 2014-04-13

Everybody was very nice and helpful

**NPS:**

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★★★★★ by Robin Dye on 2014-04-13

As always, Dr Brown & all of the staff at Sunshine Eye Clinic were the best! It is so nice having a great doctor, but also one that comes in on Saturdays so that I don't have to use vacation time to see him. Just about everyone I know is already a patient of one of the doctors at Sunshine Eye Clinic, but I would recommend Dr Brown & the Sunshine Eye Clinic to everyone!

**NPS:**

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★★★★★ by Linda Brown on 2014-04-13

I had a very positive experience there. Everyone was courteous, helpful, and respectful. The exam seemed thorough. I also appreciated the fact that the appointment and new patient forms could be handled online.

**NPS:**

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★★★★★ by Benjamin Atwell Jr on 2014-04-12

Professional, friendly, excellent service.

**NPS:**

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★★★★★ by Julie Spriggs on 2014-04-12

Best in southwest Missouri.

**NPS: N/A**

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★★★★★ by Ray Nickle on 2014-04-11

Fast service; Show of concern as always. I will return as always Ray T. Nickle

**NPS:**

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★★★★★ by David Casada on 2014-04-11

I have experienced issues with the optical technicians in the past with my glasses on occasions but I am very satisfied other than that. I have also heard the same from others who have experienced issues with the optical technicians. The issues with the optical technicians made me to consider finding a different provider and still may, but Dr. Brown has earned my trust and that is not easy to replace.

**NPS:**

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★★★★★ by Debra Isenbletter on 2014-04-09

I appreciate the ease of making an appointment and the careful explanation the doctor gave in explaining things to me.

**NPS:**

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★★★★★ by Terry Farrow on 2014-04-08

Impressive facility. Professional, friendly personnel. Assistant was knowledgeable. Doctor was pleasant & patient. Thank you for the experience.

**NPS:**

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★☆☆☆☆ by Anon on 2014-04-05

The office staff is pleasant and efficient. I was taken back to begin eye exam at my designated appointment time. The doctor provided appropriate information, explanation of procedure used and answered my questions.

**NPS:**

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★★★★★ by Jim Wade on 2014-04-05

Dr. Boschen is the best

**NPS:**

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★★★★★ by Crystal McDonald on 2014-04-05

Not only was I treated with respect and courtesy, but I redirected excellent customer service! Thanks

**NPS:**

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★★★★★ by Elizabeth Liggett on 2014-04-02

overall a pleasant experience

**NPS:**

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★★★★★ by Donald Harkey on 2014-04-02

The staff was very friendly and efficient! Dr. Brown is very knowledgeable and actually fun.

**NPS:**

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★★★★★ by Anon on 2014-04-01

Wonderful experience, very helpful lady in glasses area, older with blonde hair. Will definitely return next year.

**NPS:**

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★★★★★ by Theresa Smith on 2014-04-01

I appreciate the professional and experienced service I receive from Sharon (Optician). Our family has been going to Sunshine Eye Clinic for several years and we are thankful for the friendly atmosphere and knowledgeable staff!

**NPS:**

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★★★★★ by Lea Ann Paulie on 2014-04-01

I was very satisfied with my care. Everyone was friendly and helpful. Dr Carrel explained everything and was very helpful.

**NPS:**

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★★★★★ by Jack Keene on 2014-04-01

awesome professional friendly caring eyecare

**NPS:**

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★★★★★ by James Wright on 2014-03-30

It was an Eye Exam.

**NPS:**

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★★★★★ by Anon on 2014-03-30

I really like Dr. Carroll. However, it seems their prices keep going up making it almost impossible to get product from them. I would like them to be competitive and still be able to stay in business.

**NPS:**

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★★★★★ by Melissa Lowe on 2014-03-29

Thanks Dr. Brown for my appointment and thanks for giving me new nose pieces.

**NPS:**

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★★★★★ by Thomas Ellis on 2014-03-29

As always, the staff is friendly and efficient and Dr. Carrell is very professional. I'm in good hands with her.

**NPS:**

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★★★★★ by Donald Bell on 2014-03-29

Time well spent. I did not have to wait a long time to be served

**NPS:**

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★★★★★ by Ann Stever on 2014-03-29

everyone is so nice & helpfull.

**NPS:**

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★★★☆☆ by Anon on 2014-03-29

Exam was excellent as usual. However, there was an insufficient number of support staff for the quantity of patients being churned through the place on the day of my visit. Result of this was an unacceptable amount of time required for check-out. After 15 minutes of just sitting there waiting for my statement, I got up and asked them to mail it to me. At that point, a lady at check-in, not check-out, was able to process my statement and get me on my way to an appointment I was now late for.

**NPS:**

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★★★★★ by Karma Laveroni on 2014-03-28

No wait. Took care of all my eyes needs. Made insurance filing easy. Great customer service.

**NPS:**

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★★★★★ by John Wanamaker on 2014-03-26

Was very pleased in how efficient the appointment went and the professionalism of Dr. Keeling and his staff.

**NPS:**

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★★★★★ by Heidi Hannah on 2014-03-25

Everyone was friendly, offices clean, always a pleasant experience! I recommend you to all who ask for a vision provider.

**NPS:**

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★★★★★ by Jennifer Warner on 2014-03-24

Everything about my experience was great. All of the staff and Dr s were very friendly.

**NPS:**

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★★★★★ by Terry Woody on 2014-03-22

Dr Brown explains my problems so that I can understand and takes the time to listen. Staff is very professional, from the time I walked in, until I left.

**NPS:**

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★★★☆☆ by Anon on 2014-03-21

The doctor was very friendly. I was disappointed with the time it took for return phone calls. I waited for weeks after my contacts were supposed to arrive. No one called me. Then when I called I was told that they weren't there. I called back again and they "found" them. I spent almost 400.00 after my huge insurance credit. To not be called was frustrating. Then I was told I would be called for my frames within two days. It took three weeks for a phone call. I called and left messages for the person that called me and no one ever returned my calls. I thought, maybe they didn't have my number or something until I randomly received the call for my frames. Everyone was nice, but I think the follow through with contacting patients and communication is lacking.

**NPS:**

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★★★★★ by Katherine Chaudhri on 2014-03-21

I am very grateful that Dr. Carrell was able to see me on short notice to identify the reason for the recent changes in my vision. She not only eliminated major problems but set up an appointment with my cataract surgeon to deal with the issue.

**NPS:**

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★★★★★ by Elizabeth Mitchell on 2014-03-19

They were very professional and courteous. I enjoyed my experience at Sunshine Eye Clinic!! I highly recommend them for everyone!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★☆ by Aaron Gray on 2014-03-18

I wish you would have let me know beforehand that you were going to dilate my eyes. I drove quite a ways with my 11 year old. We struggled to get to a place to buy sunglasses so that I could see. I had left mine at home since I had worn my regular glasses. I had never had my eyes dilated before so I really didn't know what to expect. Aaron Gray

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Maylee Dyer on 2014-03-17

It was very professional .Everyone is very friendly I received all the help I needed .

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Lori Wanamaker on 2014-03-17

Everyone is very professional and nice to deal with!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Lancy Mason on 2014-03-16

Everyone is so sweet and caring. Our whole family loves Sunshine eye clinic. We highly recommend this eye clinic.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Deborah Sibet on 2014-03-15

Everybody is friendly and eager to help. The nurse I had in the beginning of the visit came to find me & helped me pick out the best looking frames.

**NPS:**

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★★★★★ by Kate Boyer on 2014-03-13

The ladies helping me in the eye glass area were so nice and helpful! Loved the area for my kids to play in. Toy box and books kept them entertained while I tried on glasses.

**NPS:**

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★★★★★ by Hal Jurin on 2014-03-12

My eye exam was very good and complete and Dr. Brown was great as always

**NPS:**

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★★★★★ by Nancy Jaeger on 2014-03-12

Extremely organized & helpful personnel. They are there when you have a problem also, not just to sell you your glasses.

**NPS:**

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★★★★★ by Donald Gaunt on 2014-03-12

Dr. Brown was referred to me by a new friend more than 20 years ago and I have very satisfied with him and his staff. They are very professional, knowledgeable, friendly, have very good connections and very clean. I have recommended them many times. A very happy patient

**NPS:**

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★★★★★ by Angela Brown on 2014-03-10

We have been patients of Dr. Carrell's for several years and appreciate the care she always provides us. The entire staff is very helpful and always friendly.

**NPS:**

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★★★★★ by Karma Laveroni on 2014-03-08

Staff was all very friendly.

**NPS:**

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★★★★★ by Audra Jenkins on 2014-03-08

This was my first experience with Sunshine Eye Clinic and was made to feel like family. The staff was so friendly and professional.

**NPS:**

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★★★★★ by Jimmy Slaughter on 2014-03-08

I always feel that I am very well treated at Sunshine Eye Clinic. I trust and have every confidence in Dr. Keeling.

**NPS:**

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★★★★★ by Amanda Doneski on 2014-03-08

Great service.

**NPS:**

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★★★★★ by Natasha Foerst on 2014-03-05

Clean, friendly, knowledgeable. The optician was able to take the time to help me pick out a pair of glasses that fit my taste & budget. My Dr. was able to help me find a pair of contacts that do not hurt to wear, something I haven't been able to do in over a decade.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by William Cox on 2014-03-05

I love this place. Went here for several years back in 2000 to 2003 until our insurance moved us to another clinic. When we had the chance to go back a couple of years ago we were all over it. I have most of my employees going here as well. You can't ask for better treatment or a friendlier staff!

**NPS: N/A**

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★★★★★ by Anon on 2014-03-03

I really enjoyed the clinic! Everyone was awesome! Marla did a great job, she is very sweet and knowledgeable. The receptionist Tracy was very kind and helpful when making the appointment. I WILL be back! Keep up the good work!

**NPS:**

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★★★★★ by Melinda Robinson on 2014-03-02

Having just moved here to Springfield about six months ago needed to have my annual check-up and was very pleased with the staff as well as the Doctor.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ronald Brooks on 2014-03-01

it was great and a pleasure to visit there to have my eyes cared for! Now for the kind words I have expressed a free pair of glasses would be nice :-) Just kidding! this place is a great place for eye care!!!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cecil Bodie on 2014-03-01

Excellent eyecare-my wife and I both have been using Sunshine Eye Clinic for several years and we are both very satisfied.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-02-26

This was my first eye check-up ever so I was a little nervous about what all was going to happen. Krista was very informative with each step of the pre-exam and answered all of my questions very thoroughly. Dr. Carrell was also very informative and the examination went smoothly. Thank you to everyone at Sunshine Eye Clinic for being so friendly and helpful.

**NPS:**

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★★★★★ by Judy Cochran on 2014-02-24

My service from Sandra is always outstanding. She is so helpful and the best in her job and as an individual. I always ask for her if she is there.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lori O'Neal on 2014-02-23

I had a great experience here--everyone was so helpful and nice. I can't wait to get my new glasses! We just moved to Springfield, and Sunshine Eye Clinic is where I will be getting my eye care from now on!

**NPS:**

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★★★★★ by Anon on 2014-02-23

I loved the clinic and all the of the staff except the dr... I was unhappy with the attitude he got when I declined to let him dilate my eyes due to driving with my children. Besides that I loved the rest

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Grace Williams on 2014-02-21

I am giving a poor review because of the way the insurance claim was handled. I chose Sunshine Eye Clinic because it was listed on the Coventry website as a network provider with a \$25 office co-pay. When the claim was filed, it was filed with a different company name, which was NOT a provider. In the end, Shunshine Eye Clinic refused to file the claim correctly and Coventry would not budge, either, which required that I pay the entire amount out of my pocket. If Coventry is your insurance provider, consider carefully - you are likely NOT covered.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★★ by Paul Appleby on 2014-02-21

This is my third year with you, and the attention to detail just gets better. I thank all of you from receptionists, Krista, Dr. CARROL, SALES AND CASHIERS FOR THERE COURTESY, SMILES AND ATTITUDE.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Julie Wutke on 2014-02-21

My wife and daughter came in for eye exams. We expected to pay a \$35 co-pay for each and wound up paying \$214. We were then told that refraction is not covered and were charged for a contact lens evaluation. ANYTHING not covered by insurance should be discussed BEFORE treatment or evaluation.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Peggy Feldt on 2014-02-20

All went well. No complaints.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kathleen Vanloh on 2014-02-19

In and out, great experience!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lisa Walsh on 2014-02-18

I came to Sunshine Eye Clinic to have my gas perm contacts polished and received excellent service. Marla was extremely helpful and went above and beyond the call of duty to answer my questions. I was sent on my way with new cases for my lenses as well as a starter solution kit - perfect for my travels! The staff in general is very courteous and does their best to answer questions or find someone else in the office who can. I went to this eye clinic for over 30 years and highly recommend them to anyone looking for quality service.

**NPS:**

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★★★★★ by Margaret Barker on 2014-02-18

Excellent. fast service, friendly technicians, nice man at the eyeglass buying station, great doctor.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Margaret Barker on 2014-02-18

Excellent. fast service, friendly technicians, nice man at the eyeglass buying station, great doctor.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Neosha Mackey on 2014-02-18

Very good visit. Really liked working with Johnny for selecting frames and getting lenses ordered. I think Dr. Carrel is terrific.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Ivan Arnold on 2014-02-14

My experience with Dr. Bary Brown was great! He is very conscientious and thorough in his exam, and spends time explaining his findings and treatment options. I would highly recommend him!

**NPS:**

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★★★★★ by Anon on 2014-02-14

I lost all my contacts and glasses in a house fire and they gave me a pair of contacts until I could order more. Very grateful for their help.

**NPS:**

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★★★★★ by Oliver Hildebrand on 2014-02-13

The office staff were great, but it took way longer than my appointment time, think 45 minutes to be seen. Told Doc about eye injury and that it hurt over my eyelid, well he looked and found something stuck in my or around my cornea, he took that out and added contact and saw younger doc who took it out and cleaned more rust out, but the first doctor didn't check my upper eyelid, if he did he would of found I had a nice size object there as well. Short story, I ended up getting the piece hurting me myself, caused me a lot of pain last night and it finally came out around 2am. Not sure you deserve billing me twice for a half ass job!

**NPS:**

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★★★★★ by Mickey Brown on 2014-02-13

Excellent staff. Very efficient and professional.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mickey Brown on 2014-02-13

Excellent staff. Very efficient and professional.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Barbara Depue on 2014-02-12

Dr. Brown is always so patient and kind and thoroughly explains the situation in terms you can understand.

**NPS:**

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★★★★★ by Anon on 2014-02-11

I love Dr. Brown. He is very caring and explains everything.

**NPS:**

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★★★★★ by Anon on 2014-02-11

The front desk people were not very friendly at all. In fact, kind of hateful. I love Dr. Brown. The people who helped me pick out and fit my glasses were great.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-02-11

very professional Dr. takes time to go over your exam with you second time there

**NPS:**

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★★★★★ by Mary Garton on 2014-02-10

I went in to get new glasses. The wait was under five minutes, during which time I was allowed to browse through the frames. So, it really wasn't "wait" time. The lady that helped me was great! She helped me pick out the frames within my budget that looked the best. It was quite pleasant!

**NPS:**

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★★★★★ by Anon on 2014-02-09

When I arrived, they started my exam within 5 minutes. The entire appointment took less than an hour, and everyone was very professional and kind. I would recommend this clinic to anyone.

**NPS:**

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★★★★★ by Meagan Owens on 2014-02-09

The team was very friendly and worked to meet our needs.

**NPS:**

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★★★★★ by Russell Jackson on 2014-02-09

Have always received the greatest service and product.

**NPS:**

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★★★★★ by Andrea Amburn on 2014-02-08

Very friendly

**NPS:**

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★★★★★ by Anon on 2014-02-07

Sunshine Eye Clinic is a very professional facility with a kind, caring and very helpful staff. I couldn't have been more pleased. I have found a new home for all my eye care problems. My husband is planning on making an appointment in the near future. Thanks so much

**NPS:**

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★★★★★ by Kevin Connelly on 2014-02-07

Staff very friendly, helpful, and professional. Had about a 30 minute wait to have a picture taken of the eye, but staff made sure to keep us up-to-date. Overall, a great experience.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Luther Headley on 2014-02-05

Sunshine Eyes Clinic and Dr. Brown have always took good care of us. They worked me in on a short notice because of an infection that I had in my eyes.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lorelei Searls on 2014-02-01

I'm a trucker and just happened to be in Springfield for two days. I needed an exam and new glasses and the staff at Sunshine worked me right in. Dr. Brown was very nice. Tracie was sweet and very efficient. Johnny was the best at helping me choose the right frames and in my favorite color, purple!

**NPS:**

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★★★★★ by Patricia Litty on 2014-01-31

As always fast and efficient. Doctor Brown and his staff very knowledgeable and pleasant.

**NPS:**

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★☆☆☆☆ by Anon on 2014-01-31

Prescription reading glasses were made by adding distance prescription plus reading prescription which made them like magnifying glasses. Not sure who made this error. It should have been easy to spot. Those numbers would never have been used for reading glasses.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karen Bailey on 2014-01-30

My experience at Sunshine Eye Clinic was great. The staff was friendly and very helpful. The young lady who did my pre-exam gave me a lot of information on eye care. I really appreciated her sharing that knowledge. The young man who helped me pick out glasses was equally as helpful as well. The doctor was efficient and professional. Thanks Sunshine Eye Clinic!

**NPS:**

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★★★★★ by Anon on 2014-01-30

The service is exceptional. I've been to 5 different optometrists in Springfield and Sunshine Eye Clinic is bar far the best service. Selection is good also.

**NPS:**

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★★★★★ by Anon on 2014-01-30

The staff was very helpful, efficient and friendly. Dr. Carrell was very knowledgeable and explained my options. My only complain is the doctor isn't real personable. Everyone was very helpful and didn't ignore. Job well done.

**NPS:**

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★★★★★ by Judith Black on 2014-01-29

From the personnel at the receptionists' desk to the people in the fitting area, there was nothing but professional attitudes, yet very friendly. I have full confidence in Dr. Keeling. I cannot imagine getting better service anywhere else.

**NPS:**

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★★★★★ by William Typaldos on 2014-01-29

Dr. Carrell and her staff was expedient, professional and kind. I am looking forward to receiving my new glasses, as I know that I am treating myself to care that provides the best for my changing status due to the aging process.

**NPS:**

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★★★★★ by Jessica Gleason on 2014-01-28

The staff was very helpful and attentive.

**NPS:**

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★★★★★ by Alex Spiva on 2014-01-27

I had a wonderful experience at Sunshine Eye Clinic. I waited till late December, basically the last minute, to schedule my appointment. The receptionist (Barb) at Sunshine Eye Clinic worked hard to squeeze me in the schedule and kindly assisted with my constant questions and general confusion. While at the Clinic I was greeted with a smile and had a short waiting time. The examination from the Optometrist was

straight forward and thoroughly explained. Ordering the contacts was easy and I was called when they arrived about a week later. I completely recommend scheduling appointments at Sunshine Eye Clinic.

**NPS:**

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★★★★★ by Peggy Henley on 2014-01-25

Everyone was wonderful! The staff was friendly and efficient.

**NPS:**

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★★★★★ by Carmen Broadbent on 2014-01-24

It was a good experience, I didn't have to wait long to see the doctor.

**NPS:**

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★★★★★ by Anon on 2014-01-24

I have always had a very good experience at Sunshine Eye Clinic, staff is courteous and prompt. Dr Brown is wonderful, very knowledgeable, thorough with all of my eye issues and getting me just the right contacts. I appreciate his calm manner, always looking for the best options and always explains either what he is doing or options for best eye vision possible. So very glad to be going to Sunshine Eye Clinic!! Thank you very much!

**NPS:**

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★★★★★ by Brian Hall on 2014-01-24

Everything was great start to finish. There was nothing that I would change. The best part is that Dr. Brown is so kind and thorough, I knew I was going to get the best for my vision needs. The first lady I saw was nice (though I don't remember her name) and Johnny did a great job in assisting me with eye wear.

**NPS:**

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★★★★★ by Brian Hall on 2014-01-24

Everything was great start to finish. There was nothing that I would change. The best part is that Dr. Brown is so kind and thorough, I knew I was going to get the best for my vision needs. The first lady I saw was nice (though I don't remember her name) and Johnny did a great job in assisting me with eyewear.

**NPS:**

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★★★★★ by Christine Beal on 2014-01-24

Amazing customer service! Such a welcoming environment.

**NPS:**

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★★★★★ by Christopher Washam on 2014-01-22

I have been coming to Sunshine Eye Clinic since 2001 and have always had nothing but a great experience. This was true for this past visit on 1/21/14. I continue to recommend Sunshine Eye Clinic to my friends, family and employees as the conversation in regards to eye care professionals arise. Thanks, Chris Washam

**NPS:**

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★★★★★ by Anon on 2014-01-22

Staff and Physician are always pleasant.

**NPS:**

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★★★★★ by Craig Nelson on 2014-01-20

All the staff at Sunshine Eye Clinic are very friendly. The service is also very quick.

**NPS:**

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★★★★★ by Dennis Morse on 2014-01-19

As always, for about 20 years my wife and I have had our vision checked and purchased our eyewear from Sunshine Eye Clinic. All the staff has done so much to make our visits enjoyable and a pleasure to do business with. I just don't know of anything else they could do other than keep up the great service for another 20 years.

**NPS:**

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★★★★★ by Tami Dillon on 2014-01-18

Very happy with both my glasses and contact lenses. The whole process, from setting up appointment to picking up my glasses/contacts, is very efficient and pleasant.

**NPS:**

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★★★★★ by Charles West on 2014-01-18

The staff was very friendly and Dr Brown took time to explain his diagnosis.

**NPS:**

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★★★★★ by Rachael Mhire on 2014-01-17

I'm always happy with Sunshine Eye Clinic. Great staff, great doctors!

**NPS:**

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★★★★★ by Anon on 2014-01-16

Very professional, got right in at my scheduled appointment time, exam was done expertly and got my glasses ordered all within an hour.

**NPS:**

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★★★★★★ by Anon on 2014-01-16

Professional. Exam began within minutes of scheduled appointment. Will return.

**NPS:**

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★★★★★★ by Thomas Thorson on 2014-01-15

Very professional. Would not go anywhere else.

**NPS:**

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★★★★★★ by Karen Culp on 2014-01-15

I've been a patient at Sunshine for several years now, and I always receive the absolute best eye care there. Dr. Ronald Keeling is a top-notch physician and his staff is friendly and knowledgeable.

**NPS:**

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★★★★★ by Anon on 2014-01-15

Great!

**NPS:**

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★★★★★★ by Anon on 2014-01-14

Really enjoyed my visit to Sunshine Eye Clinic, to be honest I was really dreading it because of my visit last year. Last year, the lady helping me while I picked a pair of glasses out really made me feel as though I was bothering her and was not friendly.

Perhaps she was just having a bad day. The gentlemen that helped me this time was very friendly and helpful. The rest of the staff was very friendly as well, and the clinic itself was very clean and organized. I will definitely continue to come back.

**NPS:**

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★★★★★ by Ronald Brooks on 2014-01-14

great, professional and pleasurable experience

**NPS:**

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★★★★★ by Kristen Morrison on 2014-01-14

Everyone was very friendly and helpful.

**NPS:**

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★★★★★ by Anon on 2014-01-14

Great staff!

**NPS:**

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★★★★★ by Christine Beal on 2014-01-12

Wonderful customer service, very welcoming staff from check in to check out. Felt very welcome in what could have been a very uncomfortable situation.

**NPS:**

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★★★★★ by Jarrett Dooley on 2014-01-11

Very friendly courteous staff. Exam went quick, gentleman helping us pick out our new frames was very helpful.

**NPS:**

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★★★★★ by Deborah Dooley on 2014-01-11

All of the staff was very friendly and did a great job!

**NPS:**

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★★★★★ by Jo Simkins on 2014-01-11

I had a really thorough eye exam. I appreciate all the information I got. Looks like Sunshine Eye Clinic was a great choice!!

**NPS:**

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★★★★★ by Anon on 2014-01-10

Great visit today!

**NPS:**

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★★★★★ by Inez Sollars on 2014-01-08

Everyone at the Sunshine Eye Clinic are very helpfull & nice. They are all fantastic. Dr. Brown is great.

**NPS:**

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★★★★★ by Sarene Deeds on 2014-01-08

My place of employment changed from Mercy to Cox systems so I was unsure about getting new doctors but the experience has been nothing but wonderful. Sunshine Eye Clinic is courteous, professional as well as being helpful.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Patrick Harrison on 2014-01-07

Once again a delightful visit with the entire staff at the Sunshine Eye Clinic. Every one seems to do their best to provide a relaxing environ for a Dr. visit. It's nice to be treated like a person and not just another patient-for-processing. Thanks to all that I came in contact with while I was there... Rick Harrison

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Amanda Reece on 2014-01-04

I needed an appt ASAP and when I called, they got me in within 30 minutes!! Other places were not able to do that at all. Even the receptionist there was very sweet. Kind of in an older building so I was skeptical, but was very clean and friendly. Dr. Brown and his nurse, Morgan, were both awesome. I've never been to an eye doctor that actually sat down with me and explained things and talked to me like a person. It was such a breath of fresh air. Then the general manger, ( I think his band was Scott, not sure) was AMAZING!! He sat me down and went over every cost I was going to have and exactly what all my insurance covered and didn't cover. Plus he helped me find the perfect pair of glasses for me! Very impressed, if you can't tell!

**NPS:**

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★★★★★ by Heidi Turner on 2014-01-04

Everyone is so friendly! Quick in and out, left very satisfied!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-01-04

Exam was very thorough

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Danavee Long on 2014-01-04

The staff was very helpful in assisting with my return of contacts. They were also very friendly.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Craig Nelson on 2014-01-03

Very friendly service. Appointment times were exactly on time.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-01-02

As always, professional services and quality care!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Derek Shimeall on 2014-01-01

Great customer service from the front desk, to doctors and the group helping select frames. Thanks

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Connie Clemenson on 2013-12-30

Does such a good job. Unfortunately!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-12-28

Dr. Carrell is wonderful!!! Also, the lady who assisted with our glasses selection was good.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Inez Sollars on 2013-12-28

Every time I go to the Sunshine Eye Clinic every one is really nice & polite. I'm glade I have them as an Eye Clinic. And everyone is very friendly.

**NPS:**

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★★★★★ by Deborah Lozano on 2013-12-28

All personnel that I was in contact with during my appointment were friendly, courteous & professional.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-12-28

Shelby was very professional and made the experience great. Doctor was thorough and knowledgeable. I received help picking out glasses and found an awesome pair at a great price.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mark Burgio on 2013-12-25

Dr. Brown and all the staff treat us with kindness and TLC!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Chad Holland on 2013-12-25

Everyone in the office was very helpful and kind.

**NPS:**

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★★★★★ by Anon on 2013-12-24

The service that I received was very quick and exactly what I was looking for.

**NPS:**

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★★★★★ by Brian Parrish on 2013-12-23

Great service! Great people! Great experience!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Meghan Skanes on 2013-12-22

Dr. Brown was very nice and seemed very caring. Also, the staff was helpful. I did not enjoy having to be at the eye doctor almost 2 hours. I had to wait in the back for 45 minutes.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-12-20

I am very happy with the service that I had received. They were on time and very informative and nice.

**NPS:**

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★★★★★ by Anon on 2013-12-20

I appreciated the help in rescheduling my appointment. Also like the e-mail and personal reminders relating to the upcoming appointment. Minimal wait time after arrival.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Nicholas Dolan on 2013-12-19

The doctors and staff are great.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Amie Stockton on 2013-12-18

Great service

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by John Klopfenstein on 2013-12-18

As always, Dr. Brown was very attentive and concerned about any issues with my eyes. Professional yet approachable and a good listener. Thanks Dr. Brown.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-12-18

I have gone to Dr Brown since I was four years old and have always had caring professional eye exams!

**NPS:**

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★★★★★ by Gregory Dlabach on 2013-12-17

Great experience

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dale Washburn on 2013-12-17

Very friendly and knowledgeable staff.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Coombs on 2013-12-17

It was a busy day at Sunshine Eye Clinic, but my exam was on time, efficient, and through.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-12-17

Everyone is always very helpful and friendly

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rebecca Meeks on 2013-12-16

I had never been here before, but greatly enjoyed my experience and they helped me find the perfect pair of glasses while checking my eyes and making sure that I have the right prescription. Everyone was kind and helpful.

**NPS:**

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★★★★★ by Elizabeth Harris on 2013-12-14

always a pleasant experience.thank you.

**NPS:**

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★★★★★ by Anon on 2013-12-13

What a wonderful facility! Respectful staffing, great doctor, and expansive frame selection. I will be back!

**NPS:**

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★★★★★ by David Misner on 2013-12-11

On time appointment great staff kind and caring

**NPS:**

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★★★★★ by Sandra Duff on 2013-12-11

Great appt. Dr. Brown is AWESOME as well as Morgan & Tracy...the front desk staff is very helpful & very nice. Thanks!!!

**NPS:**

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★★★★★ by Gayla Lemons on 2013-12-11

Was treated very well, was provided with useful info. Was out in a timely manner.

**NPS:**

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★★★★★ by Anon on 2013-12-10

The staff at Sunshine Eye Clinic are very friendly and helpful.

**NPS:**

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★★★★★ by Anon on 2013-12-09

Found the exam a bit impersonal but had a good experience in the choosing of lenses and frames. Did most research on my own, but personnel was very patient with all the questions I had .

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carol Ellingson on 2013-12-07

I am mostly satisfied with my new eyeglasses. I will definitely ask to have my right eye tested as my left one was with Dr. Carrell at my next annual exam. Follow-up testing on the left eye included me picking out which picture had the brighter background around the letter "A" and which picture had a more bold-looking, less blurred "A". I thought my right eye was good until I had the left one reevaluated and the lens changed. I am very satisfied with staff at the Clinic. Everyone I came in contact with went extra lengths to make me happy with my eyeglasses. I have had RK and PRK surgeries which made it more difficult to please me.

**NPS:**

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★★★★★ by Anon on 2013-12-07

good service

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carol Clift on 2013-12-03

Great staff, pleasant and professional. We had to wait a little longer than expected. Overall experience was very good.

**NPS:**

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★★★★★ by Rebekah Dale on 2013-12-03

They were friendly, fast, and easy to work with.

**NPS:**

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★★★★★ by Desiree Calbert on 2013-12-02

Great service!!

**NPS:**

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★★★★★ by Chris Haldiman on 2013-12-01

The staff and doctor were great!

**NPS:**

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★★★★★ by Linda Conner on 2013-11-29

It was great. I was in very little waiting time. It was a very thorough exam. The people were very helpful.

**NPS:**

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★★★★★ by Anon on 2013-11-27

Everyone was very friendly and helpful. Very punctual in appointment time. the technician was friendly, helpful, and professional. Very thorough exam. I have some unusual vision issues and Dr. Carrall was the best. I would definitely recommend you to anyone who needed a good optometrist.

**NPS:**

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★★★★★ by Anon on 2013-11-23

The staff was very professional!! Only issue is your glasses cost to much money....

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Sammons on 2013-11-23

Very efficient and personable.

**NPS:**

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★★★★★ by Cinnamon Jones on 2013-11-22

Great!

**NPS:**

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★★★★★ by Norman Bergen on 2013-11-20

I have been a customer for quite a few years and had my best experience yet yesterday. EVERYBODY was terrific from the phone appointment right to the final checkout. Names that come to mind are Dr. Keeling, Johnny, and Brandy though they were all great. I highly recommend Sunshine Eye Clinic as a place where eye health comes first rather than 'deals' on frames etc.

**NPS:**

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★★★★★ by Sherry Jeffers on 2013-11-20

I always have a good experience at Sunshine Eye Clinic. I didn't need new glasses this time but in the past I have always been happy with the glasses I bought there. Dr. Keeling is very professional and gives me a good exam.

**NPS:**

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★★★★★ by Anon on 2013-11-20

Everyone was very nice and helpful. Great experience!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Elizabeth Belden on 2013-11-20

My experience was wonderful. Thank you so much.

**NPS:**

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★★★★★ by Anon on 2013-11-19

Great experience, the staff was friendly and the doctor very efficient and informative. The gentlemen in the eyeglass department were most helpful.

**NPS:**

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★★★★★ by Carolyn Loy on 2013-11-19

Everyone was very professional and caring. A very pleasant experience.,

**NPS:**

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★★★★★ by Anon on 2013-11-17

Staff always thorough in their exams and very personable. Front desk people very helpful.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Esther Clifton on 2013-11-16

Great experience as always. Thank you.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2013-11-15

Johnny did a wonderful job of assisting me with the purchase of my glasses. I felt he really cared about making sure I found the right pair.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Nichole Highfill on 2013-11-14

Part of the problem is that I had been quoted a different price even after the secretary I spoke with had seen my insurance card and then was unable to pay for my contacts at the time of my appointment, then when i did pay for them over the phone, after telling the lady that i could not come to get them, she did not offer to mail them to me, resulting in the contacts being returned and me not having them when i needed them.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Joanne Ohlin on 2013-11-14

Excellent service!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Lanette Keiner on 2013-11-14

I thought the exam was very extensive. I was very impressed with the knowledge the gentlemen had about what my insurance covered and didn't cover. He was very professional. He was very helpful in finding me a pair of glasses that fit my face and looked good on me, instead of saying yes to every pair I put on.. Thank you, Lanette Keiner

**NPS:**

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★★★★★ by Anon on 2013-11-14

As always, the service is superior to anywhere I have ever gone for eyecare. Everyone is friendly and goes above and beyond to help. I will never go anywhere else for my eyecare needs.

**NPS:**

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★★★★★ by Darla Gannon on 2013-11-14

Friendly and very helpful...Marla was great. And love dr. boschen

**NPS:**

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★★★★★ by Gina Joyce on 2013-11-12

I was very pleased with my experience. They are very professional and thorough!

**NPS:**

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★★★★★ by Anon on 2013-11-09

Experience was good yesterday except for problems with one of the computers and I believe lack of experience by the operator of same. I had the same problem on my previous visit which I believe was lack of experience of the operator. Makes for a very lengthy visit.

**NPS:**

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★★★★★ by Anon on 2013-11-08

My appointment was on time. They were very thorough and quick. I would definitely recommend them to others.

**NPS:**

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★★★★★ by Anon on 2013-11-07

Helpful and friendly staff -- great experience overall.

**NPS:**

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★★★★★ by John Massey on 2013-11-06

Reviewed and gave 5 stars on Yelp

**NPS:**

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★★★★★ by Anon on 2013-11-06

Kind and friendly people. Greeted me when I came in and got the appointment started quickly. Everyone I interacted with acknowledged me by name and treated me properly, and respectfully. The office is well kept and comfortable to be in.

**NPS:**

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★★★★★ by Julie White on 2013-11-05

Very pleasing visit. Dr. Brown was so nice to take care of me at the last minute. My eyes feel better already. Thanks

**NPS:**

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★★★★★ by Rachel Malone on 2013-11-05

I always have a great time! Sunshine Eye Clinic is amazing. I always brag about your office

**NPS:**

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★★★★★ by George Peterson on 2013-11-03

All services were very well performed.

**NPS:**

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★★★★★ by Charles Pearson on 2013-11-03

My meeting with an optition was informative. I enjoyed meeting Him!

**NPS:**

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★★★★★ by Carol Nelson on 2013-11-02

Dr. Boschen was wonderful. Very personable, professional and efficient and I couldn't be any happier with the results! "I can see clearly now the fog is gone!"

**NPS:**

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★★★★★ by Margaret Allington on 2013-11-02

Great team

**NPS:**

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★★★★★ by Tara Lyon on 2013-11-02

Always very friendly staff. Thanks

**NPS:**

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★★★★★ by Anon on 2013-11-01

I was able to schedule an appointment for Thursday on Monday of that week. I was able to get an appointment time that fit my schedule. My entire appointment consisted of approximately 1 hour and am very happy with my service.

**NPS:**

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★★★★★ by Crystal Brigman Mahaney on 2013-11-01

Dr Barry Brown is great. Wait time is very limited. Staff is great and accomodating.

**NPS:**

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★★★★★ by Kehaulani Gerhard on 2013-11-01

I really liked the costumes that everyone was wearing for Halloween yesterday. It brought a nice lift to a dull process. And I love Sunshine Eye Clinic. I've been coming for years and will continue coming back for my care and glasses.

**NPS:**

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★★★★★ by Darla Gannon on 2013-10-30

Excellent people...very friendly. Marla was wonderful. thanks

**NPS:**

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★★★★★ by Vickie Sims on 2013-10-30

Everyone is always very friendly and helpful. I really like Dr. Keeling and his assistant is very thorough and professional.

**NPS:**

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★★★★★ by Rachel Malone on 2013-10-28

I LOVE Sunshine Eye Clinic Everyone is SO helpful and nice. It's always a great experience!

**NPS:**

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★★★★★ by Anon on 2013-10-27

Everyone was knowledgeable and very helpful.

**NPS:**

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★★★★★ by Anon on 2013-10-25

Dr. Brown is very thorough and explains what is going on in a way that is easy to understand and makes since.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Harris on 2013-10-23

Excekkent service

**NPS:**

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★★★★★ by Linda Conner on 2013-10-22

Great exam great service a little experience

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rachel Malone on 2013-10-22

It's ALWAYS a pleasure visiting Sunshine Eye Clinic BEST in MO BEST in USA.  
Hands down!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-10-22

Staff and Doctors are all outstanding and provide excellent customer service

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Chandler on 2013-10-21

I was seen promptly. All staff and the optometrist were very courteous and helpful.  
Thank you!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Casey Johnson on 2013-10-21

Almost no wait time, friendly, knowledgeable, efficient staff.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rachel Malone on 2013-10-21

You are amazing! Everyone, and I mean everyone, was super friendly and went over and beyond to help me during my visit! 110% satisfied!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kim Johnson on 2013-10-21

My family & I love Sunshine Eye Clinic. Dr. Brown is the best!

**NPS:**

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★★★★★ by Susan Semple on 2013-10-18

Friendly, efficient.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Crystal Logan on 2013-10-18

The care and attention I received for my left eye problem was excellent. I really felt like everyone took the time to find out what the problem say and how it progressed to find the right solution. Thank you.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Melanie Pitts on 2013-10-17

great, friendly staff!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Royce Henson on 2013-10-16

satisfied.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-10-16

Very efficient and friendly service. It was easy to get an appointment within a reasonable amount of time. Dr. Boschen and Marla answered all my questions and didn't rush through my exam, they acted like I had as much time as I needed. I would highly recommend this facility.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kim Lierz on 2013-10-16

wonderful service, friendly staff and doctors.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kim Lierz on 2013-10-16

wonderful service, friendly doctors and staff.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Richard Mulheron on 2013-10-16

Excellent customer service and care all the way from the front desk to checking out.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by John Tye on 2013-10-15

I was treated with great care for my health and wellbeing for how my eyes effect my over all health. I was not aware of this at the time of my examination. I really appreciate the concern the doctor showed for my wellbeing. John C. Tye

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Leslie Baker on 2013-10-14

Very friendly staff. A lot of choices in frames.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dennis Ault on 2013-10-11

Great experience

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-10-09

Great staff. Great experience. Thank-you.

**NPS:**

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★★★★★ by Brenda Martien on 2013-10-09

I like the opportunity to make appointments on line. At my appointment Dr. Brown took the time to listen to my concerns and gave me excellent information.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Orville See on 2013-10-08

Morgan did a great job and Dr. Bary Brown was his usual great self. They gave me all the info that I needed and they listened to me as well.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-10-06

Everything was absolutely wonderful!! Dr Boschen and his assistant Marla were awesome! I will come here for the rest of my life! :)

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-10-06

My wait time was very short. I had my eyes dilated and met with Dr. Brown who is always very pleasant. I came in for contacts and received a new pair to wear out while waiting for my order to arrive in the mail. However, I had to follow up on Monday, since my vision was noticeably off when working on my computer. I was notified that the pair I had received was slightly off and the office thought I would not notice. It was so hard to work with that pair, I took them out as soon as I got home that evening and put in my last "old" pair. It would have been nice if I would have been informed of this before hand instead of wondering what was wrong.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★☆☆☆☆ by Cynthia Barry on 2013-10-05

I had a very good experience at Sunshine Eye Clinic! Everyone was very nice !! Excellent customer service!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jerry Redfearn on 2013-10-04

Fast,friendly,courteous check-in.No waiting,good initial exam by trained staff. Final ,complete exam by Dr Bary Brown was very professional.I was informed what was going on through out the process and told the condition and overall health of my eyes.I feel comfortable with the results.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2013-10-04

I always have a really good experience here.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2013-10-02

Very professional, helpful, and courteous service in addressing my contact problems.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2013-10-01

My experience was awesome. Optician Sharon was very professional and her service will keep me as a patient at your practice!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Ron Rosencrans on 2013-10-01

Quick professional service

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Zennia Durham on 2013-10-01

I have always had the best treatment you could ask for. I'm a very long time patient of Dr. Browns.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-09-30

Best exam and eyeglasses ever. Big selection of frames with all price ranges. Doctor and staff are very professional and know what they are doing.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-09-27

quick and efficient

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joe Johnson on 2013-09-25

Dr. Brown is the greatest. He is very understanding of my vision and listens carefully to my concerns. I am impressed of how he remembers the little details of our history.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Bonnie Kozak on 2013-09-24

I felt that all the staff was very professional and polite. The exam was very thorough and clean, modern equipment was used. After my contact fitting, I tried on glasses. They had a huge selection and staff was very patient and helpful. The secretaries even spent time giving me opinions on different glasses. Until finally, after I spent total maybe an hour just trying them on, a gentleman brought up a pair from the back that fit me perfectly! Those were the ones I happily purchased. Thank you Sunshine Eye Clinic!

**NPS:**

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★★★★★ by Wilfred Berberich on 2013-09-23

Had a real good time.

**NPS:**

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★★★★★ by Seth Goodrich on 2013-09-23

Excellent service and great online toolsets for the tech savvy. I would highly recommend.

**NPS:**

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★★★★★ by Julie Tulla on 2013-09-22

Everyone here is always super nice & professional. This is the best place I've ever been for eye appts, definitely recommend.

**NPS:**

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★★★★★ by Anon on 2013-09-22

Blonde was hot.

**NPS:**

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★★★★★ by Abbi Murphy on 2013-09-22

It was wonderful!! Dr Boschen was absolutely fantastic.. So professional and kind! And I just loved Marla!! She was so sweet! He is my new eye doctor.. I will never go to anyone else from here on out! Thank you for such a wonderful experience! I have already told almost everyone I know how wonderful it was! Having had a bad experience, I really appreciate Dr. Boschen and his staff! I will always look forward to going to the eye doctor now! :)

**NPS:**

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★★★★★ by Marla Livers on 2013-09-21

Every visit I've had at Sunshine eye Clinic has been met with a little wait time, friendly staff, and excellent care.

**NPS:**

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★★★★★ by Kregg Hood on 2013-09-21

Dr. brown and his staff are friendly, professional, and highly skilled. The office is one of the best medical practices I've ever seen.

**NPS:**

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★★★★★ by Karen Horne on 2013-09-19

Quick and efficient service from the office. Dr. Carrell is very pleasant, thorough, knowledgeable and explains thoroughly every aspect of my eye health. I am confident that she is taking good care of my health.

**NPS:**

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★★★★★ by Kelly Greenwood-Creager on 2013-09-18

This was my second visit to Sunshine Eye Clinic. I'm never disappointed in the service I receive and the friendly personalities of the staff. I have recommended them to friends and will continue to do so.

**NPS:**

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★★★★★ by John Dunn on 2013-09-18

Everyone was friendly and professional. 4 stars instead of 5 because noone is perfect

**NPS:**

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★★★★★ by Robert Adam on 2013-09-18

very good

**NPS:**

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★★★★★ by Karran Buffington on 2013-09-18

Very happy with my visit and will be back.

**NPS:**

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★★★☆☆ by Anon on 2013-09-17

They did everything possible to get as much money out of me as possible. They told me they had competitive prices in contacts and they were anything but. I had to have an eye glasses evaluation even though they knew I was not buying glasses. So I did both the contact and eye glass exam.

**NPS:**

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★★★★★ by Anon on 2013-09-17

Very caring professionals who went out of the way to help me with some contac issues.

**NPS:**

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★★★★★ by Walter Bunge on 2013-09-17

I had a great experience, as always, with Tracy and Dr. Keeling. Your staff is helpful and without pressure during the purchase of frames. We will continue our relationship for all our eye exams.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Margaret Allington on 2013-09-11

ASs always, staff is friendly, patient and competent.

**NPS:**

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★★★★★ by Carolyn Stalnaker on 2013-09-10

This was an outstanding experience with a medical exam. Very prompt, very professional and the staff was excellent. I will recommend Sunshine Eye Clinic to everyone I know that needs great eye exams and eyewear.

**NPS:**

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★★★★★ by Thomas Ellis on 2013-09-10

My annual eye exam was both professional and pleasant.

**NPS:**

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★★★★★ by Cynthia Thomas on 2013-09-07

Everyone is friendly; they have my insurance information easily at hand; and I don't have to wait a long time.

**NPS:**

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★★★★★ by Barbara Gdanitz on 2013-09-07

very pleased

**NPS:**

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★★★★★ by Gayle Davis on 2013-09-05

SEC is always professional and willing to help their customers in any way they can.

**NPS:**

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★★★★★ by Joshua Loya on 2013-09-02

Dr. Boschen is friendly and personal, as was the assistant that administered the initial tests. During the actual eye exam he worked patiently with me. I wanted to make sure I chose the best lens in each pair, and it was no problem at all that I would ask him to switch back and forth between the lenses several times. He was able to answer all of my questions skillfully and succinctly.

**NPS:**

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★★★★★ by Matthew Marquart on 2013-09-01

Everything was great

**NPS:**

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★★★★★ by Rebecca Edgar on 2013-08-30

Very nice people. Made me feel very welcome. :)

**NPS:**

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★★★★★ by Anon on 2013-08-30

Best place in town to have all your eye care needs met.

**NPS:**

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★★★★★ by Anon on 2013-08-25

Outstanding service from the first greeting by receptionist, thru the technicians, Dr. Carrell, and the cashier.

**NPS:**

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★★★★★ by Anon on 2013-08-24

The staff was very nice and informative. They scheduled me in on a short notice without any issues at all.

**NPS:**

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★★★★★ by Anon on 2013-08-24

Very friendly staff

**NPS:**

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★★★★★ by Steve Sanpaolo on 2013-08-23

Dr Brown always explains what is going on in terms that I understand. Morgan was great with my Pre-test exam, I really felt that she went the extra mile for me. Today, Friday 8-23-13, I had to drop off an old pair of glasses. Whe I got to the Clinic, I called in to see if someone could come out and get my old glasses, saving me a trip inside. (I am on braces and crutches and was having a little problem getting around today). So again the extra mile of coming out and saving me from getting in and out was GREAT. Thanks to all.

**NPS:**

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★★★★★ by Karla Bartlett on 2013-08-22

Quickest eye exam in town!! It was great. I wish it had been a little more thorough (for example the test where you line up the boxes side by side & on top of each other). With my mom having prisms, and glaucoma AND macular degeneration on both sides of my family, I feel more thorough exams would catch any problems sooner. I love the friendly staff!

NPS: 

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★★★★★ by Anon on 2013-08-22

I've gone to Sunshine Eye Clinic all my life...first had another Dr..then when he left Clinic they put me with Dr.Brown been with him ever since..so has my husband and mydaughter...have always gotten excellent care....taken really good care of us...I rate him as an Excellent Eye Dr....

NPS: 

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★★★★★ by Kirk Wentling on 2013-08-21

Great survive, and friendly too!

NPS: 

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★★★★★ by Anon on 2013-08-21

Great clinic!

NPS: 

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★★★★★ by Anon on 2013-08-20

Great and friendly service. Dr. Brown is awesome! Very knowledgeable.

NPS: 

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★★★★★ by David Yount on 2013-08-19

I always have a great experience and the staff is always friendly.

**NPS:**

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★★★★★ by Anon on 2013-08-19

Saundra helped me pick out new sunglasses. She has helped me with glasses for a long time, and is so good that I have recommended her to my friends & family. Thanks for your help, Saundra!

**NPS:**

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★★★★★ by Pamela Norman on 2013-08-19

I was treated very well, and very professionally with the receptionist, technicians, Dr. Keeling, and especially the new glasses expert. I was shown exactly what my insurance covered and the final cost of the new glasses. The business cashier seemed to understand my financial concerns, and that I was on social security disability; and would have to make payments in order to completely pay for my glasses.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cassie McDaniel on 2013-08-18

Dr. Boschen and the rest of the staff are so helpful and nice! I had a great experience.

**NPS:**

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★★★★★ by Pamela Lindemann on 2013-08-17

I was impressed. They talked to me about my choices instead of letting me make a bad decision. Good prices with equal quality. .

**NPS:**

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★★★★★ by Brenda Harris on 2013-08-16

Love Dr. Brown! Staff is always so helpful and kind. Sharon was amazing at helping me with my glasses!! Thanks!

**NPS:**

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★★★★★ by Anon on 2013-08-15

No wait. Great, friendly, knowledgeable doctor. Sweet, helpful staff. We were very impressed and will be bringing the rest of the family back.

**NPS:**

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★★★★★ by Roland Cline on 2013-08-15

Great doctor and staff. Johnny was very helpful, knowledgeable, and fun to work with while choosing frames. I will recommend this team highly to my friends and family!

**NPS:**

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★★★★★ by Dennis Correll on 2013-08-15

I was very satisfied with my visit. The staff was very friendly, through and explained everything so that I could understand.

**NPS:**

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★★★☆☆ by Emily Ferrand on 2013-08-15

The first time I went to Sunshine Eye Clinic I really was impressed with Dr. Carrell. She took her time with me and I really liked her. Last year I didn't make it in for my yearly visit because I had just had a baby, and it just wasn't a priority for me at the time. I did not appreciate how I was treated by Dr. Carrell because of my missed appointment, and also because I wear my contacts longer than the recommended use (I have 2-week contacts, but wear them for 1 month, so a year supply lasts me 2 years). I felt as if I was getting in trouble and being scolded, and she was not friendly to me at all. In truth, it is my choice how often I come in for a visit, and it is my choice how long I choose to wear my contacts. I don't need an unfriendly scolding from my eye doctor whom I've met once in my entire life. I'm not impressed.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-08-14

Thank you for getting me in the same day for an emergency examination.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★☆☆ by Anon on 2013-08-14

Good. Felt like everyone was very thorough. Didn't like trying to pick out frames with eyes dilated--felt I could have really made a mistake when ordering frames if I had actually placed my order that day. Felt like they expected I place an order that day, but I told them I would have to make sure the frames were still flattering on another day when I could actually see. :) Also, I spent 2 hours there for my appointment. That seemed a bit too long for a yearly eye exam. Perhaps they were just running late and that is something unusual for the clinic. I did think all the staff were knowledgeable and pleasant.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-08-14

Everyone was friendly and efficient.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-08-13

I came in to try and find some new glasses frames - it is always very hard for me. I've put it off for 6 months. The gentleman that assisted me was very helpful and I loved how he could take my picture with my different frame choices so I could see what they looked like on me. Great idea!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kristin Turner on 2013-08-13

The whole appointment was fantastic!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-08-13

Dr Barry takes the time to explain everything that he is doing and what he is seeing. You come out with a better appreciation for what he does.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-08-10

Everyone is always wonderful, this time it took a long time to get the new computer system to allow to put all my info in the system. The two people, white male with round glasses and the black female with glasses did a great job to fix the problem and told us they were sorry for the delay...the cost...thank God for insurance and we were only there to pick out glasses since I was dilated the last time and with insurance it still was over 300 dollars...I see why people go to the place on the Mall, it's too expensive...crazy.....but we love the staff and Dr Brown.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kenton Moore on 2013-08-09

Dr. Brown is always very professional with a personal twist. Great bedside manner.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Michael Brown on 2013-08-06

I had no scheduled appointment when I began seeing light flashes in my right eye. Dr. Brown and his staff made room for me between appointments, and my condition was evaluated the same day I called. This service was handled with dispatch, but not with any feeling that I was being rushed through. A great experience!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Scott Crawford on 2013-08-06

Very pleasant, not rushed at all

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Todd Daniel on 2013-08-05

I like Sunshine Eye Clinic. The people are friendly and the doctor listens to me.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Clydette Alsup-Egbers on 2013-08-04

Everyone in the clinic is friendly and helpful, and boy do they know their stuff!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-08-04

Very comprehensive eye exam. Young lady who did the first part was very pleasant and efficient. Pretty much on schedule and no wasted time.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gerald Wilson on 2013-08-02

My whole family goes to Sunshine Eye Clinic - Dr. B. Following my recent exam, I ordered new frames and updated lenses. After a couple of weeks, the frames came in. I drove in from Ozark to pick them up. They were the wrong color. I tried them for a few days and decided that I really wanted the correct color. So we re-ordered. After a couple of weeks, the frames came in. I drove in from Ozark to pick them up. A female associate in the frame store explained that I couldn't keep the brown sun glasses clip that I came with the first pair but would have to accept the gray clip that came with the new correct-color frames. I wanted to keep the brown clip because it really worked well for me in bright sunlight. She explained that this was not possible. I pointed out that since I was one of the customers that pays everybody's salary at the clinic that maybe Sunshine Eye Clinic could fix the problem. She was nice but unimpressed and explained that she didn't make the rules. (No attempt to resolve the problem - her way or the highway.) She pointed out that I could keep the brown clip if I kept the wrong-color frames. Nice solution. I explained that I had originally talked to Jack and that he said I could try the brown clip and keep it if it worked. She said I could wait for Jack - he was at lunch. I said I would come back later. The next day Jack called me and I explained what had happened. (Jack does good work by the way. He is very customer oriented and he solves problems. Great representative for Sunshine Eye Clinic.) Jack said to come back in and he would work everything out. So I drove in from Ozark to pick up the new frames and work everything out. This time, the new frames were the wrong size. Jack re-ordered them for the third time and in couple of weeks I will drive in from Ozark to pick them up. Jack was very apologetic and gave me a Starbucks card as a consolation prize. Take away message for Sunshine Eye Clinic Managers - Sometimes employees mistakenly believe that the primary reason they come to work is to collect a salary. They need to understand that the primary reason they come to work is to provide customer service and solve customers' problems. If they are unable or unwilling to do that, customers will eventually migrate to one of the dozen or so other Optometrists in Springfield and they will no longer have a job. I'm still a fan of Sunshine Eye Clinic but come on, you guys can do better. See you in a couple of weeks. -- Gerald W.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Teresa Kays on 2013-08-02

I have been going to Dr. Bary Brown since I was 18 years old. I am now 52 years old. And I still love him. He always answers all my questions about the health of my eyes and I never feel rushed. And my prescription when I get my glasses is always perfect. Dr. Brown and his staff are always kind and courteous.

**NPS:**

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★★★★★ by Stephen Benton on 2013-08-02

Courtesy staff. On time services. Care an attention was Excellent.

**NPS:**

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★★★★★ by Lea Ann Paulie on 2013-08-01

Everyone was so helpful and friendly. I really like that now, you can take pictures of us with the new frames and then compare them, so we can see what they look like on us. That was really helpful and appreciated, in making my choice of frames!!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by William Strausbaugh on 2013-08-01

I have always been pleased with the quality of service recieved from Dr. Keeling and all that I have come in contact with.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carol Ellingsworth on 2013-07-31

Great

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-07-31

Very satisfactory!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-07-31

Awesome

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Yolanda Dixon on 2013-07-31

the staff I interacted with were friendly, helpful and efficient

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Susanna Capps on 2013-07-30

Staff were exceptional. Dr. Brown took the time to explain to me the physiological process my eyes were enduring and the expectations of future vision changes. I inquired about laser intervention and he took the time to explain to me in layman's terms of why/why not. I was treated with the outmost respect by everyone, and would not hesitate to endorse their services.

**NPS:**

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★★★★★ by Sandra Duff on 2013-07-26

I can't say enough about how GREAT Sunshine Eye Clinic is...their staff is amazing & Dr. Brown is the BEST!!! Thanks so much for making my experience so great!!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jerry Tourville on 2013-07-24

Very efficient , friendly and thorough.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by David Redfearn on 2013-07-24

Was a very professional appointment. I have been a customer here for many years, and have always had great experiences here.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Colleen Neill on 2013-07-22

Everyone was very friendly and helpful.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Michael McConeghy on 2013-07-22

I waited 50 minutes from my appointment time to be seen.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-07-20

My experience at Sunshine Eye Clinic was great! My cat scratched my eye 2 days prior and it was really starting to hurt. Your staff got me in to see someone that morning! The clinic was very busy but everyone on your staff was so pleasant and efficient! I brought my 6 year old daughter and she really enjoyed getting to see what it was like at the eye doctor's office. I know this relieved any anxiety for her when she goes for an eye exam in the future. Thank you again to your staff. You guys are awesome!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Marshall on 2013-07-20

Very professional

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-07-19

Great doc, great staff. Wait was too long when I was having a really busy week at work and had to be there for two hours (two daughters).

**NPS: N/A**

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★★★★★ by Linda Sample on 2013-07-19

it was a very good visit. they took into account what i needed and they were professional.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-07-17

excellent care- very friendly

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mickey Brown on 2013-07-17

Very efficient, professional and friendly doctors and staff.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Betty Stark on 2013-07-17

Very good experience with all parties involved from beginning to end. Thanks for a very good exam and glasses.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Donald Bombard on 2013-07-17

The Dr, and staff are very friendly and informative. I enjoy the visit because i get the information i want and the care i deserve.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karla Riley on 2013-07-16

Exceptional customer service. Provider was very easy to talk with and he was willing to take all the time needed to answer all questions and concerns. Very please I chose Sunshine eye clinic for my eye care needs!!

**NPS: N/A**

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★★★★★ by Brittany Allen on 2013-07-16

The clinic visit itself was just fine, but I am frustrated that I have been to Sunshine Eye Clinic twice: last year and this year. On both occasions there have been billing/insurance errors on the part of the clinic and I have been financially inconvenienced because of the errors. Although I am pleased with the clinical service, I am giving serious thought to whether or not I will return, given the financial issues.

**NPS:**

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★★★★★ by Karen Warren on 2013-07-16

SERVICE WAS GOOD.

**NPS:**

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★★★★★ by Don Isenbletter on 2013-07-15

Service was great, everyone helpful and courteous. Liked Dr. Brown very much. Thanks!

**NPS:**

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★★★★★ by Allen Stephens on 2013-07-15

The appointment was excellent.

**NPS: N/A**

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★★★★★ by Shelly Sugg on 2013-07-12

Have been going here for years. Staff are professional and helpful.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Susan Stevens on 2013-07-10

The staff and Dr. Carrell were most helpful, amiable, and knowledgeable. I have already recommended your office to a few people--one of them is already a patient there! I'm very happy with my new eye clinic and their expertise.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-07-10

Excellent doctors. Thorough examination and explanations of results.

**NPS:**

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★★★★★ by Anon on 2013-07-09

Very friendly, but appt. was long.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by John Windbigler on 2013-07-08

Can't rate yet as I haven't recieved my new glasses yet But the personel were very nice as well as the doctor I felt they did a good job of checking my eyes.so we will see. yes at this point I would recommend someone else to go there.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2013-07-07

Loved everybody! Front desk was wonderful & polite. Kristan (I believe was her name) was friendly, helpful, understanding, patient with my questions -- a wonderful employee - lucky you have her. Dr. was fantastic - took the time to answer my questions & gave me lots of advice & information. Loved my experience - felt like a patient - not like a number! Most comfortable, caring, thorough, understanding eye care facility I have ever been to!!!

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Jack Keene on 2013-07-07

Absolutely love my new prescription sunglasses Jack

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Marla Parnell on 2013-07-04

As always, I received a most thorough eye exam including a detailed explanation for the vision problems I am experiencing. I highly recommend Sunshine Eye Clinic, and have sent several family members to Dr. Brown!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mark Stone on 2013-07-04

The staff is very friendly & helpful. The doctor was prompt and thorough. Recommend Sunshine Eye Clinic to anyone needing basic eye care.

**NPS:**

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★★★★★ by David Jenkins on 2013-07-02

Professional and friendly as always.

**NPS: N/A**

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★★★★★ by Kristen Nassar on 2013-06-30

The service was great. Very accommodating, quick, organized, professional, and kind. I called last minute for an appointment. I was seen the same day, and left with contacts. I wasn't even going in for contacts, but I'm thankful they were recommended to me. I would refer everyone to Sunshine Eye Clinic.

**NPS: N/A**

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★★★★★ by Anon on 2013-06-29

Great service from quality employees--thanks!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Nancy Rocha on 2013-06-29

Everyone was very professional.

**NPS: N/A**

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★★★★★ by Anon on 2013-06-26

the doctors and staff did a very good job of explaining everything and ensuring I understood what was happening.

**NPS:**

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★★★★★ by Charles Pearson on 2013-06-24

I am very happy with my new eyeglasses! I see very well with them!

**NPS:**

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★★★★★ by Jody Vance on 2013-06-24

Dr. Brenda and staff were fantastic.

**NPS:**

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★★★★★ by Greg Williams on 2013-06-23

Friendly front desk people. Minimal wait time. Good experience.

**NPS: N/A**

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★★★★★ by Mark Broadway on 2013-06-23

On time, very friendly staff. Thorough exam.

**NPS: N/A**

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★★★★★ by Anon on 2013-06-23

The staff are friendly and efficient and all take care of my needs with no long waiting time.

**NPS:**

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★★★★★ by Anon on 2013-06-21

I recently had an eye exam and purchased glasses from Sunshine Eye Clinic for the first time. My new glasses fit better than any glasses I have ever had, and the best part is, I can actually see.

**NPS:**

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★★★★★ by Don Aripoli on 2013-06-18

They provide patient friendly, high quality care.

**NPS: N/A**

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★☆☆☆☆ by James Sammons on 2013-06-18

I like the friendly, no pressure, atmosphere .

**NPS:**

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★★★★★ by Anon on 2013-06-17

Dr. Brown always takes time to explain his findings and tells me about treatment options. He has been my eye doctor for quite a long time and I continue to be pleased with his services.

**NPS:**

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★★★★★ by Anon on 2013-06-17

dr. bary brown is excellent and thorough. will continue to have him as my doctor. staff is helpful and pleasant

**NPS:**

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★★★★★ by Karen Warren on 2013-06-17

All was well--good experience. Dr Brown is the best.

**NPS:**

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★★★★★ by Ashley Geary on 2013-06-17

I have always been happy with my experience at Sunshine Eye Clinic. I am usually in and out in a reasonable amount of time. The staff is always friendly as well.

**NPS:**

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★★★★★ by Claudia Brown on 2013-06-15

From receptionist to assistant to Dr. Brown to the optician each provided professional, compassionate care. Each took time and thoroughly processed each stage of my appointment.

**NPS:**

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★★★★★ by Carl Lindenberger on 2013-06-15

friendly and great service

**NPS:**

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★★★★★ by Jennifer Evans on 2013-06-14

always have a good experience here.....

**NPS:**

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★★★★★ by Lavonna Anderson on 2013-06-14

Dr. Brown and his staff were proficient and personable. I'm always impressed by how Dr. Brown remembers my unusual history. He showed concern for not only the health of my eyes but also my physical health.

**NPS:**

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★★★★★ by Anon on 2013-06-13

This place is top notch. I am always treated very well, and the glasses are spectacular ha ha ha get it??! Spec tacular?? All kidding aside, this is no ordinary eye exam glasses mart. You will get the next level of care and equipment from this place.

**NPS: N/A**

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★★★★★ by Mary Kay Rodgers on 2013-06-13

As always, I appreciate the time, persistence and patience that Dr. Brown always has in working with my difficult eyes! I also really appreciated the eyeglass techs.

**NPS:**

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★★★☆☆ by Donna Crosby-Sunderman on 2013-06-11

Staff was great! However, was there for 2.5 hours!

**NPS: N/A**

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★★★★★ by Ellis Robinson on 2013-06-11

Competent, efficient, personal, reasonable price

**NPS:**

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★★★★★ by Anon on 2013-06-10

Great experience! Everyone in the office was very nice and helpful. This was my first visit with Dr. Brown and I was very happy when I left. I have hard to fit contacts and he got it right the first time. Thank You!

**NPS:**

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★★★★★ by Karen Hood on 2013-06-09

I always receive courteous outstanding service!

**NPS:**

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★★★★★ by Phyllis Finnell on 2013-06-08

Staff and provider was very polite and friendly.

**NPS:**

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★★★★★ by Patti Lemons on 2013-06-08

Great as always. Friendly, helpful staff. Totally trust Dr. Brown.

**NPS:** N/A

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★★★★★ by Martha Combs on 2013-06-07

Sunshine Eye Clinic replaced my frames twice and one time the one year guarantee had lapsed. The employees are very good to help me and even to help me pick out frames.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jennifer Miller on 2013-06-07

The exam, frame selection, and staff was excellent, but the Dr. did not listen to me about my problems with sunlight in the car, and would not help me, so now I will have to go to another Dr. for my problem.

**NPS: N/A**

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★★★★★ by Anon on 2013-06-07

Thank you

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-06-07

Thank you

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-06-07

Thank you

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cyril Groves on 2013-06-05

Just excellent customer service! Staff was very knowledgeable with the questions I had regarding my Vision plan insurance coverage and very friendly. During my visit, my wait time was very short, and the convenience of completing the initial questionnaire via the Web was appreciated. This clinic is a very well oiled machine, the wait time between the technician and the doctor was very short, and you are routed quickly between technician to doctor to eyeglass specialist back to doctor to checkout, very efficient process and eliminates wasted time. With such a knowledgeable and friendly staff, you can't go wrong with Sunshine Eye Clinic.

**NPS:**

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★★★★★ by Anon on 2013-06-04

I received excellent care and service; however I was there for 2 hours and 20 minutes, and had to wait (both in a seating area, and an exam room) twice for an excessive amount of time to see the doctor - once before my exam, and once after dilating my pupils. It appeared I was the very last patient leaving the clinic, and many employees left before me.

**NPS:**

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★★★★★ by Charles Pearson on 2013-06-04

The People in the Optical department are very informed and very nice, and do an excellent job of helping the patient find frames and filling the patients prescription for lenses and fitting the lenses in the frames and fitting the frames on the patient!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-06-04

Wonderful as always!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-06-04

The people were very friendly and caring. Dr Brown was very thorough and took time to explain the diagnosis and encouraging about the progress of treatment.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Esther Clifton on 2013-06-04

Sunshine is a kind, friendly office. I always feel very comfortable and confident.

**NPS:** N/A

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★★★★★ by Cecelia Barr on 2013-06-03

I always go and recommend Sunshine Eye Clinic to anyone looking for a professional and knowledgeable eye care specialist. Always!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carolyn Wolfe on 2013-06-01

I was there for a field test and appreciated all the kindness by the technician. It was professional in . every way Carolyn Wolfe

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sharyll Stewart on 2013-06-01

The staff is always friendly and accomodating when I have questions. My vision needs are handled professionally.

**NPS:**

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★★★★★ by Christopher Zuch on 2013-05-30

Great experience did not have to wait and everyone was very nice and put in the extra effort to make sure I'm getting the care I need. Thanks

**NPS: N/A**

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★★★★★ by Anon on 2013-05-26

They are always friendly , helpful , and professional . They ask about any concerns and explain ever thing he's doing thanks Dr. Brown

**NPS: N/A**

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★★★★★ by Roy Duncan Jr on 2013-05-24

Super

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Lenora Wright on 2013-05-24

Everyone was very friendly and competent. Exam was thorough.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Dayton Kingsriter on 2013-05-23

I was pleased with all aspects of the visit.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Brenda Jackson on 2013-05-23

I've never had such a pleasant visit to see a doctor. Dr. Brown and his knowledgeable, friendly staff took great care of me! A big thank you to everyone in your office.

**NPS: N/A**

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★★★★★ by Stephanie Ireland on 2013-05-22

Dr. Brown: THANK YOU for your persistence and not giving up on me and my desire to wear contacts. I am writing this with a pair of contacts that make it possible for me to SEE . This is my first time in multi-focal contacts and they seem to be working GREAT! I'M SO EXCITED!!! Thank you!!!!

**NPS:**

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★★★★★ by Charles Pearson on 2013-05-22

Dr. Brown is an excellent optometrist and has given me excellent vision with corrective glasses! The staff at Sunshine Eye Clinic are very helpful and nice!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jordan Derrick on 2013-05-20

My visit was FANTASTIC from when I walked in the door to when I left. I felt comfortable before and during the exam. Everything they did was explained to me in detail. When I went to pick out my frames the woman who helped me was just great! She was honest and told me which glasses looked good and which ones did not. I will definitely be coming back to Sunshine Eye Clinic in the future!

**NPS:**

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★★★★★ by Mary Jensen on 2013-05-20

this was a wonderful experience. Dr Brown took his time to answer all my questions, was very thorough. Having my glasses fitted was equally pleasant. Overall I give Sunshine Eye Clinic a 10!

**NPS:**

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★★★★★ by Anon on 2013-05-19

Dr. Keeling & Staff are friendly and professional! They truly care for their patients!

**NPS: N/A**

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★★★★★ by Paula Hoer on 2013-05-18

I am always treated with respect.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joshua Ege on 2013-05-17

Everyone I talked to was very helpful, service was prompt and all my concerns were addressed.

**NPS: N/A**

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★☆☆☆☆ by Douglas Watson on 2013-05-17

Good job on everything!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-05-17

They always take great care of me!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Brittany Baker on 2013-05-16

Each time I visit Sunshine Eye Clinic I have a wonderful experience. All the staff and doctors are incredibly helpful and friendly. They helped me find the perfect frames and get all the options I wanted - lightweight frames, Crizal coating - at a price I could afford. I've been coming here for over ten years now, and I wouldn't dream of going anywhere else!

**NPS:**

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★★★★★ by Anon on 2013-05-15

Staff was very friendly and professional. Dr. Carrell has a very easy manner that is relaxing to me as the patient.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Phyllis Brobisky on 2013-05-14

Every one was very nice and friendly

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rickford Nivens on 2013-05-14

Pleasant experience. Helpful and informative.

**NPS:**

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★★★★★ by John Parker on 2013-05-13

I enjoyed the visit. The nurse staff was very friendly. Dr. Boschen was very helpful and easy to talk to. Also, always a plus, he didn't have cold hands!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-05-09

It's always a very pleasant experience. I feel that I get, swift, excellent care by professionals. Dr. Keeling is very thorough and pleasant. Also, I appreciate the assistance when choosing frames.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-05-08

My husband and I were very happy with Sunshine Clinic. The assistants were very professional and organized in getting each procedure done on our exams. Our glasses arrived quickly and we were both very happy with the clarity of the lense. We will return! I highly recommend for quality, customer service, comparable pricing and an overall pleasant experience.

**NPS:**

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★★★★★ by Robert Jacobs on 2013-05-07

Dr. Carrell and the staff made me feel as if my eyes were their eyes and they are going to give them the best care possible.

**NPS:**

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★★★★★ by Johnathan Felton on 2013-05-07

Very informative and helpful during my eye exam.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Catherine Manor on 2013-05-06

I was very happy with the care and service I received.

**NPS:**

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★★★★★ by Anon on 2013-05-04

Great customer Service.

**NPS:**

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★★★★★ by Anon on 2013-05-04

All the staff were very friendly and helpful. They were very thorough in doing their jobs. I went away feeling good about my visit.

**NPS:**

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★★★★★ by Susan Glendenning on 2013-05-03

everyone was friendly and great, I love the book keepers title.

**NPS: N/A**

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★★★★★ by Anon on 2013-05-02

I really appreciated the professional courteous team from the beginning of the process to it's conclusion. I look forward to a continued positive relationship.

**NPS: N/A**

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★★★★★ by Anon on 2013-05-01

The staff at Sunshine Eye Clinic always provides excellent service, and I would recommend Dr. Bary Brown with no hesitation. He has been our family optometrist for more than a decade.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-05-01

my order was taken care of very promptly and email answered right away!! Thanks.

**NPS:**

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★★★★★ by Jennifer Kimberlin on 2013-04-28

always prompt, friendly and professional every time I come in, why I have stayed at this clinic for so long.

**NPS:**

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★★★★★ by Christie Keene on 2013-04-28

We thought Kathy was very thorough, polite, and professional. Dr Boshen explained everything about the exam.

**NPS:**

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★★★★★ by Paul Appleby on 2013-04-27

I appreciate the high quality of care that I receive from staff and Dr. Carrol 's professionalism she gave me a script to help me see better than I had in many years, its great.

**NPS:**

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★★★★★ by Anon on 2013-04-27

I noticed that everyone washed their hands and sanitized all surfaces in my presence. Much appreciated.

**NPS:**

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★★★★★ by Harvey Walz on 2013-04-27

Professional. Thorough. Pleasant. On time. Laughed at my jokes!

**NPS:**

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★★★★★ by Marina Sterling on 2013-04-26

very friendly and professional staff. I will go back again.

**NPS:**

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★★★★★ by Anon on 2013-04-26

Great place, great people, we love Dr Brown and we have never dealt with anyone who wasn't professional and polite

**NPS:**

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★★★★★ by Robin Goss on 2013-04-25

Very good service from everyone. They did everything they could to help me

**NPS:** N/A

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★★★★☆ by Susan Gettys on 2013-04-23

The staff and doctors were all very friendly. I received a very thorough eye exam. This was my first visit to the clinic and my exam took 2 hours. After my eyes were dilated, I waited 50 minutes for the doctor to come back to see me. They said there was a very difficult patient they were dealing with and that delayed completion of my visit. I hope

this was an anomaly and not something that occurs often. I will give them another try as everyone was very nice and I felt that I did receive a good exam.

**NPS:**

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★★★★★ by Anon on 2013-04-23

Professional, informative, friendly and so efficient that I didn't have time to read much of my book.

**NPS:**

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★★★★★ by Bruce Rustman on 2013-04-23

Very nice people and awesome experience.

**NPS:**

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★★★★★ by Sarah Hungerford on 2013-04-22

I thought my exam was quite thorough and professional. I would definitely recommend Sunshine Eye Clinic to friends.

**NPS:**

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★★★★★ by Alaina Shaffer on 2013-04-22

Very knowledgeable and helpful staff. By far the most thorough exam I have ever had.

**NPS:**

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★★★★★ by Richard Mulheron on 2013-04-22

As always the Sunshine Eye Clinic went above and beyond! I wish every business had this level of customer service! You all set a very fine example! I have and will continue to recommend your clinic to others. Rick M.

**NPS:**

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★★★★★ by Holly Batson on 2013-04-22

Always friendly and helpful

**NPS:**

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★★★★★ by Colleen David on 2013-04-21

Awesome as always!! Helpful, friendly and courteous staff.

**NPS: N/A**

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★★★★★ by Tabitha Miller on 2013-04-19

Very understanding personel, good communication, wait time was short and everyone was very responsive. Overall it was a great experience and I would recommend them to anyone. :)

**NPS:**

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★★★★★ by Anon on 2013-04-18

Everyone was very friendly. I have struggled for two years with my previous eye doctor and Dr. Keeling did a wonderful job and I can see again :-)

**NPS:**

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★★★★★ by Robert Jacobs on 2013-04-16

Dr. Carrell and the rest of the personel at the Sunshine Eye Clinic made me feel at ease and confident I was getting the best eye care.

**NPS:**

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★★★★★ by Anon on 2013-04-15

The receptionist was nice along with Dr. Keeling, and the woman who taught me how to put my contacts. I was moved around from room, to waiting area, to room, to contact area and back to another room. Somethings weren't explained to me very well. I had to call back a few days later and I had to tell her 3 times that I had just been there and was needing to make another appointment.

**NPS:**

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★★★★★ by Danavee Long on 2013-04-14

This was my first eye exam, and the staff made it a painless experience!

**NPS:**

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★★★★★ by Catherine Manor on 2013-04-13

My experience was pleasant and I would recommend Sunshine Eye Clinic. Everyone was kind and courteous and there is a nice selection of frames to choose from.

**NPS:**

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★★★★★ by Anon on 2013-04-12

Great first visit at Sunshine Eye Clinic! The wait was minimal and the doctor spent a lot of time with me reviewing questions.

**NPS: N/A**

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★★★★★ by Anon on 2013-04-11

Excellent service and very comprehensive clinic.

**NPS: N/A**

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★★★★★ by Chris Powers on 2013-04-10

Timely, friendly, affordable, experienced, helpful, patient. Absolutely excellent experience!

**NPS: N/A**

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★★★★★ by Katherine Chaudhri on 2013-04-10

Dr. Carrel was very helpful in answering questions and in following up on indications of possible glaucoma.

**NPS:**

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★★★★★ by Anon on 2013-04-09

I am a patient of Dr Keeling, the Dr and his staff are extremely helpful and knowledgeable. Thanks for all you do!

**NPS:**

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★★★★★ by Anon on 2013-04-09

The entire staff was friendly and helpful. It was a great experience!

**NPS: N/A**

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★★★★★ by Anon on 2013-04-09

Extremely helpful staff. Great selection. Very professional. Will continue to buy my glasses here for sure!

**NPS: N/A**

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★★★★★ by Lorelei Searls on 2013-04-09

Really love you guys! Always feel welcome. You get me in and out quickly but I never feel rushed.

**NPS:**

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★★★★★ by Linda Ligon on 2013-04-09

Very good eye exam and very professional

**NPS: N/A**

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★★★★★ by Anon on 2013-04-07

Always a good experience

**NPS:**

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★★★★★ by Jack Keene on 2013-04-07

it was awesome. Everyone is friendly and professional.

**NPS:**

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★★★★★ by Jeff Goodale on 2013-04-07

Your office always runs on time. The staff are very friendly and helpful. A very good experience.

**NPS:**

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★★★★★ by Anon on 2013-04-05

Efficient, streamlined. Very professional and knowledgeable. I felt relaxed and not pressured. They were able to tell me exactly what I would pay (a breakdown of my insurance and my out of pocket cost), prior to my exam and for each item of corrective ware, so that I could choose what options were right for me.

**NPS:**

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★★★★★ by Paula Williams on 2013-04-05

The staff was very nice. The exam exceeded any other that I had ever experienced. The Dr and his assistant both explained everything superbly. I enjoyed the help picking out my frames and explaining the different options. I will definitely be a returning customer. Thank you for your help!

**NPS:**

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★★★★★ by Anon on 2013-04-05

Dr. Brown is very thorough. I appreciate the evidence-based practice. The office was busy when I was there, so I felt a bit rushed in selecting glasses.

**NPS:**

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★★★★★ by Anon on 2013-04-03

From the time I walked into the door until I left, I was met with very friendly and caring people! The entire staff always makes me very comfortable and my experience great. Dr Brown is very knowledgeable and explains everything in great detail. I never feel he is rushing the appointment. Dr. Brown is the best!!!

**NPS:**

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★★★★★ by Jay Dade on 2013-04-03

Dr. Boschen and his staff worked hard to honor my appointment time with very little downtime during my eye examination. They were professional and made great recommendations.

**NPS:**

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★★★★★ by Anon on 2013-04-03

I have been coming to Sunshine Eye Clinic since we moved to Springfield, 22 years ago. I feel very confident in the doctors there and they are very timely in their appointments. When it comes to picking out frames, the technicians are most helpful. I keep coming back because of the friendly, helpful service.

**NPS:**

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★★★★★ by Christen Davis on 2013-04-03

The doctors and staff make you feel welcome and really listen to your needs!

**NPS: N/A**

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★★★★★ by Judith Gustin on 2013-04-03

Professional but, friendly and personal.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★☆☆☆☆ by Barbara Kirby on 2013-04-03

VERY gOOD

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-04-03

The staff were very helpful and they have a great selection of frames to choose from.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Debra Isenbletter on 2013-04-02

I was very satisfied with my visit, and my first time meeting Dr. Brown. I really like your website and the ease of making an appointment and filling out paperwork online!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-04-01

My husband and I appreciated the service we received from each individual we encountered. They were solicitous and very knowledgeable.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-04-01

Fast, friendly service and reasonably priced.

**NPS: N/A**

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★★★★★ by Haiden Keener on 2013-03-30

I called today for an emergency appointment. My daughter scratched her eye and it needed to be checked. The staff on the phone were patient and got us in within 30 min of my call. The doctor was great, professional and kind. We have now found our new family eye clinic. I am thankful.

**NPS: N/A**

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★★★★★ by Anon on 2013-03-29

My family & I had a wonderful experience. The Staff is always prompt, courteous and professional.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Melissa Johnson on 2013-03-29

I felt very well taken care of after being seen for an eye infection and a scratched cornea (that I actually did to myself while I was there). They were thorough, kind, and very considerate. Highly recommend.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-03-29

Excellent care and attention. Friendly staff.

**NPS: N/A**

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★★★★★ by Marilyn Reed on 2013-03-27

I received caring help from everyone I saw.

**NPS: N/A**

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★★★★★ by Anon on 2013-03-26

It was good to hear I have healthy eyes -

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-03-25

The staff and Dr. Keeling were friendly and educated me about what they were doing during my eye exam. I was glad to have found them!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Michael Madden on 2013-03-25

I've been going to Sunshine Eye Clinic since it was on South street three blocks south of the square. They are always on time with my appointments, very thorough and professional in everything they do. The only reason I didn't give them the full 5 stars is because I think their eyeglass prices are a bit too high. I have my glasses made elsewhere.

**NPS: N/A**

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★★★★★ by Heather Schmucker on 2013-03-24

All the assists were so friendly & personal! I had my daughter in there for an appointment for the first time and sheysde her feel so comfortable. They all are very professional with great office etiquette!!! Thank you Sunshine Eye Clinic

**NPS: N/A**

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★★★★★ by Karla Dove on 2013-03-23

I LOVE MY NEW GLASSES!!!!!!!

**NPS: N/A**

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★★★★★ by Travis Brace on 2013-03-23

great service and appreciate the professionalism and patience of Dr. Keeling.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by John Matthews on 2013-03-22

Very helpful and courteous staff. I plan on returning to this clinic in the future.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Donna McMenemy on 2013-03-21

Always a pleasant experience.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Regina Tracy on 2013-03-19

The staff was friendly and answered my questions. They were even patient while I had to tend to my 2 1/2 year old son during my appointment. I like how smooth and fast it was to get in and out on my scheduled time. My family will be back the few weeks for their check ups!

**NPS: N/A**

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★★★★★ by Margaret Allington on 2013-03-19

As always, caring, competent and efficient

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by John Dunn on 2013-03-19

On time. Very professional.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Cecelia Barr on 2013-03-18

I always have a great experience at Sunshine Eye Clinic. All of the people are very nice and helpful, which is why I keep going back.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by James Wright on 2013-03-17

The very best of care and understandable.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-03-17

Great experience have been coming here for 15 years.

**NPS: N/A**

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★★★★★ by Anon on 2013-03-16

I've been going to Sunshine Eye since I was in kindergarten, that was 20 years ago. Everyone there has always been friendly, helpful and caring. I trust Dr. Brown with my families eye care needs!

**NPS: N/A**

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★★★★★ by Charles Bentley on 2013-03-16

I am very pleased with the professional and friendly service received from my eyecare provider, Sunshine Eye Clinic, My appointments can be scheduled online or by phone with office staff. If I desire, I can receive reminders conveniently through phone text messages. The services I require are delivered in an efficient and timely manner.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karen Wright on 2013-03-16

I have gone to Sunshine Eye Clinic for many years now and have always been pleased with the staff and the glasses I've bought there. I would highly recommend Sunshine Eye Clinic to anyone.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-03-16

Overall, quite satisfied. Everyone was friendly and helpful. I did not have to wait long and all my questions were answered.

**NPS: N/A**

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★★★★★ by Anon on 2013-03-16

As always, I am happy with my visit to Sunshine Eye Clinic!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-03-16

I thought everything went well. I did have to wait a little past my appointment time but Dr. Carroll was great.

**NPS: N/A**

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★★★★★ by Hal Jurin on 2013-03-14

My family and I have been coming to Sunshine Eye Clinic for about 16 years and we have always been very pleased with Dr. Brown and Marla

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Beth Crozier-Dodson on 2013-03-12

Actually, I am still waiting to be called back again about the status of my contacts.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Betty Keltner on 2013-03-12

I have been going to Sunshine Eye Clinic for several years and they are very nice, always so attentive and thorough. I would recommend them to anyone that is looking for a good eye Dr.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2013-03-12

Satisfactory and helpful in every way.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Davina Cantrell on 2013-03-10

The person who helped me in selecting my glasses spent a lot of time with me and was very helpful.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2013-03-10

Great experience!

**NPS: N/A**

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★★★★★ by Anon on 2013-03-09

I have very sensitive eyes and have extreme anxiety about going to an eye doctor. This experience was very good. I was made to feel very comfortable. Thanks!

**NPS: N/A**

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★★★★★ by Anon on 2013-03-08

Great service!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Paula Hoer on 2013-03-06

Everyone was courteous and prompt.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Katherine Chaudhri on 2013-03-06

Dr Carroll was wonderfully helpful in taking care of the problem by working me in, much to my relief. I always feel that her advice is authoritative and useful.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kiney Stegner on 2013-03-05

Dr. Brown has been my eye doctor for 31 years, he truly cares about his patients. Always a pleasant visit.

**NPS: N/A**

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★★★★★ by Darin Kasterke on 2013-03-05

The visit was very enjoyable. The staff and doctor were very knowledgeable and professional. I had several tests done and all moved very quickly and even when I was in the examination room to see the doctor I did not have to wait very long. A very pleasant experience.

**NPS:**

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★★★★★ by Donald Gaunt on 2013-03-05

Dr. Brown is very thorough, explains every thing in detail, communicates very well with patient, shows concern for their comfort. He is very professional and friendly. His assistants are also very friendly and professional. I met five people at their post and all had these qualities. I have been a patient of Dr. Brown for close to twenty years, always with this experience and that's why I still your patient. Don Gaunt

**NPS: N/A**

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★★★★★ by Anon on 2013-03-05

I had a great experience here. They were patient, kind and caring. I really love the fact that they took time to answer all of my questions, which eased my anxieties. I had thorough explanations regarding tests that were performed, i.e. purpose, results and relevance... I will definitely use them again.

**NPS: N/A**

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★★★★★ by Anon on 2013-03-04

I really appreciate having an eye doctor I can trust.

**NPS: N/A**

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★★★★★ by Kerri Glover on 2013-03-04

Love sunshine Eye Clinic!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karen Jurin on 2013-03-03

very pleasent appt

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karen Jurin on 2013-03-03

great appt. very pleasent.

**NPS:**

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★★★★★ by Karla Dove on 2013-03-03

Everyone was so helpful!!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Clarence Andrews on 2013-03-02

Friendly service as always.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-03-01

My only frustration was that when I first arrived there were no parking spots available. That has never happened to me before. I telephoned the front desk to let them know I was outside and trying to get parked. I had to wait for a little while, maybe between 5-7 minutes, before a spot became available. All other service was wonderful as usual.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Luther Headley on 2013-02-27

Dr. Brown has been our eye doctor for over 30 years and has always done a great job in taking care of us. This time he spend a lot of time explaining my problems with my eyes and what we could do to possible do to correct them.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Donald Bell on 2013-02-27

Waiting in a small examination room without information as to why I have to be waiting really bothers me. I get angry and impatient. I know there are reasons but could not someone in the organization just pop their head into the small examination room and explain? It would be a simple gesture much appreciated by many -- I believe.

**NPS:**

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★★★★★ by Alana Wecker on 2013-02-27

Excellent service as always.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Connie Coryell on 2013-02-26

My experience at Sunshine Eye clinic was excellent and I'm sure I will return. Thanks!

**NPS:**

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★★★★★ by Carolyn Snodgrass on 2013-02-26

I was very happy with my visit.

**NPS:**

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★★★★★ by Anon on 2013-02-25

This eye clinic is the best in Springfield, and I will continue to use them even when we move to another city.

**NPS:**

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★★★★★ by Anon on 2013-02-25

My experience at Sunshine Eye was amazing! The receptionists are friendly, the dr visit was excellent! I appreciated the staff they provide to assist in choosing frames. The glasses came in a week early and the staff squeezed me in before I went to work to have them fitted. I highly recommend Sunshine Eye Clinic for your needs!

**NPS: N/A**

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★★★★★ by Charity Elmer on 2013-02-24

Service was timely, and everyone was very friendly and professional.

**NPS:**

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★★★★★ by Anon on 2013-02-23

All went well. Staff was great as always.

**NPS: N/A**

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★★★★★ by Jennifer Jost on 2013-02-20

Overall it was very good. However, upon review of my medical information, there was an error and when I called, I was told that I would receive a return call and yet have not. It is very important to get this issued resolved as soon as possible.

**NPS:**

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★★★★★ by Bruce Milliken on 2013-02-20

I was very pleased with the experience I had at Sunshine Eye Clinic. I have been to several other eye clinics and yours is the best one. Thank you.

**NPS:**

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★★★★★ by Paul Appleby on 2013-02-20

Sunshine eye clinic is the most professional eye care institution I have ever been to. From the receptionist, to the Doctor all there are outstanding. My hope is that they will never depart from there high level of care, and treatment of there patients, we are treated like family.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sandra Boehner on 2013-02-20

Always excellent!

**NPS:**

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★★★★★ by Billy Dodson on 2013-02-19

fast freindly service Good explanation of your eye conditions

**NPS:**

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★★★★★ by Anon on 2013-02-19

went real smooth.

**NPS:**

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★★★★★ by Anon on 2013-02-19

I have received my eyecare from Dr. Brown since I was a child, and now I am bringing my own children to him.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-02-19

I have received my eyecare from Dr. Brown since I was a child, and now I am bringing my own children to him.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-02-19

I have received my eyecare from Dr. Brown since I was a child, and now I am bringing my own children to him.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Nicole Williams on 2013-02-19

I had a good experience picking out new frames. However I didn't appreciate the sales lady trying to show me frames that were double the price of what my insurance covered without asking.

**NPS:** N/A

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★★★★★ by Jennifer Givens on 2013-02-19

Great experience as always. The only stress is picking out new glasses when you need your glasses to see! I eventually get through the process :)

**NPS:**

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★★★★★ by Kim Everest on 2013-02-19

I'm always impressed with the staff. They are always friendly, patient and helpful. And Dr. Carrell always seems to go the extra mile to explain and help you understand what's going on with your eyes! Thanks so much for a great experience!

**NPS:**

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★★★★★ by Elisabeth Bonavita on 2013-02-18

Very good experience

**NPS:**

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★★★★★ by Peter Manglaviti on 2013-02-18

I was especially impressed with the level of customer service and overall warmth of the office.

**NPS:**

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★★★★★ by Anon on 2013-02-16

This was my second annual eye checkup. Your entire staff throughout are courteous ,engaging and very efficient! Keep doing it the same way . Sincerely ,a satisfied patient.

**NPS:**

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★★★☆☆ by Robert Ernst on 2013-02-13

Overpriced!

**NPS: N/A**

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★★★★★ by Anon on 2013-02-13

Always professional, courteous, and professional. No reason to go anywhere else!

**NPS:**

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★★★★☆ by Krislyn West on 2013-02-13

very knowledgeable staff from check in to getting glasses fitted & billing. great thorough exams, never had a problem with a contact fitting/glasses or prescription with them.

**NPS:**

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★★★★★ by Anon on 2013-02-12

Very professional and yet cordial, and understanding. The assistance are cheerful and helpful.

**NPS:**

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★★★★★ by Cristine Hiser on 2013-02-12

XXXXX

**NPS:**

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★★★★★ by Andrew Tranbarger on 2013-02-12

sunshin eye clinic is always professional. I appreciate their inviting customer service.

**NPS: N/A**

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★★★★★ by Billy Dodson on 2013-02-12

good service

**NPS:**

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★★★★★ by Debra Freeman on 2013-02-12

I just called to reorder more contacts. The receptionist was helpful and said she'd call when they came in.

**NPS:**

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★★★★★ by Michelle Roy on 2013-02-04

The most thorough eye exam I've ever had. The staff was friendly and helpful with every decision I had to make. I love my new glasses, can't wait to get them.

**NPS:**

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★★★★★ by Anon on 2013-02-02

They got me in quickly, were very nice, and my glasses are perfect. I have been to many eye clinics in the past but none matched their level. They had a great selection and the staff was extremely helpful. It did take almost two weeks for my glasses to get in but only 5 minutes to get them adjusted and I feel this is fair. I have already suggested them to my coworkers and friends.

**NPS:**

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★★★★★ by Amelia Winsby on 2013-01-24

The clinic staff and the doctor were all very knowledgeable and easy to work with. Having everything in one location was convenient as well. I will most definitely be using this clinic in the future.

**NPS: N/A**

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★★★★★ by Janice Lindsey on 2013-01-24

everyone was very nice, efficient. I had no complaints at all. I wouldn't go anywhere else to get my glasses.

**NPS:**

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★★★★★ by Thomas Brown on 2013-01-24

They are amazing to work with at all times. Love the doctors and everyone working there.

**NPS: N/A**

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★★★★★ by Anon on 2013-01-24

Wonderful!

**NPS: N/A**

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★★★★★ by Anon on 2013-01-23

Teacy, who confirmed my appointment was very polite and professional and had a very nice phone voice. Dr Carrell is a wonderful eye doctor and her assistants were both awesome. They knew their jobs and were very informative when answering questions

**NPS: N/A**

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★★★★★ by Charles Givens on 2013-01-23

Great job

**NPS:**

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★★★★★ by Anon on 2013-01-23

I always have a wonderful experience when I go to Sunshine Eye Clinic. Everyone is friendly and knowledgeable!

**NPS:**

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★★★★★ by Sandra Earnest on 2013-01-21

I had an eye appointment on Saturday, January 19, 2013. Dr. Brown was the eye specialist that I seen. I had been to him in 2003. I have nystagmus, muscle surgeries, also. Dr. Brown took a lot of time examining my eyes for distance and close-up vision. Dr. Brown is very thorough in his work. I know I have the best prescription that I could get, for my eyes. Sandr Earnest

**NPS:**

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★★★★★ by Mickey Brown on 2013-01-20

An enjoyable visit. All staff were very personable, professional and efficient.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-01-19

Very professional, courteous and caring staff. Appreciated the short wait time before being seen. Doctor very informative regarding diagnosis and follow up. Appreciated getting written summary of visit.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-01-19

excellent, unhurried help from Sandra in selecting frames

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Rose Wilson on 2013-01-19

Friendly

**NPS: N/A**

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★★★★★ by Amanda Doneski on 2013-01-19

Kind, caring, and professional staff.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jack Gospodarek on 2013-01-18

Prompt and friendly service.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-01-18

My experience was very good. Everyone was very nice and professional and there was very little waiting time.

**NPS: N/A**

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★★★★★ by Lorelei Searls on 2013-01-18

Sharon was the lady who assisted me in selecting my glasses. She was very sweet. I felt very comfortable from the start and sure that she new what she was doing. She was very professional, but also very warm and welcoming.

**NPS: N/A**

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★☆☆☆☆ by Steven Floyd on 2013-01-17

Very satisfied.

**NPS: N/A**

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★★★★★ by Lorena Messenger on 2013-01-16

First visit to clinic was a pleasant one. Very professional and courteous staff. I didn't feel rushed through. All staff answered my questions without hesitation nor made me feel that I was imposing upon them. My eye exam was very thorough and complete. At no time was I made to feel like I had to hurry along for there were others to be seen. This is wonderful. Picking out "the perfect" frame can be very time consuming for me and for the staff, but Jack was so patient and helpful. I did find the perfect frame and was offered additional enhancements to the lenses but at no time did I feel pushed into buying more than I needed. I appreciate that. Let me know what's available then let me decide. Jack did a great job. Even put on new nose pieces on my present pair of glasses at no charge. Check-out was a breeze and the young lady

was so nice. I felt like the clinic staff appreciated my purchase. I look forward to picking up my glasses next week and telling everyone where to go for great eyecare in Springfield.

**NPS: N/A**

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★★★★★ by Anon on 2013-01-16

My experience was pleasant and everyone was very helpful.

**NPS: N/A**

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★★★★★ by Anon on 2013-01-16

I had my appointment with Dr. Carrell yesterday and she was very caring and thorough. I appreciate the time and concern that Dr. Carrell and the entire staff of Sunshine Eye Clinic shows it's patients.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Larry Rigger on 2013-01-15

excellent as always

**NPS: N/A**

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★★★★★ by Anon on 2013-01-15

Great service and always good to hear good results.

**NPS: N/A**

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★★★★★ by Anon on 2013-01-14

First visit for eyewear. had great selection and staff very welcoming.

**NPS: N/A**

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★★★★★ by James Mackie on 2013-01-14

I have always been treated good and had good results with my glasses.

**NPS: N/A**

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★★★★★ by Mary Magnus on 2013-01-12

The staff was friendly and very accomodating. I had an appointment late in the day. No one acted as if being there late was an inconvenience for them.

**NPS: N/A**

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★★★★★ by Alicia Ackerman on 2013-01-12

I was very happy with the staff & Dr. Brown. I don't like that the glasses are so expensive though. :(

**NPS: N/A**

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★★★★★ by Anon on 2013-01-12

The Staff at the Sunshine Eye Clinic was very courtious as was Dr. Keeling. I felt that I had a very comprehensive eye examination.

**NPS: N/A**

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★★★★★ by Doris Gillispie on 2013-01-11

This was my first visit. I was very impressed with everyone on the staff. The lady that did the initial tests on my eyes was very considerate and explained all the questions I had very efficiently. Dr. Carrell was very nice and thorough in my exam. I plan to recommend Sunshine Eye Clinic to my friends.

**NPS: N/A**

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★★★★★ by Anon on 2013-01-11

it took WAY TOO LONG TO WAIT WHILE DIALATING... I was miffed, I had things waiting for me to do.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Nicole Williams on 2013-01-09

I always enjoy my visits. Everyone is friendly and the appointment goes really quick.

**NPS:**

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★★★★★ by Barbara Depue on 2013-01-08

I appreciated that I was seen as scheduled, Doctor Brown took time to explain the current status of my eyes and that the person helping me order my new glasses did not try to talk me into things I did not want.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-01-08

On time. Helpful. Pleasant. Efficient

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-01-07

The people and the eye doctor were very friendly! the lady that "helped" picked out frames however was not. The impression I felt was that she had much better things to do. I would suggest that you have your patients look at frames before their appointment only because after the doctor dilated my eyes it was difficult to pick out frames.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2013-01-06

Knowledgeable staff, great service.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★☆☆☆☆ by Alane Mitchell on 2013-01-06

As always, all of your staff and Physician's are very kind, professional and extend their best job to every patient. I recommend you whenever someone asks for a optometrist or general eye examination. Thank You, Alane Mitchell

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Anon on 2013-01-06

They provided prompt and friendly service from the moment I entered the door. The optometrist was very knowledgeable and informative about my eyes as well as the contacts that she has prescribed. This will now be my permanent clinic for optometry.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Shannon Bradbury on 2013-01-06

Every single staff member I had contact with was friendly and professional.

**NPS:**  0  1  2  3  4  5  6  7  8  9  10

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★★★★★ by Roger Marler on 2013-01-06

The staff were very friendly and very helpful

**NPS: N/A**

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★★★★★ by Julie Spriggs on 2013-01-05

Dr. Brown and his staff are very professional, caring individuals. Each person I work with has always made me feel most comfortable and as if my eye care is their main priority. Dr. Brown has my utmost confidence in his care of my eyes/ eyesight. I have presented some real challenges for him in the 30+ yrs. I have been going to him--he's the best!

**NPS:**

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★★★★★ by Anon on 2013-01-05

Great staff!

**NPS: N/A**

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★★★★★ by Anon on 2013-01-05

I have been to Dr. Brown for around 20 years....I totally trust him! He is an honest man, and is an excellent doctor. You can trust your eye health with this doctor, and never have to look for anyone else!

**NPS:**

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★★★★★ by Heidi Turner on 2013-01-04

Wonderful, everyone was so nice and took no time at all!

**NPS:**

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★★★★★ by Thomas Brown on 2013-01-04

Amazing as usual!

**NPS: N/A**

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★★★★★ by Anon on 2013-01-03

The staff and doctors are very friendly and thorough.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Yolanda Dixon on 2013-01-02

friendly reception, kind assistants and caring Dr.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-01-02

I was treated as if I was a family member.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2012-12-29

My experience at Sunshine Eye Clinic recently was excellent! The staff was friendly, but not overly so, professional and took the time to answer any questions. The person who helped me with the selection of glasses knew I was working from a budget and worked with me to get the biggest bang for my buck! A great big THANK YOU for all you do!

**NPS:**

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★★★★★ by Anon on 2012-12-29

Very helpful and friendly!

**NPS: N/A**

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★★★★★ by Anon on 2012-12-29

Very good service!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Derek Yoakum on 2012-12-29

I had a great experience. Everyone was very professional and explained everything thoroughly. I would highly recommend Sunshine Eye Clinic.

**NPS: N/A**

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★★★★★ by Judith Black on 2012-12-29

Everyone was very professional and made mme feel right at home. Every step was so organized. The lady who helped me with the frames did not pressure me into buying the most expensive ones. She thoroughly explained different options for the lenses. It was a pleasure doing business in your clinic.

**NPS:**

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★★★★★ by Anon on 2012-12-28

Very good exam. The people who work there are very professional.

**NPS:**

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★★★★★ by Ronald Sneed on 2012-12-28

On time, courteous and professional. They took a lot more time with me than my previous 2 eye examiners did. I hope the glasses are as good as the service when they get here.

**NPS:**

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★★★★★ by Carol Thomas on 2012-12-28

Great experience!

**NPS:**

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★★★★★ by Marcia David on 2012-12-28

Everyone was so nice! Especially MARLA!! Thank you!

**NPS:**

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★★★★★ by Kevin Chittenden on 2012-12-27

I am always provided the best of care. Employees and staff are highly professional.

**NPS:**

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★★★★★ by Margaret Allington on 2012-12-27

excellent

**NPS:**

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★★★★★ by Mark Harrell on 2012-12-24

Great from reception to Dr. to exit /cashier. Merry Christmas!

**NPS:**

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★★★★★ by Anon on 2012-12-23

Great job, Dr Brown is wonderful

**NPS: N/A**

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★★★★★ by Jana Kistner on 2012-12-23

Friendly staff. I am always told what is going on with my eyes and able to ask questions. Such a wonderful change from my previous eye doctor.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Gerald Senteney on 2012-12-23

5 star

**NPS:**

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★★★★★ by Anon on 2012-12-23

Very professional.

**NPS:**

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★★★★★ by Sharon Mayo on 2012-12-22

i can't think of any other doctor i would rather go to .. dr keeling is so polite , he doesn't rush you , and he always ask if you have any ?'s and when you do ask ?'s rather than act put out he will answer them and make sure you understand ( i have never stumped him with a ? he also knows the answer )... the staff at sunshine clinic takes the same approach .. so my visit was quite the pleasant experience

**NPS:**

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★★★★★ by Connie Coryell on 2012-12-21

My experience with Dr. Brown and his staff has been excellent.

**NPS:**

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★★★★★ by Robert Jacobs on 2012-12-20

Once again I can say I am very pleased with all the personel and Dr. Carrell. They took time to make sure everything was right and I could see clearly. Thank you

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Douglas Carroll on 2012-12-19

Everyone was very nice and helpful. I felt that Dr. Carrell gave me a good eye exam. My only complaint is that they didn't put much effort into fitting the glasses to my face. They hurt my nose and I'll have to go back and get them adjusted.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Deana Layton on 2012-12-19

All staff was so pleasant! Makes the visit enjoyable!

**NPS:**

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★★★★★ by Cindy Stroud on 2012-12-19

Really more better good.

**NPS:**

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★★★★★ by Sharon Gray on 2012-12-18

The staff at Sunshine Eye Clinic was very pleasant and professional, and have already recommended this clinic to all my co workers.

**NPS:**

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★★★★★ by Clydette Alsup-Egbers on 2012-12-18

Friendly staff, punctual service.

**NPS:**

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★★★★★ by Anon on 2012-12-18

Always a great experience. The exam is thorough, there are so many great options for eyewear, and every single person I've interacted with at Sunshine Eye Clinic goes above and beyond to provide the best and friendliest service.

**NPS:**

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★★★★★ by Nikole Campbell on 2012-12-16

The staff was wonderful. I felt very comfortable and welcomed. Dr. boschen was excellent.

**NPS: N/A**

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★★★★★ by Matthew Borland on 2012-12-16

Excellent Service

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Deborah Mitchell on 2012-12-15

Efficient, quality, and friendly.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Karen Schaller on 2012-12-15

Very helpful and listened to my concerns. Making sure I can see with my glasses.

**NPS:**

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★★★★★ by Donna Henderson on 2012-12-15

I enjoyed the atmosphere and seemed to have a pleasant experience. I found that the temperature in the rooms were appropriate and that the doctors and assistants seemed to be very professional. There is one time that they would of been nice that they told me what was going on instead of letting me wait. All in all it was a good experience

**NPS:**

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★★★★★ by Anon on 2012-12-15

Did not have a very good experience this time. Brought my glasses in that broke. Was advised that it would only be a few days until I received my new ones. Was never called and informed my glasses were discontinued and that they would have to try

and find a new distributor until I called to see where my glasses were 4 days later. It took almost 3 weeks when I was promised a few days (even after they found someone who had my frames).

**NPS: N/A**

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★★★★★ by Anon on 2012-12-14

The staff at Sunshine Eye Clinic were very nice and professional. The Doctor was very detailed in my exam. I would recommend them to my family and friends. I will be going back to them for my next exam

**NPS:**

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★★★★★ by Douglas Hutchcraft on 2012-12-13

The equipment was modern, the staff friendly and competent, and there was a good selection of frames. My final bill was less than my last bill from a supposedly "discount" optical shop. Overall a very pleasant experience.

**NPS:**

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★★★★★ by Kenneth Orr on 2012-12-12

Always great, never any problems. I see them every six months.

**NPS:**

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★★★★★ by Nola White on 2012-12-12

Everybody was very friendly and the office was a clean environment. Service was good.

**NPS: N/A**

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★★★★★ by John Miller on 2012-12-12

The staff is very helpful and professional. When scheduled for an appointment your in within 10 minutes. My families experience with Dr. Keeling has been pleasurable and we trust his recommendations The lenses for the glasses are superb. Prices are great.

**NPS:**

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★★★★★ by Kevin Notz on 2012-12-12

great job!

**NPS:**

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★★★★★ by Cynthia Dye on 2012-12-10

I have been using Sunshine Eye Clinic docs since before there was a Sunshine Eye Clinic. I became a patient of Dr. Baker when he was very young and he and his father had an office on College Street downtown. When Dr. Baker quit practicing I became a patient of Dr. Keeling and feel the quality of care and concern remained as high as when Dr. Baker provided my eye care. I have been very pleased and recommend your service anytime the opportunity arises. You have and excellent facility, but more important, you have and excellent staff! Thank you very much.

**NPS:**

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★★★★★ by Jason Emory on 2012-12-08

Dr. Brown was excellent as always.

**NPS: N/A**

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★★★★★ by Sandra Spencer on 2012-12-08

It was a great check up from a surgery several months ago. I was so lucky that they sent me to a specialist for a 2nd opinion. The tear in my retina was discovered and

mended. My follow up at Sunshine Eye Clinic gave ne good news. Thanks to all involved.

**NPS:**

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★★★★★ by Anon on 2012-12-07

Katie and Diane is awesome, and very sweet! May the Lord bless you all! Merry Christmas!

**NPS:**

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★★★★★ by Ronald Mink on 2012-12-07

I found the experience very professional. i was impressed with diagnosis print out after the exam. It was on time and very quickly completed

**NPS:**

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★★★★★ by Tamara Hansen on 2012-12-07

It was a great experience. Very professional, efficient, lots of glasses to choose from. prices were reasonable. People were very helpful and kind. I will be back.

**NPS:**

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★★★★★ by Tamara Hansen on 2012-12-06

I had a great experience. Very professional, friendly, efficient and quick. A good selection of glasses to choose from. Priced right. I will return.

**NPS: N/A**

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★★★★★ by David Cary on 2012-12-06

/,...

**NPS:**

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★★★★★ by Dwayne Weisel on 2012-12-06

Best Dr. visit I ever had

**NPS:**

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★★★★★ by Rebecca Jamieson on 2012-12-04

All of my optical needs were taken care of.

**NPS:**

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★★★★★ by Anon on 2012-12-03

A well organized office. Friendly staff.

**NPS:**

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★★★☆☆ by Anon on 2012-12-03

I took my daughter in for a check up because the school said she didn't pass her test. We had been in the clinic before but this time I was not impressed. First off the doctor didn't really stay and talk to us very long about what was going on. Then when they tried to get a reading on her eyes they couldn't. When they finally got her right eye and not her left the tech said it was because of a cataract in eye. When I questioned it they said they were just kidding. Then they told us that she needed new lenses. But they never ordered the lenes until I called up ther about ten days later to find out where they are. Long story short even though we didn't have to pay a dime out of pocket it was still hard to deal with. I like the staff and the doctors up there but the day was just off I suppose.

**NPS: N/A**

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★★★★★ by Joe Dunn on 2012-12-02

We are so thankful for a caring doctor - Dr. Brown always seems so concern for your needs, thankful for efficient nurse attendants, the whole staff is so friendly and they make you feel at ease when you visit the clinic. We feel that when we call, our needs are the up most concern of the whole staff. We are blessed to have the Sunshine Eye Clinic in our area. Joe Bob & Rose Lynne Dunn

**NPS:**

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★★★★★ by Don Aripoli on 2012-12-01

Excellent care, service and friendliness.

**NPS:**

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★★★★★ by Sandra Andrus on 2012-11-30

Awesome customer service. Stopped into have my old eyeglasses frames adjusted- no waiting and tech offered to change out my yellowed nose pieces. Glasses much improved also purchased new glasses with help from staff

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Jacobs on 2012-11-30

I appreciate the kind, courteous, professional care of allthe people at your clinic. I was made to feel at ease and Dr. Carrell took the time to make sure everything was done right. Thank you!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kristen Harris on 2012-11-30

I've been to the Clinic many times and always find it consistently efficient, helpful, friendly with little waiting.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2012-11-30

My experience was great.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Susie Craig on 2012-11-28

I have gone to Dr Brown for 30 years and trust only him to take care of my eye problems. "Good Job"

**NPS: N/A**

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★★★★★ by William Butts on 2012-11-28

excellent exam and professional eye care

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Katherine Chaudhri on 2012-11-28

Excellent visit and advice.

**NPS:**

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★★★★★ by Neil Fossnight on 2012-11-28

Very good treatment from everyone over all. Very comprehensive. The only negative item was that my appointment was for 9:20am, and I did not get called in until 9:40.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2012-11-24

The entire clinic was great! I was visiting family for a day and had a problem with my eye, and they found a way to see me that afternoon. The doctor was extremely nice and gave me all the information I needed, and the people at the reception desk were very nice and friendly.

**NPS:**

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★★★★★ by Anon on 2012-11-21

Staff are very friendly and courteous.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2012-11-18

The only place I would ever go in Springfield! Dr. Keeling was very professional, kindly answered all of my questions, and explained all of the tests he was doing. Everyone was so courteous-- from his assistant, to the person helping me choose frames, to the cashier. Nothing is more precious than eyesight and I won't trust mine to anyone else. I highly recommend them. And I got a Sat. appt.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Mark Moore on 2012-11-18

I was in and out in great time. Everyone was very informative of what they were doing and explained this check up against the last time i was in. They did the extras such as cleaning my glasses and making sure they were tight.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Sherry McPherson on 2012-11-17

I was very pleased. Everyone was friendly and courteous.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kathy Daine on 2012-11-17

As always very professional and friendly service.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2012-11-17

Wonderful experience!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2012-11-17

My Experience was wonderful! All the staff was very concerned for my needs, and really helped me alot. I also believe Marla is a really nice individual! She showed me a way to know if my contacts were inside out. She is really sweet. The receptionist also made me feel very welcome! I will most definitely recommend this place to people!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Kenneth Hull on 2012-11-17

Always have a good experience at Sunshine Eye Clinic

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Carolyn Loy on 2012-11-16

Very good experience! Everyone is so nice and helpful and professional. Am very confident with every procedure that is done. Everyone really seems to care about you and your eye health. Excellent raing for everyone!,

**NPS:**

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★★★★★ by Alan Tong on 2012-11-14

Another excellent visit, a very friendly and helpful staff.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Donna McIntyre on 2012-11-14

I have used this eye clinic since they were located on south street. I have never had any complaints. The people are very friendly, professional, & knowledgeable about their job. They also have up-to-date state of the art tools. I will never go to any other eye clinic unless they recommend it.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2012-11-13

Friendly, knowledable staff!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Craig Nelson on 2012-11-12

All the staff at Sunshine Eye Clinic are very friendly and a pleasure to have assist you with your vision needs.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Randall Garnett on 2012-11-11

Very good service. Optometris was very good and so was the assistant!!

**NPS:**

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★★★★★ by Melissa Lowe on 2012-11-10

I like Dr. Brown. He explains about my eyes and helps me see better. Everybody on his team is very nice and helpul. When my allergy was bothering my eye one day. I called and they got me in that day even though I didn't have an appointment.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Joanne Ohlin on 2012-11-10

Very professional!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Julie Spriggs on 2012-11-09

Excellent. Been with Dr Brown nearly 30 yrs. believe his level of care and expertise in his work is outstanding.

**NPS: N/A**

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★★★★★ by Anon on 2012-11-09

Dr Bary Brown is always excellent at helping me with eye issues and always has a solution to make it better-I appreciate is concern and knowledge.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2012-11-07

Dr. Carrell was excellent!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2012-11-07

The experience was excellent, from reception to check out. They are always friendly and accommodating. I will certainly return in the future.

**NPS:**

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★★★★★ by Bobbie Mark on 2012-11-07

Everyone was very courteous and extremely knowledgeable. I was seen about a half hour after my scheduled appointment, but the amazing staff made me forget all about that. Bonus- the insurance wasn't a hassle.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Terieca Branson on 2012-11-05

I am trying out the new contact, but can't tell any difference.

**NPS:**

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★★★★★ by Virginia Gleason on 2012-11-04

Five star treatment

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Bill Havens on 2012-11-04

Always superb care. Punctual, thorough, responsive

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Crystal Webb on 2012-11-04

Dr. Keeling and staff are absolutely fabulous and my new glasses are a blessing.

**NPS:** N/A

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★★★★★ by Helen Waggoner on 2012-11-03

Dr. Brown and his team are always very professional and helpful.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Philip Atkinson on 2012-11-02

Love my Doctor , Like the office personal all very friendly and helpfull

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jack Gospodarek on 2012-11-01

Most professional and comprehensive vision exam I have ever received. Everything from the staff to the clinic itself was first rate. I feel privileged to be a patient of Dr. Keeling.

**NPS:**

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★★★★★ by Anon on 2012-10-27

Very positive. Short wait time, pleasant people doing best to accommodate my needs.

**NPS:**

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★★★★★ by Michelle Joyner on 2012-10-26

Always a nice visit with Dr. Keeling! Very professional, nice and courteous. I actually look forward to coming to the eye doctor because of the excellent service. Pam the Optician is very helpful as well, always can rely on her to help me pick out a pair of glasses that compliment my features.

**NPS: N/A**

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★★★★★ by Mildred Gumper on 2012-10-23

Very pleased with the exam and Dr. Brown and staff. I was so pleased , after I got home I immediately went and Liked Sunshine Eye Clinic on Facebook. Thank you!

**NPS:**

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★★★★★ by Cynthia Thomas on 2012-10-22

I appreciate Dr. Keeling and the entire staff taking time to answer questions. Also, I moved right through the exam process with very little wait time.

**NPS: N/A**

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★★★★★ by Stephanie Drumm on 2012-10-22

I loved getting in and out easily.....plus all of the staff and drs were very helpful and friendly!

**NPS: N/A**

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★★★★★ by Robert Harris on 2012-10-20

Always a good experience with professional staff

**NPS: N/A**

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★★★★★ by Anon on 2012-10-20

I walked in on Saturday morning for my first visit, with no appointment, and was pleased to find that I could get in so fast. Everyone I talked to was very friendly and helpful. Dr. Boschen was explained everything and I felt quite at ease. All of my options for frames and lenses were explained as well as informing me of what my insurance would pay. Great people and a warm and friendly atmosphere. Thanks to all!

**NPS: N/A**

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★★★★★ by Crystal Webb on 2012-10-20

Dr. Keeling as always is very friendly and professional. He explained things clearly. The young lady that took my blood pressure and eye measurements was wonderful as well. The entire staff was professional and friendly.

**NPS: N/A**

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★★★★★ by Anon on 2012-10-19

My experience at my check up was very positive. From the waiting area to final check out every one was very courteous and professional. Dr. Brown explained all aspects of the examination and his findings.

**NPS: N/A**

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★★★★★ by Steve Bolin on 2012-10-19

Great prompt services from a very nice and highly proficient group.

**NPS: N/A**

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★★★★★ by Ray Nickle on 2012-10-17

My visits to Sunshine Eye Clinic HAVe always been above avrage, Never a long wait, Always well informed staff to answer Questions; and never pressure to "Buy anything" It is with grat comfort that I recommend The "Sunshine Eye Clinic" To all friends and family. Ray

**NPS: N/A**

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★★★★★ by June Shortt on 2012-10-16

Wonderful experience.....I've been going to Sunshine Eye Clinic for YEARS !!! Dr. Carroll is ABSOLUTELY wonderful and one of the SWEETEST people ever !!!!!!!

**NPS: N/A**

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★★★★★ by Helen Waggoner on 2012-10-13

I am always treated with professionalism and kindness. Dr. Brown listens to any concerns I have and gives understandable explanations.

**NPS: N/A**

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★★★★★ by Anon on 2012-10-13

Consistently good service and pleasant experience. I have a lot of confidence in the Optometrists and technicians.

**NPS: N/A**

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★★★★★ by Margaret Allington on 2012-10-12

it is all good thank you Dr Carrell and staff

**NPS: N/A**

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★★★★★ by Anon on 2012-10-11

I have been a customer for about 3 years and every experience with them has been great. Nice folks.

**NPS: N/A**

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★★★★★ by Anon on 2012-10-09

Everyone is very friendly at Sunshine Eye Clinic. I also feel my eye exam is very thorough. Dr. Carroll always explains everything & takes time for my questions.

**NPS: N/A**

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★★★★★ by Anon on 2012-10-09

Everyone at the clinic was very helpful and professional. My appointment was right on time and Dr. Carroll's evaluation was very thorough and she gave me some excellent advice. I will be back next year.

**NPS: N/A**

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★★★★★ by Michael Hignite on 2012-10-09

I've been going to Sunshine Eye Clinic for a number of years and have always had a positive experience. Their doctors have always been friendly and professional, the staff helpful and considerate and their selection of glasses and options tremendous.

**NPS: N/A**

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★★★★★ by Mary Kay Rodgers on 2012-10-08

Marla and Dr. Brown have always taken care of my family's needs and continue to do so. I appreciate the consultation regarding Meshalie today, even though it was Heather that was receiving the exam. THANK YOU! THANK YOU! THANK YOU!

**NPS: N/A**

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★★★★★ by Susan Slous on 2012-10-08

There was absolutely no waiting. As a matter of fact, I was the one who should have arrived a few minutes earlier. Everyone was pleasant and helpful, from one station to the next. I have been coming to Sunshine Eye Clinic for 5 years now and will not be going anywhere else in the future. Thanks for the great service.

**NPS: N/A**

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★★★★★ by Charlotte Gaer on 2012-10-07

I had a very enjoyable experience. I felt my exam was very thorough. My questions were answered and everything was explained to me as we went along. I would recommend the clinic if anyone would ask. I just wish glasses were not so expensive.

**NPS: N/A**

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★★★★★ by Allyson Peters on 2012-10-06

Wait time not very long. Tech was polite, explained everything she was doing. Made me very comfortable. Dr. Carol provided me with a very thorough eye exam and also told me what was going on every step of the way. The lady who helped me with my glasses gave me the time to browse, search for the right frames and explained to me my options for my insurance. I was in and out in an hour and felt very good about the experience.

**NPS: N/A**

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★★★★★ by Roma Patton on 2012-10-05

I'm always happy with Sunshine Eye Clinic

**NPS: N/A**

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★★★★★ by Jackie Perkins on 2012-10-03

excellent, I was very pleased with the repair!!

**NPS: N/A**

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★★★★★ by Shirley Wheeler on 2012-10-03

I had to see a new doctor this time due to the death of Dr. Schieve. I was apprehensive about it because I thought that Dr. Schieve was the best. After meeting Dr. Keeling, I was very impressed. I didn't have to wait long to see him and he was very pleasant and knowledgeable. He listened to and answered all of my questions and made me feel right at home with him. I love Sunshine Eye Clinic.

**NPS: N/A**

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★★★★★ by Scott MacDonald on 2012-10-03

I recently lost my glasses in Mexico and Sunshine Eye Clinic was able to get me their earliest appointment and I was able to leave with contacts and new glasses that day. Krista even called me a little later since she noticed I had not purchased a supply of contacts. That was due to trial lenses and insurance, anyways I appreciate all the help the doctor and staff did. Thanks!

**NPS: N/A**

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★★★★★ by Richard Mulheron on 2012-10-02

Sunshine Eye Clinic is the BEST! I had a freak accident whereas my glasses fell off of my head and were run over two days before my son's wedding. In a panic, I called Sunshine Eye Clinic to see what could be done. These were prescription progressive / transitional lenses that could not be immediately duplicated. Although the lenses did not shatter, they had some pretty bad scratches but were functional. The frame was

another story. My glasses looked like something found on the side of the road. Within 20 minutes they cleaned the lenses as best as they could and installed new frames. They looked great and no one else could tell. Thanks to these kind folks I was able to use my glasses and the wedding photos will never show a problem. I highly recommend Sunshine Eye Clinic to anyone needing glasses. I see no reason to shop anywhere else. They provide the type of CUSTOMER SERVICE that is so rare to find these days! Thank you!!! Rick M.

**NPS: N/A**

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★★★★★ by James Langley on 2012-10-02

It was great as usual.

**NPS: N/A**

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★★★★★ by Tammy Trimble on 2012-09-30

Great experience. Thorough exam Good customer service

**NPS: N/A**

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★★★★★ by Dennis Ault on 2012-09-29

Great experience . Everyone treated me well

**NPS: N/A**

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★★★★★ by Sarah Ward on 2012-09-29

I love the people at Sunshine Eye Clinic. They are all so.frienid and have amazing customer service. Dr. Brown is so soothing and calm, he really puts you at ease. I am so.glad I chose to start my eye care at Sunshine Eye Clinic. They are amazing!!

**NPS: N/A**

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★★★★★ by Jeremy Moore on 2012-09-28

Friendly staff, clean facilities, knowledgeable, generally helpful, good selection...that pretty much sums it up.

**NPS: N/A**

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★★★★★ by Anon on 2012-09-28

The personel were very nice, friendly, and helpful. Especially during the pre-eyesight exam and during the visit with the optical dept.

**NPS: N/A**

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★★★★★ by Casey Johnson on 2012-09-28

I returned to Sunshine Eye Clinic to pick out new frames. The selection and prices available at Sunshine surprised me. The variety was wide, the prices were affordable. Someone was available to help me pick out an assortment of frames, but she also provided me with some space to browse on my own. She listened to what I was looking for (something on trend, but sturdy enough to survive my 4 month old) and met those needs with her input and guidance. My glasses are now on order and I am EAGERLY awaiting their arrival. The only reason I did not provide 5 stars, was due to the fact that SEC charges 2 copays - 1 for the eye exam, another for the frame side of things. My last doctor did not charge that, and those copays add up quickly.

**NPS: N/A**

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★★★★★ by Anon on 2012-09-27

Went here for my first eye exam. Everyone was super nice, and helpful.

**NPS: N/A**

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★★★★★ by Anon on 2012-09-25

enjoyed the experience very much

**NPS: N/A**

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★★★★★ by Joy Smith on 2012-09-25

Prompt in helping me, very professional, kind and efficient. I have always thought the service was fine, but it was exceptional on this visit.

**NPS: N/A**

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★★★★★ by Alice Roy on 2012-09-25

Even though I got right in, I had about a hour wait while my eyes dialated. I almost got out of the chair and opened the door, thinking I had been forgotten. The rest of the appt. went well, very thorough.

**NPS: N/A**

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★★★★★ by Thomas Ellis on 2012-09-22

My first visit to Sunshine Eye Clinic was very good.

**NPS: N/A**

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★★★★★ by Richard Andrulis on 2012-09-22

Professional, efficient, personable overall an a+ experience

**NPS: N/A**

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★★★★★ by Casey Johnson on 2012-09-20

Dr. Boschen provides the perfect combination of professionalism and friendliness. This results in a very comfortable exam experience. I also appreciate your WIDE selection of eyeglass frames to choose from.

**NPS: N/A**

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★★★★★ by Melinda Gumm on 2012-09-18

I was very satisfied with my visit with your facility. Dr. Boechen was very good at explaining my condition and was very thorough. I am always very satisfied with the service I get. I have been a patient of Dr. Brown's for 25-30 years now and never have I been dissatisfied. Thank you!

**NPS: N/A**

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★★★★★ by Anon on 2012-09-13

I arrived a few minutes early to fill out paperwork, only to find out that I did not need to fill out any additional paperwork. Much to my surprise, I was taken back to see the eye doctor almost fifteen minutes early. His evaluation was quick and thorough, and I would even say enjoyable. He seemed very knowledgeable and was very patient and thorough when it came to answering my questions.

**NPS: N/A**

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★★★★★ by Cari Asby on 2012-09-09

This was my first visit back since Dr. Shieves passed away so I was a little nervous. Krista was my assistant, she was so kind and understanding. She really listens to her pts. and tries to help them feel comfortable. I used to wear contacts but due to the astigmatism have been forced to wear glasses for the last several years. I have migraines every other day so I wanted to try to go back to contacts if possible. Krista and Dr Brown were very understanding and listened to me and Dr Brown gave me a very honest opinion of the pros and cons of contacts vs. glasses but was willing to let me try. I have light sensitivity which irritates the headaches, Krista was so helpful and went above and beyond in trying to find a colored contact for me to help with the light sensitivity. I was really happy with both Dr. Carol and Krista and I really like Jack who helped me pick my glasses out he was very professional and friendly.

when I come in next time I will request Krista, she knows what customer service is all about. I'm a dental assistant so I expect people to treat me how I take care of my pts. In this economy CUSTOMER SERVICE IS WHAT COUNTS! Cari Asby

**NPS: N/A**

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★★★★★ by Colleen Neill on 2012-09-07

Recently had my eye exam and there were some slight changes so they scheduled me back in a month.....and they didn't even charge me for the check-back! In a world where everything costs more than I thought it would - that was such a nice surprise! And the doctor and all staff were so friendly.

**NPS: N/A**

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★★★★★ by Michael Horan on 2012-09-07

As always, Dr. Brown was cordial, communicative, and professional. Tracy was very pleasant to work with throughout the appointment. I was very pleased

**NPS: N/A**

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★★★★★ by Anon on 2012-09-06

I always enjoy my visit with Dr. Brown and Marla! They are very attentive to my needs and concerns. Dr. Brown went above and beyond at this appointment to find a contact that will work around all my concerns. I always highly recommend him! Not to mention it took only 2 days for my contacts to come in and I was notified via text! Yay!!! :)

**NPS: N/A**

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★★★★★ by Julie Turner on 2012-09-05

I have been a patient of Dr. Keeling for at least 10 years. His commitment to his patients is wonderful. Because I am diabetic, everytime I come in, he dilates my eyes to check for eye damage. He is also very understanding when 2 images are pretty much the same, giving me time to make up my mind. :)

**NPS: N/A**

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★★★★★ by James Langley on 2012-08-31

I was very satisfied with my check up.

**NPS: N/A**

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★★★★★ by Andrew Nelson on 2012-08-31

I'm always impressed with the service of Dr. Brown and his staff. I would recommend him to anyone.

**NPS: N/A**

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★★★★★ by Nicholas McClure on 2012-08-28

A wonderful visit with Dr. Brown who was so kind and very helpful

**NPS: N/A**

---

★★★★★ by Ramona Kennard on 2012-08-26

Sheila was so helpful in assisting me with INS information and getting me set up with an appt! I hadn't been there in 4 years, due to nothing more than my personal eye neglect! I had some medical issues that sent me for a lightening show in my left eye! Dr. Brenda's sweet spirit and medical explanation made me feel so much better! Thank you all for a great experience!

**NPS: N/A**

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★★★★★ by Mary Brammer on 2012-08-25

Extremely happy with the care that Sunshine Eye Clinic provided to me.

**NPS: N/A**

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★★★★★ by Amanda Bettlach on 2012-08-25

IOVE EVERYONE WHO WORKS THERE, ESPECIALLY THE LADY WHO PREPS BEFORE THE EYE DOCTOR. ALL VERY FRIENDLY AND HELPFUL. ALSO GREAT WITH MY NINE YEAR OLD DAUGHTER.

**NPS: N/A**

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★★★★★ by Ken Hedgpeth on 2012-08-24

This was my 1st visit to Sunshine Eye CLinic. Staff was very courteous and professional at all times. Wait time was very short and I would recommend Sunshine Eye Clinic to my friends and family.

**NPS: N/A**

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★★★★★ by Christine Hamilton on 2012-08-23

I've been a patient at Sunshine Eye Clinic for over 20 years and would not want to go anywhere else. The doctors have been there for years and the staff is consistent, professional and friendly. I have never had a bad experience there. Dr. Brown is very thorough and informative. He works hard to make sure that your glasses or contacts are working well for you.

**NPS: N/A**

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★★★★★ by Karla Burkhart on 2012-08-18

You were a great source of comfort to someone a long way from home. You were professional and helpful. Thank you for all you did.

**NPS: N/A**

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★★★★★ by Kimberly Flores on 2012-08-18

I loved being able to complete my information online so all I had to do was check in when I arrived. Both the technician and the optometrist I saw were excellent. My reading glasses were ready quickly and the staff member who helped me pick them out and the one who worked with me when I picked them up were very customer service oriented. It was a good experience all the way around. Thanks!

**NPS: N/A**

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★★★★★ by Tena Reel on 2012-08-17

It was great! The lady that helped me was very patient.

**NPS: N/A**

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★★★★★ by Michael Phillips on 2012-08-15

I was impressed with the quality of care Sunshine Eye Clinic provides every since my first exam nearly 4-5 years ago. I have been wearing glasses for decades. Sunshine Eye Clinic is simply the best. I highly recommend Sunshine Eye Clinic to others.

**NPS: N/A**

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★★★★★ by Charles Rodgers on 2012-08-14

Very professional as always. It was sad to come and not see Dr. Scheve.

**NPS: N/A**

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★★★★★ by Ryan Pennington on 2012-08-13

Vary helpful and polite they gave me every bit of information that was need to make me fill like it was a good decision to go with them then some one else.

**NPS: N/A**

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★★★★★ by Anon on 2012-08-13

No Wait time. Exam was great, staff is very friendly.

**NPS: N/A**

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★★★★★ by Anon on 2012-08-11

Sharon was very helpful and her experience was evident. Even one of the other customers was telling me how wonderful your clinic and staff have been to her over the years. With my first experience with bifocals, I felt comfortable with asking all my questions. Thank you.

**NPS: N/A**

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★★★★★ by Richard Bemarkt on 2012-08-10

Exams were well done but I was appointed when it came time to pay because my insurance with Sunshine would not pay for frames until November. If that was the case why did they send notices telling me it was time for my annual eye exam? So I will pick up my glasses until November.

**NPS: N/A**

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★★★★★ by Kristina Johnston on 2012-08-10

I had been to other eye doctors and was used to the usual exams. At Sunshine Eye Clinic, they took the time to really make sure that my eyes were healthy! They listened to concerns I had with previous contact brands and put me into something completely different that is so much better. After going to Sunshine Eye Clinic, I would never go to or take my family to anywhere else!

**NPS: N/A**

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★★★★★ by James Lee on 2012-08-08

service has always been top of the line.

**NPS: N/A**

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★★★★★ by Anon on 2012-08-06

I have been coming to Sunshine Eye Clinic since 2008. I am very impressed by Dr. Brown. He explains things thoroughly, remembers me each time I have come in and is very consistent. I would give the clinic 5 out of 5 except that I always feel rushed when it comes time to pick out frames. If I am undecided and take a while to decide which frames I am going to get, it's as though the person who is helping me is put out because I don't decide right away. I am fine to be left alone to look. In fact, it would actually be easier to decide without having someone impatiently waiting. Other than that, I always receive excellent care from the staff that does the preliminary testing, as well as from Dr. Brown.

**NPS: N/A**

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★★★★★ by Charlene Prine on 2012-08-06

I was very impressed with the service I received. I received an appointment the same day I called in with an emergency and was seen the next day for a recheck. Everyone at Sunshine Eye Clinic was very professional and nice even though I know they had to just fit me in. Dr. Carrell was very thorough in explaining what was wrong and how to take care of it.

**NPS: N/A**

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★★★★★ by Brian Wardlaw on 2012-08-05

My first visit to SEC and was treated very respectfully. When looking for glasses frames, I was thoroughly informed of the process and was given much needed advice on the selection of a frame that fit me. Great experience. Go here if you need glasses.

**NPS: N/A**

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★★★★★ by Anon on 2012-08-04

it was easy eaasy easy peasy

**NPS: N/A**

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★★★★★ by Lea Ann Paulie on 2012-08-01

I have been going to Sunshine Eye Clinic for several years. Everyone is always great!! I appreciate the help the staff gives, whether it is an adjustment for my glasses or an exam. All are professional, courteous and friendly and greet you with a smile.

**NPS: N/A**

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★★★★★ by Cindy Tolbert on 2012-08-01

She is always helpful and friendly

**NPS: N/A**

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★★★★★ by Anon on 2012-07-28

Assistants were very courteous and friendly. Dr. Brown was thorough and answered the questions I had. Would recommend to a friend!

**NPS: N/A**

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★★★★★ by Sherry McConnell on 2012-07-26

My experience at Sunshine Eye Clinic has always been exceptional. The doctors answer questions without hesitation. The techs work to make sure your glasses fit properly.

**NPS: N/A**

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★★★★★ by Anon on 2012-07-25

Was so impressed with the staff and with Dr. Brown (this was my first appointment with him). Everyone was very professional and friendly - very, very pleased!

**NPS: N/A**

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★★★★★ by Stephen Benton on 2012-07-24

The care and service provided by Dr. Carrell was outstanding and I would recommend her to others.

**NPS: N/A**

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★★★★★ by Barbie Kolb on 2012-07-22

Dr. Brown and Marla are always so concerned about making sure that I am completely satisfied. They care about me as a person; not just a patient. I would highly recommend them!

**NPS: N/A**

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★★★★★ by Holly Kuhn on 2012-07-22

I always feel welcomed as soon as I come thru the door. The staff and Dr.s are highly knowledgeable in their profession. I've never received anything than amazing service at sunshine eye clinic. I have seen Dr. Brown for ten years and am especially thankful for Dr. Brown whom diagnosed me early enough with my eye condition that saved my sight.

**NPS: N/A**

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★★★★★ by Richard Chavez on 2012-07-21

Very good service and enjoyed the experience.

**NPS: N/A**

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★★★★★ by Anon on 2012-07-20

From the time I entered until the time I left, everyone there was so nice and very professional. Cant wait to get my glasses and give another review!!

**NPS: N/A**

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★★★★★ by Abbey Lundy on 2012-07-20

The staff was attentive to my questions and concerns and very professional throughout my appointment. I was not kept waiting long. The process of doing paperwork online was very convenient and made the time at the office waiting to go in to the doctor minimal. I had a variety of options to choose from for new frames within my price range as well. I am happy I chose to go to Sunshine Eye Clinic.

**NPS: N/A**

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★★★★★ by Dana O'Mealy on 2012-07-19

From the time I entered and spoke to the front desk until I left I was pleased. The initial diagnostic testing and review was done in a comfortable and friendly atmosphere. Dr. K did a very careful exam and explained my options well. The young lady who helped me pick out eyeglasses had me explain my style preference and then showed me the best choices, helped me decide, and went over all the options with prices. The check-out was quick with no surprises with my bill. I recommend them!

**NPS: N/A**

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★★★★★ by Betty Bergeson on 2012-07-19

I felt that was the most intensive exam I have ever had! I found out many things that my other Dr. never told me. The service was over the top! everyone so helpful and friendly. When I went back to pick out glasses, Jack was so helpful and made sure I got exactly what I wanted and was expecting. I have found a new home for my eye care! thanks so much

**NPS: N/A**

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★★★★★ by Anon on 2012-07-18

I have been going to Sunshine Eye Clinic for over 8 Years Dr Brenda Carrell really cares about her patients and always makes sure I understand any questions before I leave!! Thanks for great service!

**NPS: N/A**

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★★★★★ by Jill Ingram on 2012-07-18

please don't send me texts on my cell phone

**NPS: N/A**

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★★★★★ by Anon on 2012-07-18

Short wait. Very knowledgeable staff--Dr. Brown is always up on the latest improvements in vision technology. All personnel in the reception area are friendly and fast.

**NPS: N/A**

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★★★★★ by Rachel Malone on 2012-07-16

Tracy was amazing I enjoyed meeting her as she did my pre eye exam and tests. As always I enjoy Dr. Brown.

**NPS: N/A**

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★★★★★ by Holly Batson on 2012-07-15

First time seeing DrKeeling and I really liked him. Very nice. And Sandra in the eyeglass dept is so sweet and helpful. I recommend all my co workers to you all. A great staff!!!!

**NPS: N/A**

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★★★★★ by Margaret Allington on 2012-07-14

THANKFUL THAT YOU WERE ABLE TO SEE ME REGARDING NEED TO TRY NEW CONTACT LENS THE DAY I CALLED FOR THE NEED. ALL STAFF IS FRIENDLY, KNOWLEDGABLE AND EFFICIENT I WASNT CHARGED FOR AN OFFICE VISIT THAT WAS NEEDED TO HAVE TRIAL LENS. REFRESHING!!

**NPS: N/A**

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★★★★★ by Anon on 2012-07-13

The exterior signage is easily seen as you approach the Clinic. The waiting area is spacious, well lit, and comfortable. The exams are the most comprehensive of any I have experienced. The staff is warm and personable. Any questions or concerns are handled thoroughly.

**NPS: N/A**

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★★★★★ by Phyllis Fitzlaff on 2012-07-13

Everyone at Sunshne Eye Clinic was very helpful and knew what they were doing. It was a great experience having my eyes checked and picking out glasses.

**NPS: N/A**

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★★★★★ by Janet Price on 2012-07-10

I had a thorough exam and everyone answered my questions in detail. I am quite satisfied with the new glasses and the prescription corrected a previous problem from a different eye clinic. I would recommend this facility to anyone.

**NPS: N/A**

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★★★★★ by Anon on 2012-07-09

Would like to see them get you in closer to your appointment time. Other than that, this is the best place I have ever been to for eye exam & contacts & glasses.

**NPS: N/A**

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★★★★★ by Linda Matherly on 2012-07-07

Very Friendly & knowledgeable! I bought a glass caddy. I thought the tax was to high, over 10 percent!

**NPS: N/A**

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★★★★★ by Ruth Spargo on 2012-07-04

Always enjoy the friendliness and the straight forward diagnoses.

**NPS: N/A**

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★★★★★ by Byron Weicht on 2012-07-04

Very friendly, yet professional atmosphere. One of the best experience I have ever had from eye exam to picking out new frames.

**NPS: N/A**

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★★★★★ by Emily Letsinger on 2012-07-03

Great experience, great doctors and assistants:)

**NPS: N/A**

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★★★★★ by Gregory Ross on 2012-07-01

Great! Looking forward to get my new glasses.

**NPS: N/A**

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★★★★★ by Sam Gimlin on 2012-06-27

doctor was great so was my tech who fitted me she was very helpful made me feel at ease..i would recommend you all which i have done wso with my coworkers.

**NPS: N/A**

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★★★★★ by Lana Kelly on 2012-06-26

The doctor and staff were wonderful as usual, but it did seem to take quite a while to get back to the exam room.

**NPS: N/A**

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★★★★★ by Lana Kelly on 2012-06-18

I was quite impressed with my appointment and the fact that I have never had such a thorough exam. The staff were friendly and courteous and I would definitely recommend them to others.

**NPS: N/A**

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★★★★★ by Alan Evans on 2012-06-15

Dr. Brown is awesome. I really like him. My disappointment is that when I need to select new frames, I have the hardest time because the mens frames basically look the same and when I do finally find a frame that I like, the frame alone is \$300.00.

Even with insurance, the total is over the top. This is the second time I have had to go to another source to find frames that I like and can afford. I would rather buy from you all but your selection and your pricing has pushed me away. I was able to get two pairs of glasses for less than the price of one at your shop.

**NPS: N/A**

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★★★★★ by Anon on 2012-06-11

When I went back for my followup visit after cataract surgery, the visit was really a good one.

**NPS: N/A**

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★★★★★ by Karen Cooper on 2012-06-10

All the staff was wonderful.

**NPS: N/A**

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★★★★★ by Anon on 2012-06-07

Very good experience. Very thorough and informative.

**NPS: N/A**

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★★★★★ by Anon on 2012-06-04

Friendly and helpful. Always go above and beyond. Trusted for my eyecare for 30+ years.

**NPS: N/A**

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★★★★★ by Anon on 2012-06-03

very pleasant experience.....appreciated the personal attention to my specific needs

**NPS: N/A**

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★★★★★ by Russell Rhodes on 2012-06-02

Everyone was efficient, courteous, and understanding. The optometrist was knowledgeable and very professional. The optician was also very professional.

**NPS: N/A**

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★★★★★ by Stephanie Murphy on 2012-06-01

I met with Dr. Keeling for a contact checkup. He had me in and out of the office in a half an hour. I got great customer service and it was within the time frame I was hoping for. Thank you!

**NPS: N/A**

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★★★★★ by Sandra Spencer on 2012-05-30

The tech who took me in did an excellent job. I felt at home and she made me feel relaxed and ready for the doctor. The doctor also was excellent and referred me to a specialist. It was a good thing as I had a hole in my retina and had to have laser surgery.

**NPS: N/A**

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★★★★★ by Jennifer Hames on 2012-05-30

I am very pleased with the care I received. My contacts are great. I had been fitted with mono vision lenses at other locations and never thought I would be able to wear them, the correction just did not work. I absolutely love my lenses. I have not needed to wear reading glasses since getting them. Dr. Carroll was great about working with me to get the correct prescription. thank you very much

**NPS: N/A**

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★★★★★ by Anon on 2012-05-30

Minimal wait time. Friendly staff. Dr Carrell was knowledgeable and informative.

**NPS: N/A**

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★★★☆☆ by Anon on 2012-05-26

I must say I was a bit disappointed in this eye clinic. While Dr. Keeling seemed very knowledgeable in his field, I do not feel my contacts were the best prescription for me. I mentioned that I was not seeing well and they told me to take them home and try them. When I called back for a recheck appointment they really didn't want to make the appointment, but finally did. My appointment was at 11:00 and I was finally leaving the office after 1:00. I was left sitting on several occasions and they commented they were short on staff. If this is the case, they should have rescheduled my appointment. Most people do not have 2 hours to spend at a doctor's appointment. My contacts still aren't right.

**NPS: N/A**

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★★★★★ by Anon on 2012-05-21

The office kept me hoping which made me feel that my time was important to them. Even though my appointment still took over two hours because I was a new patient, and ordered three pairs of glasses. Keep up the great job all and your office will continue to increase. Thank you!

**NPS: N/A**

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★★★★★ by Sarah England on 2012-05-20

The staff was very friendly and helpful. I didn't have an appointment, but they took care of me as if I did.

**NPS: N/A**

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★★★★★ by Anon on 2012-05-19

As always my eye exam was excellent. My doctor was professional and very informative. The staff helped me pick out new frames and made sure I got the frames I needed.

**NPS: N/A**

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★★★★★ by Dean Jones on 2012-05-18

I purchased a pair of glasses less than a year ago. So they were covered under the wear and tear warranty. I dropped my glasses and didn't realize it until I got back in the car and started to back up. I ran over them and scratched one lens deep. I told them what had happened and knew that I was responsible for the repair. But, to my surprise they said since I was upfront about what had happened they would take care of it. That is customer service above and beyond to me. They have a customer for life and I will recommend Sunshine Eye Clinic to everyone. Thank you so much.

**NPS: N/A**

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★★★★★ by Ronald Barber on 2012-05-17

Everybody was very courteous and professional.

**NPS: N/A**

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★★★★★ by Eleanor Widmer on 2012-05-16

Thank you so much for taking care of me. I had such a bad experience at another eye care facility; it was so nice to be treated professionally and with respect.

**NPS: N/A**

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★★★★★ by Teresa Kays on 2012-05-15

I have been going to Dr. Brown for 32 years. Dr. Bary Brown and Sunshine Eye Clinic have taken very good care of me and my eyes. And I love the optical department, they have a great selection and everyone is very friendly and helpful. And Dr. Brown is always patient with me and answers all of my questions. And he explains things very well.

**NPS: N/A**

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★★★★★ by Fawn Bombard on 2012-05-11

Services was great. I had to do a walk-in fit me in type appointment for a sore red eye and I was treated with great service. I glad to receive the service even at last minute then to go to urgent care who may or may not have been able to help. Thank you for your services.

**NPS: N/A**

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★★★★★ by Anon on 2012-05-08

Great experience. Friendly and helpful staff. Thorough exam.

**NPS: N/A**

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★★★★★ by Mildred Welker on 2012-05-08

Excellent care and help. Thank you

**NPS: N/A**

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★★★★★ by Anon on 2012-05-06

Marla is awesome!!!! I love coming to her, she is so friendly and understanding! Dr. Brown is wonderful in explaining everything and being professional.

**NPS: N/A**

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★★★★★ by Anon on 2012-05-04

Every effort made to work with me to satisfy vision needs. It was all done pleasantly and professionally - a good experience.

**NPS: N/A**

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★★★★★ by David Bixler on 2012-05-04

If you don't use Sunshine Eye Clinic and you wear glasses. You are missing it. Professional, friendly, thorough, and precise. WWWWw

**NPS: N/A**

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★★★★★ by Debbie Dunn on 2012-05-04

This was the BEST experience I have ever had with an eye clinic! The people are friendly, knowledgeable, and not pushy at all. I learned a ton and got a great set of contacts. I am new in town and Sunshine came highly recommended. I now know why! I recommend them highly myself.

**NPS: N/A**

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★★★★★ by Neosha Mackey on 2012-05-03

Dr. Carroll is a terrific optometrist. Discovered my glaucoma even though normal indicators didn't show a problem. I like everything about the Sunshine Eye Clinic.

**NPS: N/A**

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★★★★★ by Alan Harris on 2012-05-02

I'm always treated with courtesy by professionals who know how to treat their patients. I've never had a bad experience there and everyone treats me like a friend.

**NPS: N/A**

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★★★★★ by James Sammons on 2012-05-02

IT HAS ALWAYS BEEN A GOOD EXPERANCE THANK YOU

**NPS: N/A**

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★★★★★ by Anon on 2012-05-01

Great visit, friendly staff. Exceptional visit as always.

**NPS: N/A**

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★★★★★ by Angellic Shortt on 2012-04-30

My husband and I had exceptional service and will refer others. Love the texting idea for pickup or appointments, great idea for sure.

**NPS: N/A**

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★★★★★ by Anon on 2012-04-28

efficient, kind, helpful, wonderful selection options for glasses

**NPS: N/A**

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★★★★★ by Julie Hill on 2012-04-27

Sunshine Eye Clinic is the best experience I have had at an eye doctor. The employees are all so pleasant. The atomosphere is decorated beautifully. They have a large selection of "in style" eyewear. I saw Dr Carrell. She was so professional and freindly. I felt totally at ease with her and her assistant. The prices are good and fair also. They are the best!

**NPS: N/A**

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★★★★★ by Justin Bowling on 2012-04-27

Dr. Carrell was very thorough, careful, and took the time to address all of my questions and concerns. Knew the right question to ask so my overall treatment provided the best results. The front office and eye-glass people were also friendly, helpful, and very competent!

**NPS: N/A**

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★★★★★ by Anon on 2012-04-27

Love this place! My vision is too important to go anywhere else.

**NPS: N/A**

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★★★★★ by Gail Fritz on 2012-04-26

very satisfied with the service I receive from Sunshine eye Clinic.

**NPS: N/A**

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★★★★★ by Anon on 2012-04-25

I had a good experience during my recent visit. The staff was professional, courteous and friendly.

**NPS: N/A**

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★★★★★ by Nadine Matesowicz on 2012-04-23

Sunshine Eye Clinic was recommended to me by a co-worker who (along with his entire family) has been visiting this clinic for ages. I was very happy with the entire

experience. I came in on my day off to check out the selection of frames and to schedule an appointment. I was assisted as soon as I stepped into the door and encouraged to fill out the paperwork that they would need while I was there to save time on the day of my appointment. Then, when I went to check out the frames with the help of my friend, another person came to assist. It was the best luck I've ever had to find frames to fit my face (and I've been wearing corrective lenses for 20 years). In short, AMAZING staff and AWESOME selection of frames.

**NPS: N/A**

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★★★★★ by Cheryl Hill on 2012-04-19

Would have liked more variety for sunglasses but staff all very professional and personable.

**NPS: N/A**

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★★★★★ by Sharon Gragg on 2012-04-18

Very impressed with quality of service and knowledge of staff. Everyone was very professional, but still friendly. I will be back and will recommend Sunshine Eye Clinic to family and friends.

**NPS: N/A**

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★★★★★ by Pamela McCarty on 2012-04-18

My experience was wonderful, as usual. Everyone is professional, helpful, and friendly. I recommend Sunshine Eye Clinic to anyone who asks.

**NPS: N/A**

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★★★★★ by Anon on 2012-04-14

From the welcoming front desk staff to the complete eye exam then to picking out my new glasses that perfectly fit my face. A no hassle experience

**NPS: N/A**

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★★★★★ by Judith Adam on 2012-04-13

I felt like everybody that I dealt with were professional and did an excellent job from the lady helping me select glasses, to the assistant doing pre-exam test and the doctor. The office staff were also very helpful and professional. I was satisfied with the whole experience and would recommend Sunshine Eye Clinic to other people (and I have).

**NPS: N/A**

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★★★★★ by John Miller on 2012-04-13

Great service as always and would highly recommend

**NPS: N/A**

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★★★★★ by Dennis Ault on 2012-04-12

I am very pleased with the service at Sunshine Eye Clinic. Everyone was very helpful. My new glasses are the best glasses I have ever owned. I love the Crizal lenses and the frames fit very well. Because of my experience with ordering these glasses, I have just ordered sunglasses!

**NPS: N/A**

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★★★★★ by Anon on 2012-04-12

It was a wonderful experience. The service at the front desk was excellent, friendly staff, wait time was quick, Dr carell was attentive asked questions and listened to my concerns.

**NPS: N/A**

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★★★★★ by Anon on 2012-04-11

I am a big fan of Dr. Brown. I will forever think he is the best after he diagnosed and fixed a problem I was having that was missed by others. He makes you feel like you were "seen" and he truly cares. I tell anyone who asks to go see Dr. Brown. He would get a five star rating from me. The office staff is friendly and in the past fantastic but I've been having trouble this year getting called back or my messages being answered.

**NPS: N/A**

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★★★★★ by Daniel Ching on 2012-04-10

My family has been going to Sunshine for years. The staff is always professional, courteous, friendly and efficient. Doctor Brown is awesome!

**NPS: N/A**

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★★★★★ by Dennis Ault on 2012-04-09

Everyone was great. This was my second time. Glad I made the switch.

**NPS: N/A**

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★★★★★ by Nancy Rocha on 2012-04-07

Dr. Carroll and her staff were absolutely wonderful. They were both kind and professional.

**NPS: N/A**

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★★★★★ by Barbie Kolb on 2012-04-05

Dr. Brown and his staff are very knowledgeable and friendly. They have worked extremely hard to make sure that I have the best care. I would highly recommend them.

**NPS: N/A**

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★★★★★ by Elizabeth McKenna on 2012-04-05

All the employees liked their jobs. Everyone was attentive to my needs and concerns as a patient. This environment helped me to relax about my concerns and trust the health of my eyes to Sunshine Eye Clinic

**NPS: N/A**

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★★★★★ by Anon on 2012-04-04

Was my first visit to get my eyes checked and the experinc was very good thanks to the helpful staff!

**NPS: N/A**

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★★★★★ by Mark Broadway on 2012-04-04

Great people that are friendly and knowledgeable. Very good exam. Answers all my questions.

**NPS: N/A**

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★★★★★ by Anon on 2012-04-03

It feels like you are with family, I have always had a great experience and have been made feel at home & welcome. Dr. Brown & his crew do a quick efficient job & always get me right in. Great place to go.

**NPS: N/A**

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★★★★★ by Thomas Wilkins on 2012-04-03

Appointment was good, staff were friendly and professional,

**NPS: N/A**

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★★★★★ by Anon on 2012-04-02

Dr Brown was very courteous and took time to explain the results of the tests.

**NPS: N/A**

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★★★★★ by Susan Baggett Spears on 2012-03-31

This is my second full exam and I am as happy with my visit as I was the first time. Everyone is so friendly and helpful. I loved my Doctor's nurse and I felt that Dr. Keeling really took his time with me and didn't make me feel rushed, no matter how many times I had to ask him 'can you show me those two again?" Thorough exam. Highly recommend!

**NPS: N/A**

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★★★★★ by Brett Picotte on 2012-03-31

I was past due for an eye exam, and I felt like I had something in my eye. So, I called for an appointment. To my surprise, there was an opening the next morning. Dr. Keeling took care of my problem (a small eyelash stuck in a tiny gland), and he did a great job with my exam. I also got a quick repair of my reading glasses which had been knocked off the kitchen table and stepped on in one smooth move (my smooth move). I highly recommend these folks. They are friendly and professional.

**NPS: N/A**

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★☆☆☆☆ by David Williams on 2012-03-30

It took over 90 days for me to go from eye exam to glasses

**NPS: N/A**

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★★★★★ by Anon on 2012-03-30

Professional and fabulous process. Felt it was a very complete eye exam. Everyone was very courteous.

**NPS: N/A**

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★★★★★ by Anon on 2012-03-30

The people at Sunshine Eye Clinic have been wonderful to work with me finding the right fit on contacts. Dr. Bary Brown has been great to help me and is very knowledgeable & sincere. Thanks!!

**NPS: N/A**

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★★★★★ by Christen Davis on 2012-03-30

The staff here, are so kind and friendly. For two years, I have taken my two boys here, and the doctors are so kind and reassuring with them (5 years old ). I have been for three years. They even help you pick out frames, and don't just tell you to buy the most expensive pair! I have found my " home " for eye care.

**NPS: N/A**

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★★★★★ by Luther Headley on 2012-03-29

I have used Dr. Brown for many years and found him to be very thorough and concerned for my eye site.

**NPS: N/A**

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★★★★★ by Ruth Friend on 2012-03-28

The Dr. and his staff are caring, and kind. If you are in need of an eye Dr. consider Sunshine Eye Clinic.

**NPS: N/A**

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★★★★★ by Anon on 2012-03-26

I am glad to finally find a doctor who will listen to my needs and not push me into eye surgery I do want or need at this time. Thank you for taking the time to listen and do a exam to get me set up with what works best for me and my family.

**NPS: N/A**

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★★★★★ by Diane Simpson on 2012-03-25

very happy with my care!

**NPS: N/A**

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★★★★★ by Anon on 2012-03-25

Overall great experience with a doctor I was seeing for the first time. He spent time getting to know my vision needs and problems and didn't seem rushed.

**NPS: N/A**

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★★★★★ by Kregg Hood on 2012-03-24

I've been going to Dr. Brown for over six years. The staff is always attentive, friendly, and professional. Dr. Brown stays on top of the latest advances in eye care and vision correction, plus he has always shown a genuine interest in me and my family as patients.

**NPS: N/A**

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★★★★★ by James Mead on 2012-03-23

After having myself, my wife, and daughter eyes checked and dialated I went to check out. I could not really read the statement of charges, so I asked the cashier to write it on my statement. What was applied to my account was different. Other than that the remaining portion of the visit was great, being greeted, checked in, timeliness of appt. time, care given by staff and Dr. was both genuine and informative.

**NPS: N/A**

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★★★★★ by Anon on 2012-03-22

Staff was very courteous. Found some issues with my daughter's vision that we could correct early and avoid problems later on.

**NPS: N/A**

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★★★★★ by Julie Coble on 2012-03-21

Everyone was very professional. The exam went very smoothly. Thank you!

**NPS: N/A**

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★★★★★ by Mark Broadway on 2012-03-21

I find the examinations I get there are extremely thorough. I had a problem with swelling and redness in my eye that wouldn't go away. Rather than just through some drops in and send me on my way, time was taken to really determine what the cause was and get the problem solved. I'm very confident in the service they provide.

**NPS: N/A**

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★★★★★ by Lori Smith on 2012-03-19

Everyone was very nice and very professional.

**NPS: N/A**

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★★★★★ by Nanetta Bradley on 2012-03-18

I have the greatest confidence in Sunshine Eye Clinic. Dr Brown has been helping me see for 34 years. I have total confidence in him. The staff is always knowledgeable and professional. I have recommended Sunshine Eye Clinic many times and will continue to do so in the future.

**NPS: N/A**

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★★★★★ by Thomas Brown on 2012-03-17

It is always a pleasure. Everyone is friendly and its always clean.

**NPS: N/A**

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★★★★★ by Shellie Foltz on 2012-03-16

I recently went to Sunshine Eye Clinic to select new frames. Arriving I had only a couple features I knew I wanted. I was so pleased with the wide selection, but even more with the attention I was given as I tried different styles and colors. I felt I received sound opinions from well-informed staff and that made me much more confident in my selection. I appreciated being given details regarding lenses, protective coatings, etc., without the hard sell, and also had the assurance that the staff helping me had personal experience with the products. Thanks, Sunshine Eye Clinic, for helping me make informed choices.

**NPS: N/A**

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★★★★★ by Anon on 2012-03-16

Dr. Carrell is a wonderful optometrist. Her exam is excellent and she is very informative. Her assistants are also excellent and professional. I also has a very good experience with picking out glasses. Older lady with blonde hair was very helpful.

**NPS: N/A**

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★★★★★ by Christopher Martin on 2012-03-16

have been using this clinic for a number of years, always happy with their service, squeezed me into their schedule in this instance due to problem i was having with one eye

**NPS: N/A**

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★★★★★ by Candice Miller on 2012-03-16

It was my first visit to Sunshine Eye Clinic and my experience was great from the minute I walked through the door. From the receptionist, to the Dr.'s assistant everyone was very pleasant and accommodating. Dr. Carrell was wonderful and very informative about my eye care. I will refer all my family and friends to Sunshine Eye Clinic.

**NPS: N/A**

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★★★★★ by Ashley Geary on 2012-03-16

This was my first time with Brenda and I really enjoyed my visit. Everyone was very nice and friendly, I have been very happy since switching to Sunshine Eye Clinic.

**NPS: N/A**

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